

# Sentinel EMS Enterprise Customer Portal



The Sentinel EMS Enterprise Customer Portal is a brand new self-service interface for end customers to view and manage their entitlements, downloads, and activations. This next generation portal has been created from the same advanced framework developed by Thales Sentinel User Interface/User Experience (UI/UX) design experts and introduced in the Sentinel EMS Vendor Portal. It offers improved usability and aesthetics with a clean and modern UI. There has also been emphasis on commonality, with this portal supporting all principle Thales Sentinel licensing technologies as well as any third party enforcement technologies you may have integrated with Sentinel EMS.

The screenshot shows the initial login page. At the top, there is a dark blue header with the text "Sentinel EMS Entitlement Management System" in white. Below the header, there are two input fields: one for "EID" and one for "Email". Below these fields is a "Log In" button. At the bottom of the page, there is a small copyright notice: "© 2021 Thales Group. All Rights Reserved."

Figure 1 – Initial login page

The screenshot shows the reset password page. At the top, there is a dark blue header with the text "Sentinel EMS Entitlement Management System" in white. Below the header, there is a section titled "Forgot Your Password?" with the text "Please enter the email address you provided during registration. A new password will be sent to you." Below this text is an input field containing the email address "jdoe@email.com". Below the input field is a "Reset Password" button. At the bottom of the page, there is a "Back to Login" link and a small copyright notice: "© 2021 Thales Group. All Rights Reserved."

Figure 2 – Reset password page

The portal provides a single dashboard for end customers to view and manage entitlements and licensing for their products and services. As a vendor, you can easily configure presets for the Customer Portal, such as allowed login methods and user registration requirements via a few mouse clicks in the Sentinel EMS Vendor Portal.

Another primary advantage with this portal is the ease at which it can be rebranded. You can include your own logo's, modify the color schemes to match your own corporate branding, and change the favicon again with just a few mouse clicks. No special custom branches are needed to have a more tailored experience. Since this is a customer-facing portal, we fully recognize the importance of being able to align the look and feel with your existing portals, tools, and websites.

The **Entitlements** pages allow end customers to view the products they are entitled to, list all entitlements issued, and view details on those entitlements such as duration, quantities and any special terms. Product activations are also initiated from the Entitlements page.

EID	Creation Date	Actions
> EID_FP_Lock	09/14/2021 09:14 AM	⋮
> EID_LVH_Demo	09/14/2021 07:54 AM	
> EID_Test	09/14/2021 06:28 AM	
> EID_RMS_RTU	09/14/2021 06:24 AM	
> EID_RMS_Demo	09/14/2021 06:23 AM	
> EID_RTU	09/14/2021 06:19 AM	
> EID_Fit	09/14/2021 06:18 AM	
> EID_Demo	09/14/2021 06:17 AM	
> EID_EAW	09/14/2021 06:17 AM	⋮
> EID_Suite	09/14/2021 06:16 AM	

Figure 3 – List Entitlements

Product Name	Activated Quantity	Available Quantity
<input checked="" type="checkbox"/> My Product 1.0	None	100

Figure 4 – Entitlement details

The **Downloads** page allows end customers to view and download any products or associated content that they are entitled to download.

*Note that the download functionality is only available when used in conjunction with Electronic Software Delivery (ESD). The relationships between customers, entitlements and associated downloads would be managed from the Sentinel EMS Vendor Portal.*

Figure 5 – Downloads page

The screenshot shows the 'Downloads' page in the Sentinel EMS interface. The header includes the logo and 'demoCnt12' user information. A left sidebar contains navigation options: Entitlements, Downloads, and Activations. The main content area has a search bar set to 'Name'. Below is a table with columns: Name, Description, Release Date, Products, and Actions. A 'Down\_Demo' entry is expanded, showing 'Associated Products' and 'Associated Downloads'. Under 'Associated Downloads', there is a table with columns 'Name' and 'Actions'. It lists 'MyProduct 1.0' and 'MyProduct 2.0', with a 'Download' button and a menu icon next to 'MyProduct 1.0'. The footer shows '© 2021 Theles Group. All Rights Reserved.' and '1 - 1 of 1' items.

The **Activations** page allows customers to view and manage all of the activations that have been performed for a given login or entitlement ID (EID). From this page it is possible to view all of the activations that have been performed, when they were made, and the quantity that were activated at the time. This allows deployment rates to be tracked, and determine when limits and quantities will be exhausted. From this page, previous activations can also be deactivated or revoked.

Figure 6 – Activations page

The screenshot shows the 'Activations' page in the Sentinel EMS interface. The header includes the logo and 'demoCnt12' user information. A left sidebar contains navigation options: Entitlements, Downloads, and Activations. The main content area has a search bar set to 'AID'. Below is a table with columns: Activation Date, Product Name, AID, EID, Activated Quantity, and Actions. The table contains 10 rows of activation data. The first row is expanded, showing a 'Revoke' button and a menu icon. The footer shows '1 - 10 of 26' items and 'Entries per page: 10'.

Activation Date	Product Name	AID	EID	Activated Quantity	Actions
> 09/14/2021	Prd_Lock_Trial2 12	1b6a2665-4003-4026-bb5c-bdaa791a9819	EID_MultiLock	1	Revoke
> 09/14/2021	Prd_Lock_Trial 12	f0024b87-f13c-4af5-be36-7c3f90bd3e4e	EID_MultiLock	1	
> 09/14/2021	Prd_Lock_Trial 12	70c1fb6f-9224-4e86-9a0e-8580a05fc986	EID_FP_Lock	1	
> 09/14/2021	Prd_RTU 12	99a9f57e-ee62-4004-ae32-df1299b1b751	EID_RMS_RTU	1	
> 09/14/2021	Prd_Lock_Trial2 12	d36f4a3a-38ac-4581-85fc-d3dccc90ca0	EID_RMS_RTU	1	
> 09/14/2021	Prd_Fit 11	f971e476-d5cd-4f54-bd3e-c024f54b6445	EID_Fit	1	
> 09/14/2021	Prd_Fit 11	51d14575-b797-4302-aeac-abc615ee8fa3	EID_Fit	1	
> 09/14/2021	Prd_LVH_Demo child	d1aa266d-bcc8-4c30-8346-ed182c1252cd	EID_LVH_Demo	1	
> 09/14/2021	Prd_Lock_Trial 12	f896430-d538-45a2-9942-caa7eacdee97	EID_MultiLock	1	Revoke
> 09/14/2021	Prd_Lock_Trial 12	3203c537-ab31-465d-a5c9-47b6d5dde860	EID_FP_OnPrim	1	

In addition to the in-built ability to quickly and easily change logos, icons and color schemes, the Customer Portal has also been designed to more readily allow more significant customizations be performed by Thales Professional Services. Examples of this include changing the fundamental layout or displaying additional information fields.

The Sentinel EMS Customer Portal is a part of Sentinel EMS Enterprise, the Thales Sentinel flagship entitlement management solution.

For further information, visit our website at: <https://cpl.thalesgroup.com/software-monetization>