# THALES

# Cloudera Data Platform

# INTEGRATION GUIDE THALES LUNA HSM

#### **Document Information**

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### Overview

Cloudera Data Platform (CDP) combines Hortonworks and Cloudera technologies to deliver industry's first enterprise data cloud. CDP delivers powerful self-service analytics across hybrid and multi-cloud environments, along with sophisticated and granular security and governance policies that IT and data leaders demand. It was initially delivered as a public cloud service and followed up with Data Center, a comprehensive data management and analytics platform for on-premises IT environments. Cloudera Manager is a component of Cloudera Data Platform (CDP) that can be used to manage, configure, and monitor CDP Data Center clusters and Cloudera Runtime services.

This integration describes how to use Cloudera Manager for configuring Ranger KMS and Key Trustee Server that secure the Data at Rest Encryption Keys on Thales Luna HSM. The benefits of securing the cryptographic keys with a Thales Luna HSM include:

- > Secure generation, storage and protection of keys on FIPS 140-2 level 3 validated hardware
- > Full life cycle management of the keys
- > Access to the HSM secure audit trail

## Certified Cloudera Manager Version

The integration of Cloudera Data Platform with Luna HSM is certified on Cloudera Manager v7.1.1.

**NOTE:** You can use any Luna Client version along with the supported Luna HSM can be used, provided Cloudera Runtime, Ranger KMS, Key Trustee Server, and Luna HSM are supported.

### **Prerequisites**

Before you begin the integration, ensure you have completed the following tasks:

### Configure Thales Luna HSM

Set up and configure Thales Luna HSM device for your system. Refer to the *Thales Luna HSM Product Documentation* for help.

- 1. Ensure the HSM is setup, initialized, provisioned, and ready for deployment.
- 2. Create a partition on the HSM for use by Cloudera Service.
- 3. If using a Thales Luna Network HSM, register a client for the system and assign the client to a partition to create an NTLS connection.
- 4. Initialize the Crypto Officer and Crypto User roles for the initialized partition.
- **5.** Verify that the partition is successfully registered and configured. The command to see the registered partition is:
  - # /usr/safenet/lunaclient/bin/lunacm lunacm (64-bit) v10.2.0-111. Copyright (c) 2020 SafeNet. All rights reserved.

Available HSMs:

Slot Id ->

Label -> Cloudera01
Serial Number -> 1238696044938
Model -> LunaSA 7.4.0

Firmware Version -> 7.4.0

Configuration -> Luna User Partition With SO (PW) Key Export With

Cloning Mode

Slot Description -> Net Token Slot

FM HW Status -> Non-FM

Current Slot Id: 0

**NOTE:** Refer to <u>Luna HSM documentation</u> for detailed steps on creating NTLS connection, initializing the partitions, and assigning various user roles.

#### **Controlling User Access to the HSM**

**NOTE:** This section is applicable only for Linux users.

By default, only the root user has access to the HSM. You can specify a set of non-root users that are permitted to access the HSM by adding them to the **hsmusers** group. The client software installation automatically creates the **hsmusers** group. The **hsmusers** group is retained when you uninstall the client software, allowing you to upgrade the software while retaining your **hsmusers** group configuration.

#### Adding a user to hamusers group

To allow non-root users or applications access to the HSM, assign the users to the **hsmusers** group. The users you assign to the **hsmusers** group must exist on the client workstation.

- 1. Ensure that you have **sudo** privileges on the client workstation.
- 2. Add a user to the hsmusers group.

```
# sudo gpasswd --add <username> hsmusers
```

Where <username> is the name of the user you want to add to the hsmusers group.

#### Removing a user from hsmusers group

- 1. Ensure that you have sudo privileges on the client workstation.
- 2. Remove a user from the hsmusers group.

```
# sudo gpasswd -d <username> hsmusers
```

Where <username> is the name of the user you want to remove from the hsmusers group. To view the change, you need to log in again.

**NOTE:** The user you delete will continue to have access to the HSM until you reboot the client workstation.

#### Set up Thales Luna HSM High-Availability (HA)

Refer to the Luna HSM documentation for HA steps and details regarding configuring and setting up two or more HSM appliances on Windows and UNIX systems. You must enable the HAOnly setting in HA for failover to work so that if primary stops functioning for some reason, all the calls are automatically routed to secondary till primary starts functioning again.

#### Set up Cloudera Data Platform

Cloudera recommends using Cloudera Manager to deploy the Cloudera Data Platform Services. Cloudera Manager is a component of Cloudera Data Platform (CDP). Cloudera Manager is an application you use to manage, configure, and monitor CDP Data Center clusters and Cloudera Runtime services.

The Cloudera Manager server runs on a host in your CDP Data Center deployment and manages your clusters using Cloudera Manager Agents that run on each host in the cluster. The Cloudera Manager Admin Console is a web application that administrators and others can use to manage CDP Data Center deployments. Using the Cloudera Manager Admin Console, you can start and stop the cluster and individual services, add new services, manage security, and upgrade the cluster.

Refer to *Cloudera Manager Documentation* before you begin a production installation of Cloudera Manager, Cloudera Runtime, and other managed services. You should also review the Cloudera Data Platform Requirements and Supported Versions, in addition to the Cloudera Data Platform Release Notes.

**NOTE:** To browse to the Cloudera Documentation for detailed information, refer to <a href="https://docs.cloudera.com/cloudera-manager/">https://docs.cloudera.com/cloudera-manager/</a>

Cloudera Data Platform provides two types of KMS services:

- > **Ranger KMS**: This option stores only the master key in Luna partition and encryption zone keys are stored encrypted in the database.
- > Ranger KMS with Key Trustee Server: This stores all encryption zone keys in Luna partition.

# Configuring Ranger KMS using Thales Luna HSM

This section demonstrates how to initialize the Ranger KMS that uses Thales Luna HSM to generate the Ranger KSM DB Master Key that protects the encryption zone keys stored in DB. It is assumed that you have installed and configured the Cloudera Manager and have set up a cluster with the required services. Luna Client is installed and configured on the host where you have installed or planning to install the Ranger KMS. To configure Ranger KMS for using Thales Luna HSM:

- 1. Copy the LunaProvider.jar and libLunaAPI.so from <LunaClientInstallationPath>/jsp/lib folder to <JavaInstallationPath>/jre/lib/ext folder.
  - # cp /usr/safenet/lunaclient/jsp/lib/LunaProvider.jar /usr/lib/jvm/java-1.8.0-openjdk-1.8.0.252.b09-2.e17 8.x86 64/jre/lib/ext/

- # cp /usr/safenet/lunaclient/jsp/lib/libLunaAPI.so /usr/lib/jvm/java-1.8.0openjdk-1.8.0.252.b09-2.el7 8.x86 64/jre/lib/ext/
- 2. Add LunaProvider in the java.security file available at <JavaInstallationPath>/jre/lib/security/ folder.

```
security.provider.1=sun.security.provider.Sun security.provider.2=sun.security.rsa.SunRsaSign security.provider.3=sun.security.ec.SunEC security.provider.4=com.sun.net.ssl.internal.ssl.Provider security.provider.5=com.sun.crypto.provider.SunJCE security.provider.6=com.safenetinc.luna.provider.LunaProvider security.provider.7=sun.security.jgss.SunProvider security.provider.8=com.sun.security.sasl.Provider security.provider.9=org.jcp.xml.dsig.internal.dom.XMLDSigRI security.provider.10=sun.security.smartcardio.SunPCSC
```

3. Make secret keys extractable. Add the following to the java.security file at the end of the provider list.

com.safenetinc.luna.provider.createExtractableKeys=true

**4.** Open a web browser and go to <a href="http://cserver\_host>:7180">http://cserver\_host>:7180</a>, where <server\_host> is the FQDN or IP address of the host that's running Cloudera Manager Server.

**NOTE:** If you enabled auto-TLS, you are redirected to <a href="https://<server\_host>:7183">https://<server\_host>:7183</a>, and a security warning is displayed. You may need to indicate that you trust the certificate, or may have to click to proceed to the Cloudera Manager Server host.

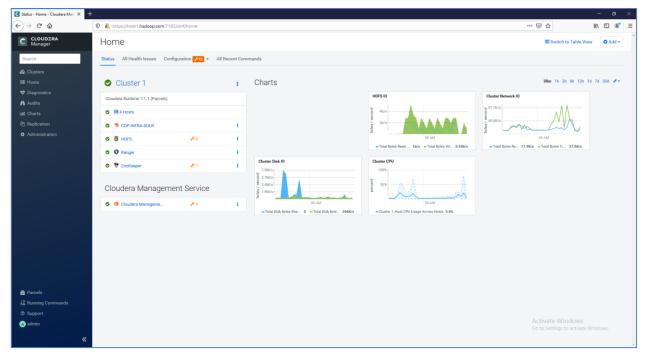
5. Log in to Cloudera Manager Admin console. The default credentials are:

Username: admin
Password: admin

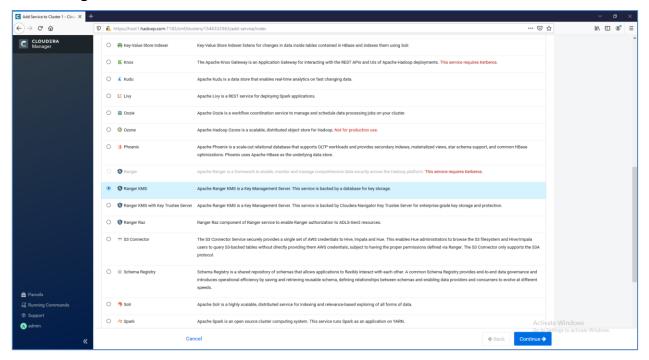
**NOTE:** You can change the password using Cloudera Manager after you run the installation wizard. Although Cloudera Manager does not support changing the admin username for the installed account, you can add a new user, assign administrative privileges to the new user, and then delete the default admin account.

**NOTE:** Skip steps 6-16, if Ranger KMS Service is already installed and running.

6. On the cluster **Home** page, click the More Options icon ( ) and then click **Add Service**.

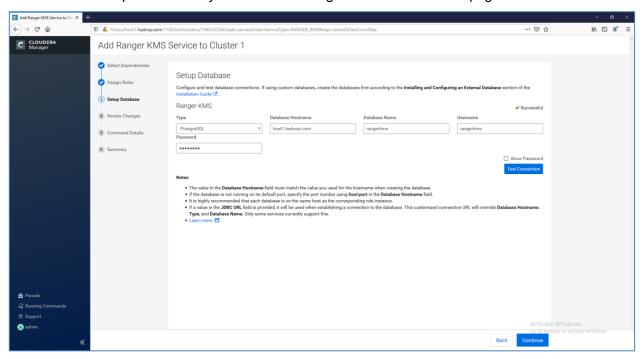


7. Select Ranger KMS and click Continue.

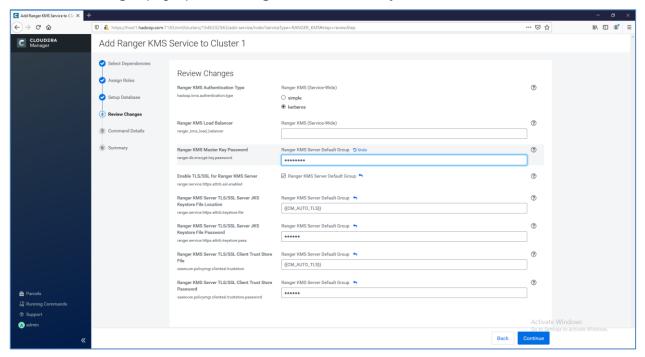


- 8. A wizard will open to Add Ranger KMS Service to Cluster. Follow the wizard to install Ranger KMS.
- 9. On the Assign Roles page, select the host on which Luna Client is installed and click Continue.

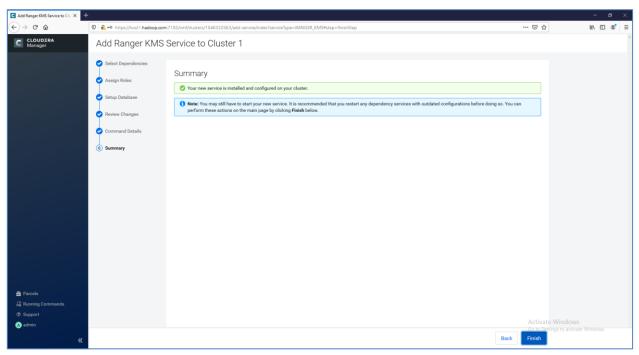
**10.** On **Setup Database** page, provide the database details for Ranger KMS and click **Test Connection**. Click **Continue** to proceed after you see the message "Successful" on the page.



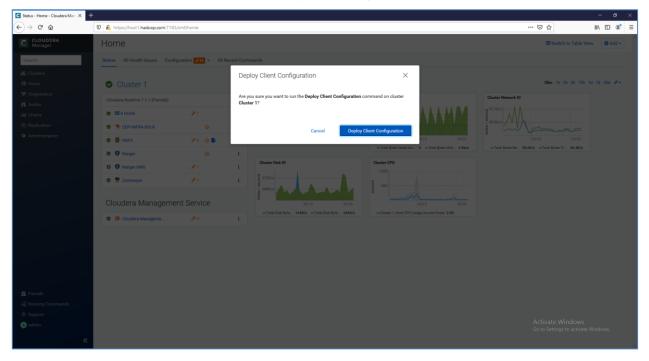
11. On Review Changes page, provide Ranger KMS Master Key Password and click Continue.



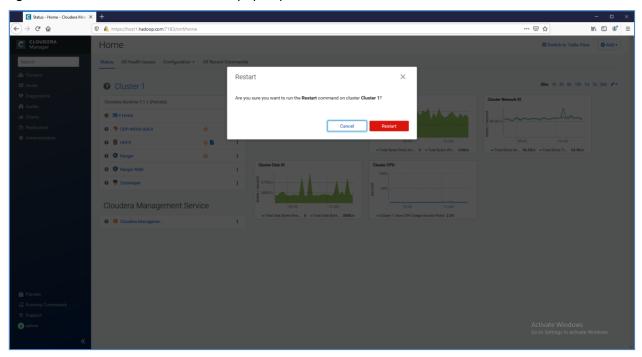
**12.** Wait for the command to finish that will install the Ranger KMS service. After the service is installed successfully, click **Continue** and then **Finish**.



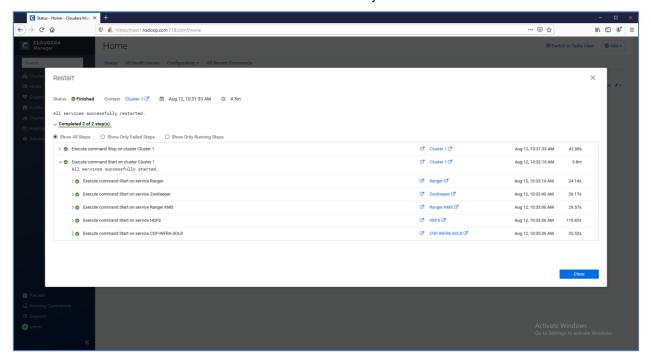
13. On the cluster **Home** page, click the More Options icon ( ) and then click **Deploy Client Configuration**. Click the **Deploy Client Configuration** again when the confirmation window pops up.



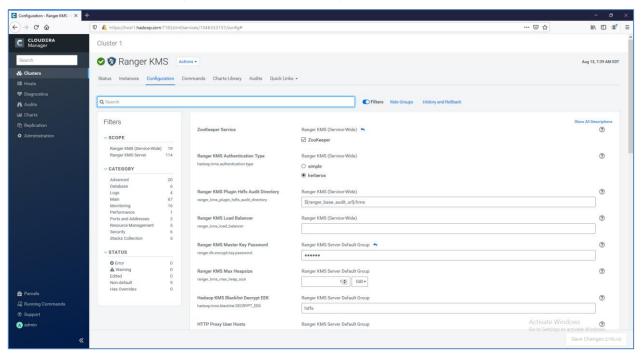
- 14. Click Close when successfully deployed all client configurations.
- 15. On the cluster **Home** page, click the More Options icon ( ) and then click **Restart**. Click the **Restart** again when the confirmation window pops up.



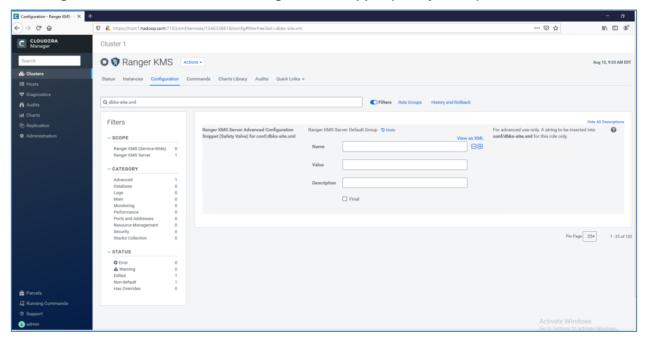
16. Click Close when all the services have started successfully.



17. On Cluster Home, click Ranger KMS and then Configuration.



18. On the Ranger KMS configuration page, type dbks-site.xml in the Search bar. Click [+] to expand the Ranger KMS Server Advanced Configuration Snippet (Safety Valve) for conf/dbks-site.xml.



**19.** You will see the **Name**, **Value** and **Description** fields. Click [+] icon to add more values. In the Name, Value and Description text boxes, enter the following information to enable Luna HSM:

Name: ranger.ks.hsm.enabled

Value: true

Description: Enable HSM Encryption

Name: ranger.ks.hsm.type

Value: LunaProvider

Description: Luna HSM Type

Name: ranger.ks.hsm.partition.name

Value: ClouderaHA

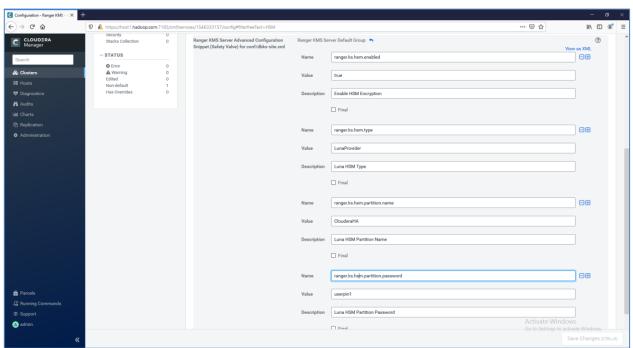
Description: Luna HSM Partition Name

Name: ranger.ks.hsm.partition.password

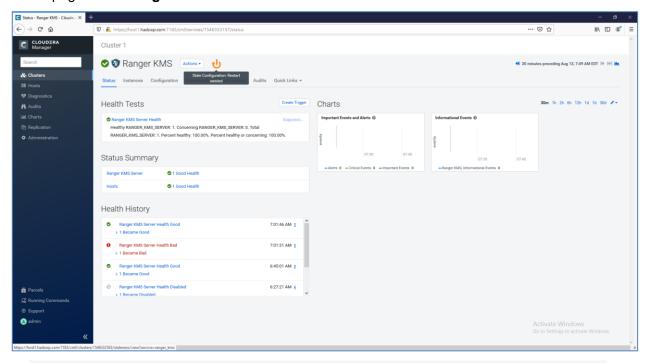
Value: userpin1

Description: Luna HSM Partition Password

Ensure that the Name/Value pair is entered correctly and change the Partition Name and Partition Password value as per your settings. After entering all the details, click **Save Changes (CTRL+S)**.

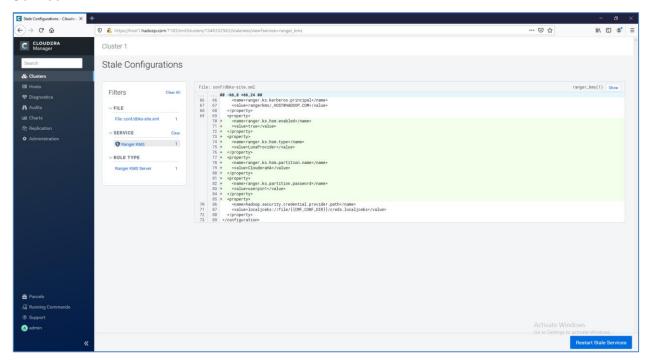


**20.** After the changes are saved, click on Cloudera Manager icon in the left pane to go back to Cluster Home page. Click **Ranger KMS** service and then click the restart icon to restart the service.

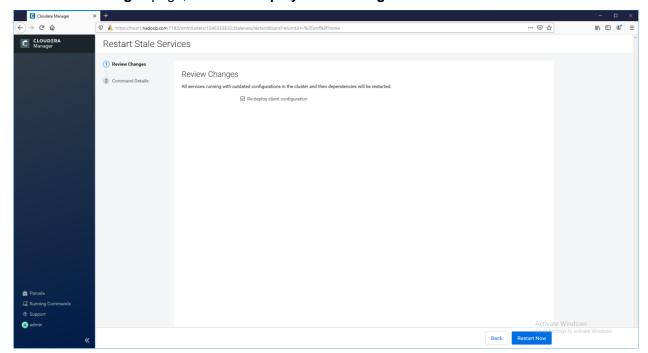


**NOTE:** Ensure that kms user is added to the hsmusers group.

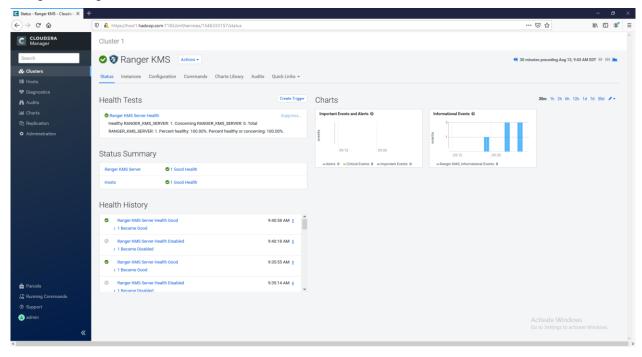
21. On Stale Configuration page, review the changes done in dbks-site.xml and click **Restart Stale Service.** 



22. On Review Changes page, select Re-deploy client configuration and click Restart Now.



23. Click **Close** when all the services have restarted successfully. You will see the green tick when the Ranger KMS gets started.



**24.** Run the **lunacm** utility and check the partition contents for generated key.

```
lunacm:>partition contents
    The User is currently logged in. Looking for objects in the
    User's partition.
    Object list:
    Label: RangerKMSKey
    Handle: 2000001
    Object Type: Symmetric Key
    Object UID: d40600003a00002d301e0800

    Number of objects: 1

Command Result : No Error

lunacm:>
```

This completes the integration of Cloudera Data Platform with a Luna HSM. This integration demonstrates configuring the Ranger KMS to use a master key generated and stored on a HSM. Refer the Cloudera Documentation for enabling HDFS Transparent Data Encryption.

# Initializing Ranger KMS with Key Trustee Server to use Thales Luna HSM

This section demonstrates the process of initializing the Ranger KMS with Key Trustee Server to use Thales Luna HSM for generating the encryption zone keys stored on Luna Partition. It is assumed that you have installed and configured the Cloudera Manager and setup a cluster with required services up and running in the cluster. Luna Client is installed and configured on the host where you have installed or planning to install the Key Trustee Server.

#### To configure Ranger KMS with Key Trustee Server to use Thales Luna HSM

1. In a web browser, go to <a href="http://<server\_host>:7180">http://<server\_host>:7180</a>, where <server\_host> is the FQDN or IP address of the host where the Cloudera Manager Server is running.

**NOTE:** If you enabled auto-TLS, you are redirected to <a href="https://<server\_host>:7183">https://<server\_host>:7183</a>, and a security warning is displayed. You may need to indicate that you trust the certificate, or may need to click to proceed to the Cloudera Manager Server host.

2. Log into Cloudera Manager Admin Console. The default credentials are:

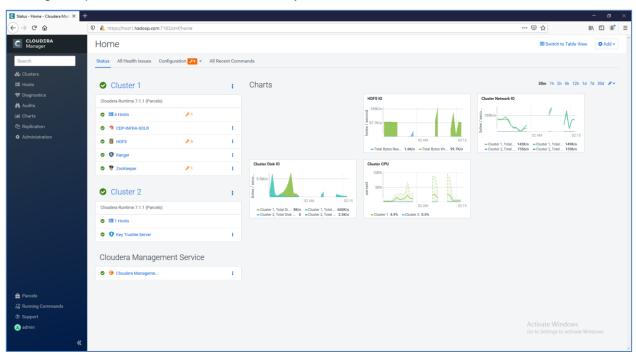
Username: admin
Password: admin

**NOTE:** Cloudera Manager does not support changing the admin username for the installed account. You can change the password using Cloudera Manager after you run the installation wizard. Although you cannot change the admin username, you can add

a new user, assign administrative privileges to the new user, and then delete the default admin account.

**NOTE:** Skip steps 6-16, if Ranger KMS Service is already installed and running.

3. Ensure that required cluster services are up and running and Key Trustee Server is installed and running in separate cluster as recommended by Cloudera.



**NOTE:** For demonstration purpose, a stand-alone Key Trustee Server has been set up. Please refer the Cloudera Documentation to set up Key Trustee Server in HA.

4. Log on to the Key Trustee Server host and install the Key HSM. To install the Key HSM, you need to download the Key Trustee Key HSM package from Cloudera and set up local package repository. Refer the Cloudera Documentation to download Key HSM and set up local package repository.

```
cloudera-repol/primary db
                                              | 1.8 kB
00:00:00
Resolving Dependencies
--> Running transaction check
--> Package keytrustee-keyhsm.x86 64 0:7.1.0-
1.keytrustee7.1.0.p0.2758640.el7 will be installed
--> Finished Dependency Resolution
Dependencies Resolved
______
Package
                Arch Version
                                             Repository
  Size
______
Installing:
keytrustee-keyhsm x86_64 7.1.0-1.keytrustee7.1.0.p0.2758640.el7
                  16 M
  cloudera-repol
Transaction Summary
______
_____
Install 1 Package
Total download size: 16 M
Installed size: 19 M
Is this ok [y/d/N]: y
Downloading packages:
keytrustee-keyhsm-7.1.0-1.keytrustee7.1.0.p0.2758640.el7.x86 64.rpm
         00:00:00
  | 16 MB
Running transaction check
Running transaction test
Transaction test succeeded
Running transaction
Installing : keytrustee-keyhsm-7.1.0
  1.keytrustee7.1.0.p0.2758640.el7.x86 64
                                             1/1
```

```
Verifying : keytrustee-keyhsm-7.1.0-
     1.keytrustee7.1.0.p0.2758640.el7.x86 64
                                                            1/1
   Installed:
   keytrustee-keyhsm.x86 64 0:7.1.0-1.keytrustee7.1.0.p0.2758640.el7
   Complete!
    [root@host5 cm7]#
  Cloudera Navigator Key HSM is installed to the /usr/share/keytrustee-server-keyhsm directory by
5. Ensure that the HSM client libraries are installed on the Key HSM host and HSM is properly configured
  and accessible from the Key HSM host.
  # /usr/safenet/lunaclient/bin/vtl listslots
  ______
  vtl (64-bit) v10.2.0-111. Copyright (c) 2020 SafeNet. All rights reserved.
  Number of slots: 1
  The following slots were found:
  Slot Description
                          Label
                                        Serial #
                                                          Status
  O HA Virtual Card Slot ClouderaHA
                                        11238696044945 Present
6. Initialize the Key HSM in conjunction with Luna HSM using the command below.
  # service keyhsm setup luna
  -- Configuring keyHsm General Setup --
  Cloudera Recommends to use 127.0.0.1 as the listener port for Key HSM
  Please enter Key HSM SSL listener IP address: [127.0.0.1]10.164.78.79
  Will attempt to setup listener on 10.164.78.79
  Please enter Key HSM SSL listener PORT number: 9090
  validate Port:
                                                  :[ Successful ]
  -- Configuring SafeNet Luna HSM --
  Please enter SafeNetHSM Slot Number: 0
  Please enter SafeNet HSM password (input suppressed):
```

Configuration stored in: 'application.properties'. (Note: You can also use keyhsm settings to quickly view your current configuration)

Configuration saved in 'application.properties' file

\_\_\_\_\_\_

7. After the setup is completed, the Key HSM configuration is stored in /usr/share/keytrustee-server-keyhsm/application.properties. You can validate the settings using the service keyhsm settings command.

```
# service keyhsm settings
```

\_\_\_\_\_\_

```
# keyHsm Server Configuration information:
```

keyhsm.management.address : 10.164.78.79

keyhsm.server.port : 9090

keyhsm.management.port : 9899

keyhsm.service.port : 19791

keyhsm.hardware : luna

# Luna HSM Configuration

hsm.luna.login :

 $\label{total control of the contro$ 

hsm.luna.slot: 0

\_\_\_\_\_\_

- 8. Key HSM service must explicitly trust the Key Trustee Server certificate (presented during TLS handshake). To establish this trust, run the following command:
  - # keyhsm trust /var/lib/keytrustee/.keytrustee/.ssl/ssl-cert-keytrustee.pem

**NOTE:** If Key Trustee Server uses a custom certificate (obtained from a commercial or internal CA) instead of default certificate, provide the path to the custom certificate.

9. Start the Key HSM service.

```
# service keyhsm start
```

\_\_\_\_\_

Starting KeyHSM, please wait...

KeyHSM started successfully

-----

**NOTE:** Ensure that keyhsm user is added to hsmusers group. If you are running Key Trustee Server in HA, Key HSM must be setup with Luna HSM for all host running Key Trustee Server.

10. Establish trust from Key Trustee Server to Key HSM specifying the path to the private key and certificate (Key Trustee Server is a client to Key HSM). This example shows how to use the --client-certfile and --client-keyfile options to specify the path to default certificate and key.

```
# ktadmin keyhsm --server Error! Hyperlink reference not valid. hostname or ip>:9090
--client-certfile /var/lib/keytrustee/.keytrustee/.ssl/ssl-cert-
keytrustee.pem --client-keyfile /var/lib/keytrustee/.keytrustee/.ssl/ssl-
cert-keytrustee-pk.pem --trust
```

**NOTE:** For a password-protected Key Trustee Server private key, add the --passphrase argument to the command and enter the password when prompted.

#### For Example:

```
# ktadmin keyhsm --passphrase --server https://host5.hadoop.com:9090 --
client-certfile /var/lib/keytrustee/.keytrustee/.ssl/ssl-cert-
keytrustee.pem --client-keyfile /var/lib/keytrustee/.keytrustee/.ssl/ssl-
cert-keytrustee-pk.pem --trust
INFO:root:Skipping cert creation (file exists)
Enter the Passphrase of the Private Key of the SSL Certificate:
KeyHSM Setup Completed Successfully!
Key Trustee Server configured to use KeyHSM server @
https://host5.hadoop.com:9090
Please restart Key Trustee Server for these changes to take effect.
Any keys that exist on the Key Trustee Server are automatically migrated when you run the ktadmin
keyhsm command. To complete the migration, enter y or yes at the command prompt:
Some deposits were found that will need to be moved to the HSM.
        Note that although this operation can be interrupted, once
complete,
        items stored in the HSM must remain there!
Do you want to perform this migration now? [y/N]: y
Migrating hsm deposits...
Migration Complete!
```

- 11. Log in to the Cloudera Management Console and restart Key Trustee Server (**Key Trustee Server** service > **Actions** > **Restart**).
- 12. Verify connectivity between the Key HSM service and the Luna HSM using the following command.

# curl -k https://host5.hadoop.com:11371/test hsm

Successful connection and test of operations returns output like the following:

------

"Sample Key TEST\_HELLO\_DEPOSIT2020-09-01-134034 has been created"

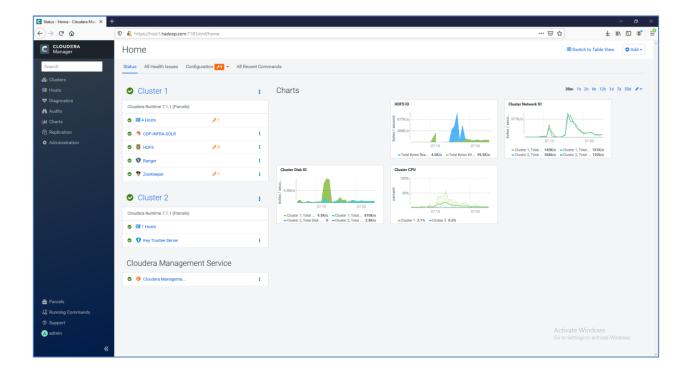
-----

**NOTE:** If you are using the test\_hsm script to verify that the Key Hardware Security Module (Key HSM) has successfully integrated with the Key Trustee Server, or to verify that the Key HSM is connected to HSM, and the Key Trustee Server private key file is password-protected, then the verification may fail. This can occur even if the integration is successful or connected.

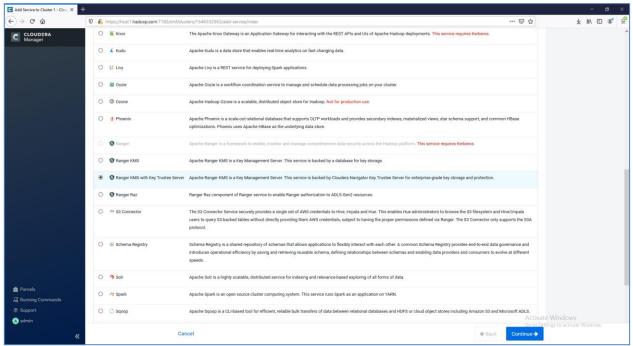
If this occurs, you need to create a key through Hadoop for the test.

- 13. Before you begin the installation on Ranger KMS with Key Trustee Server, ensure that:
  - Apache Ranger is installed and running.
  - Key Trustee Server is installed and running.

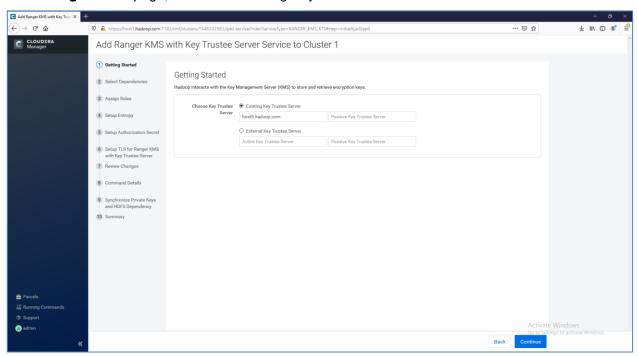
On the cluster **Home** page, click the **More Options** icon ( ), and then click **Add Service**.



14. Select Ranger KMS with Key Trustee Server and click Continue.

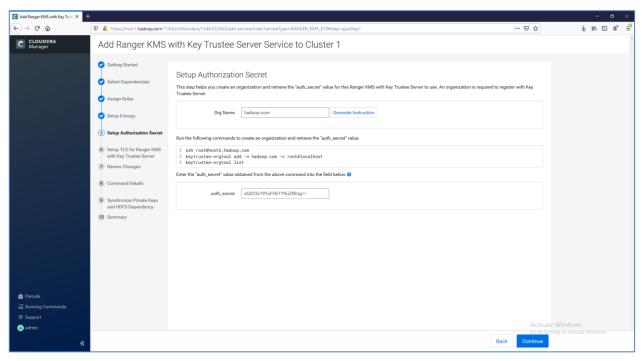


- **15.** A wizard will open to Add Ranger KMS with Key Trustee Server Service to the cluster. Use the wizard to install Ranger KMS with Key Trustee Server.
- 16. On Getting Started page, Select the Existing Key Trustee Server and click Continue.

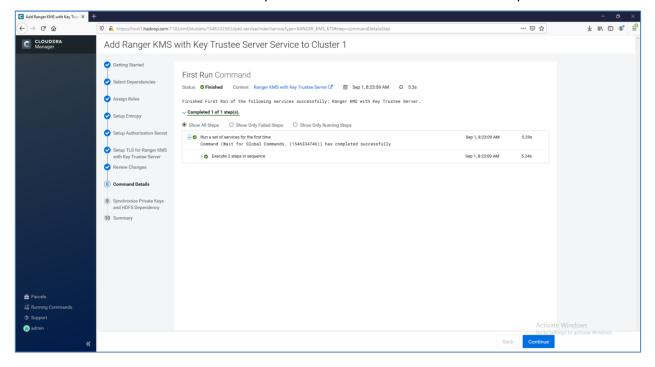


- 17. On Assign Roles page, select the host on which the service will be installed and click Continue.
- **18.** On **Setup Entropy** page, check the entropy on selected host and if required follow the instructions provided on the page to set up required entropy. Click **Continue**.

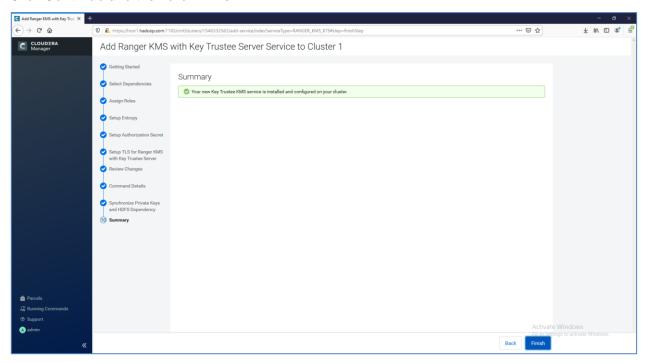
**19.** On **Setup Authorization Secret** page, enter the **Org Name** and click **Generate Instructions**. Follow the instructions to retrieve the "auth\_secret" value. Enter the **auth\_secret** and click **Continue**.



- 20. On Setup TLS for Ranger KMS with Key Trustee Server page, click Continue to proceed.
- 21. On Review Changes page, click Continue to proceed.
- 22. Wait for the command to finish and set up the service and then click Continue to proceed.

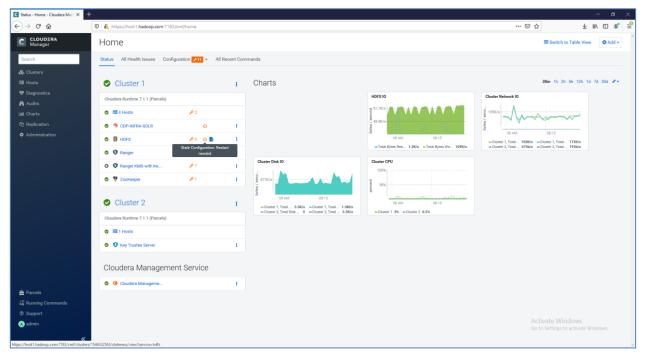


23. Click Continue and then click Finish.

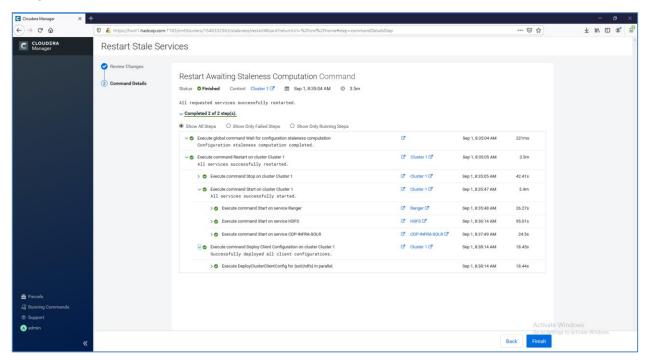


**NOTE:** If more than one KMS instance is configured. See Cloudera Documentation for "Upgrading Key Trustee KMS" for guidance on synchronization and validation of private keys. If keys are not synchronize on all instances then Ranger KSM with Key Trustee Server will not start.

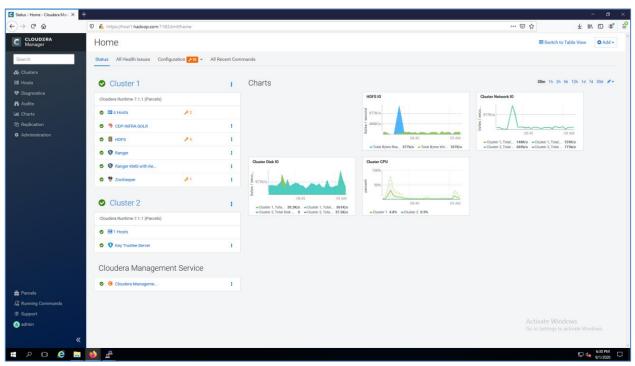
24. Click on Stale Configuration to restart the services and then Restart Stale Services.



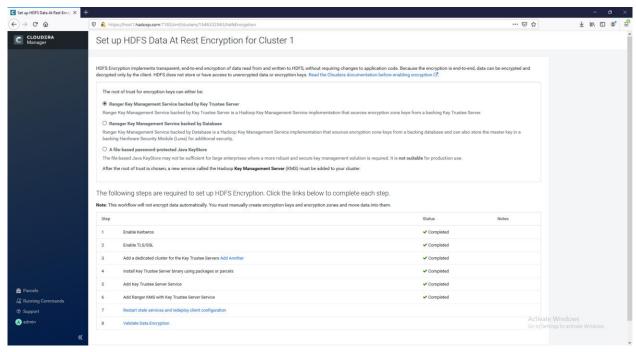
**25.** On the **Restart Stale Services** page. Click **Restart Now**. When the Services restart successfully, click **Finish**.



- **26.** Start Ranger KMS with Key Trustee Server (**Ranger KMS with Key Trustee Server** service > **Actions** > **Start**).
- 27. Ensure that service starts successfully and is running on Cluster Home page.



28. On the cluster Home page, click the More Options icon ( ) and then click Set up HDFS Data At Rest Encryption. Select Ranger Key Management Service backed by Key Trustee Server and click Validate Data Encryption. Run the instructions provided in Validate Data Encryption window.



**29.** When the instructions are executed, the Encryption Key gets created on Luna HSM and is used to encrypt/decrypt the file in the encrypted key zone.

```
| Froot@hostl -| # kinit kms |
| Password for kms@HADOOP.COM: |
| Foot@hostl -| # hadoop key create mykeyl mykeyl has been successfully created with options Options(cipher='AES/CTR/NoPadding', bitLength=128, description='null', attributes=null).
| org.apache.hadoop.crypto.key.kms.load@alancingRMSClientProvider@Sfb759d6 has been updated. |
| Foot@hostl -| # kinit hdfs |
| Foot@hostl -| # kinit hdfs |
| Password for hdfs@HADOOP.COM: |
| Foot@hostl -| # hadoop for -mtdir / tmp/zonel |
| Foot@hostl -| # kinit kms |
| Password for kms@HADOOP.COM: |
| Foot@hostl -| # kinit kms |
| Password for kms@HADOOP.COM: |
| Foot@hostl -| # kinit kms |
| Foot@hostl -| # kinit hdfs |
| Foot@hostl -| # kinit hdfs |
| Password foot hdfs@HADOOP.COM: |
| Foot@hostl -| # kinit hdfs |
| Foot@hostl -
```

**30.** Run the **lunacm** utility and check the partition contents. You will see the keys get every time when HSM connectivity with Luna HSM is being checked using curl command or when we run Hadoop command to create the keys.

```
lunacm:>partition contents
        The User is currently logged in. Looking for objects in the
        User's partition.
        Object list:
                         TEST HELLO DEPOSIT2020-09-01-134034
        Label:
        Handle: 2000001
Object Type: Private Key
Object UID: 710d00003b00002d301e0800
                         TEST HELLO DEPOSIT2020-09-01-141354
        Label:
        Handle:
                         2000002
        Handle:
Object Type: Private Key
890d00003b00002d301e0800
                         mykey1 NUh6AO8-3rFEWxa 2020-09-01-135044--cert0
        Label:
        Handle:
        Object Type:
Object UID:
                         Certificate
                         830d00003b00002d301e0800
                         TEST HELLO DEPOSIT2020-09-01-134034--cert0
        Handle:
                         2000004
        Object Type:
Object UID:
                         Certificate
                        770d00003b00002d301e0800
        Label:
                         mykey1__NUh6A08-3rFEWxa__2020-09-01-135044
        Handle:
                         2000005
        Object Type: Private Key
Object UID: 7d0d00003b0
                         7d0d00003b000002d301e0800
                         TEST HELLO DEPOSIT2020-09-01-141354--cert0
        Label:
        Handle:
                        2000006
        Object Type:
                         Certificate
        Object UID:
                        8f0d00003b00002d301e0800
        Number of objects: 6
Command Result : No Error
lunacm:>
```

This completes the integration of Cloudera Data Platform with a Luna HSM. This integration demonstrates how to configure the Ranger KMS with Key Trustee Server that uses the Key HSM to create encryption zone keys on Luna HSM. Refer the Cloudera Documentation for enabling HDFS Transparent Data Encryption.

# **Contacting Customer Support**

If you encounter a problem at any stage during this integration, contact <u>Thales Customer Support</u>. Thales Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Thales and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

#### **Customer Support Portal**

The Customer Support Portal, at <a href="https://supportportal.thalesgroup.com">https://supportportal.thalesgroup.com</a>, is a database where you can find solutions for most common problems. The Customer Support Portal is a comprehensive, fully searchable repository of support resources, including software and firmware downloads, release notes listing known problems and workarounds, a knowledge base, FAQs, product documentation, technical notes, and more. You can also use the portal to create and manage support cases.

**NOTE:** You require an account to access the Customer Support Portal. To create a new account, go to the portal and click on the **REGISTER** link.

#### Telephone Support

If you have an urgent problem, or cannot access the Customer Support Portal, you can contact Thales Customer Support by telephone at +1 410-931-7520. Additional local telephone support numbers are listed on the support portal.

### **Email Support**

You can also contact technical support by email at technical support.DIS@thalesgroup.com.