

# SafeNet Authentication Service (SAS)

Subscriber Account Reporting Guide

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# Reports

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## Auth Node Change Log

**Description:**

Reports all auth nodes, configuration, and status

**Class:**

Compliance

**Filters:**

Node Name

Date Range/Current Month/Last X Months

**Fields in Report**

Modified Date

Modified By

Node Name

Resource Name

Host Name

Low IP Address in Range

High IP Address in Range

Allow account lookup based  
on user name

Disable PIN change request

Enabled Realm Authentication

Parse Mode

Realm Identifier

Remove Realm Suffix

Use as RADIUS Node

**Returns:**

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

String

String

String

String

String

Value: No  
Yes

Value: No  
Yes

Value: No  
Yes

Value: First Found  
Last Found

String

Value: No  
Yes

Value: No  
Yes

## Auth Nodes – Detail List

**Description:**

Reports detailed auth node settings

**Class:**

Security Policy

**Filters:**

**Fields in Report**

Node Name  
Resource Name  
Host Name  
Low IP Address in Range  
High IP Address in Range  
Allow account lookup based on user name  
  
Disable PIN change request  
  
Enabled Realm Authentication  
  
Parse Mode  
  
Realm Identifier  
Remove Realm Suffix  
  
Use as RADIUS Node  
  
Modified Time

**Returns:**

String  
String  
String  
String  
String  
Value: No  
Yes  
Value: No  
Yes  
Value: No  
Yes  
Value: First Found  
Last Found  
String  
Value: No  
Yes  
Value: No  
Yes  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Authentication History – Chronological Descending

**Description:**

Reports authentication history in chronological order

**Class:**

Compliance

**Filters:**

User ID

Result

Date Range/Current Month/Last X Months

**Fields in Report**

TimeStamp  
User ID  
Used Name  
First Name  
Last Name  
Source IP  
Agent  
Token  
Action  
Result  
Message

**Returns:**

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
String  
String  
String  
String  
String  
String  
String  
String  
String  
String

## Authentication Metrics

**Description:**

Equivalent to snapshot metrics

**Class:**

Compliance

**Filters:**

Start Date

End Date

**Fields in Report**

Account Name

Today Pass

Today Fail

Today Total

Week-to-Date Pass

Week-to-Date Fail

Week-to-Date Total

Month-to-Date Pass

Month-to-Date Fail

Month-to-Date Total

Year-to-Date Pass

Year-to-Date Fail

Year-to-Date Total

**Returns:**

String

Integer

Integer

Integer

Integer

Integer

Integer

Integer

Integer

Integer

Integer

Integer

Integer



## Authentication Totals - All

**Description:**

Reports total authentication statistics for all users and tokens that have ever authenticated

**Class:**

Service Metrics

**Filters:**

**Fields in Report**

User Name  
Serial  
Total Authentication  
Pass  
Fail  
Last Success Date  
Last Fail Date

**Returns:**

String  
String  
Integer  
Integer  
Integer  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Authentication Totals - Current

**Description:**

Reports total authentication statistics for current users and their tokens

**Class:**

Service Metrics

**Filters:**

**Fields in Report**

User Name  
Serial  
Total Authentication  
Pass  
Fail  
Last Success Date  
Last Fail Date

**Returns:**

String  
String  
Integer  
Integer  
Integer  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Billing - Detail

**Description:**

Reports billing parameters by Item

**Class:**

Billing

**Filters:**

Product

Transaction ID

**Fields in Report**

Transaction ID

Type

Serial #

Capacity

From

To

Allocation Date

Transaction Type

Billing Basis

Billing Start Date

Rate

Reference

Comment

Warranty Replacement

For Evaluation

**Returns:**

String

String

String

Integer

String

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

Integer

String

String

Value: No

Yes

Value: No

Yes

## Billing - Summary

**Description:**

Reports billing parameters by transaction

**Class:**

Billing

**Filters:**

Transaction ID

Start Date

End Date

**Fields in Report**

Transaction ID

Transaction Type

Allocation Date

Billing Basis

Billing Start Date

Rate

Reference

Comment

Warranty Replacement

For Evaluation

From

To

Type

Token Count

**Returns:**

String

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

Integer

String

String

Value: No

Yes

Value: No

Yes

String

String

String

Integer

## Containers - List

**Description:**

Lists all containers

**Class:**

Security Policy

**Filters:**

**Fields in Report**

Container  
Description  
User Count  
Token Count

**Returns:**

String  
String  
Integer  
Integer

## Containers - Tokens

**Description:**

Lists individual tokens in container

**Class:**

Security Policy

**Filters:**

**Fields in Report**

Container Name  
Token Type  
Serial Number  
Assigned

**Returns:**

String  
String  
String  
String

## Containers - Users

**Description:**

Lists individual users in container

**Class:**

Security Policy

**Filters:**

**Fields in Report**

Container Name  
User ID  
Last Name  
First Name  
Token Assigned

**Returns:**

String  
String  
String  
String  
String

## Enrollment - History

**Description:**

Reports detail and status of all self-enrollments

**Class:**

Compliance

**Filters:**

State  
Date Range/Current Month/Last X Months

**Fields in Report**

Provisioning Task  
Start Date  
End Date  
User ID  
Last Name  
First Name  
State  
Serial Number  
Completed Date  
Deployed To

**Returns:**

String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
String  
String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String

## Group - Users

**Description:**

List individual Users in the Group

**Class:**

Security Policy

**Filters:**

Group Name

**Fields in Report**

Group Name

User ID

Last Name

First Name

Token Assigned

**Returns:**

String

String

String

String

Value: No

Yes

## Operator Activity - Detail

**Description:**

Reports operator activity, actions, and results

**Class:**

Compliance

**Filters:**

User ID

Type

Date Range/Current Month/Last X Months

**Fields in Report**

Action Date

User ID

Type

Action Class

Action Type

Result

Action Details

**Returns:**

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

String

String

String

String

String

## Operator Activity - Logons

**Description:**

Reports operator logons in a date range

**Class:**

Compliance

**Filters:**

User ID

Date Range/Current Month/Last X Months

**Fields in Report**

TimeStamp  
User ID  
Logon ID  
Used ID  
Source IP  
Serial Number  
Result  
Message

**Returns:**

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
String  
String  
String  
String  
String  
String

## Operator List - Detail

**Description:**

Reports operators, roles and access restrictions

**Class:**

Security Policy

**Filters:**

User ID

Start Date

End Date

**Fields in Report**

User ID

Logon ID

Status

Created On

Role

Start Date

End Date

Start Time

End Time

Weekly restrictions

Last Logon

**Returns:**

String

String

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

Value: No

Yes

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)



## Operator Roles

**Description:**

Reports operator roles, description and assigned Operators

**Class:**

Security Policy

**Filters:**

Start Date

End Date

**Fields in Report**

Role Name

Role Description

Last Modified

Modified by

Module

Permission

**Returns:**

String

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

String

String

## Operator Scope

**Description:**

Reports detailed operator scope information

**Class:**

Security Policy

**Filters:**

User ID

Start Date

End Date

**Fields in Report**

User ID

Last Name

First Name

Scope

**Returns:**

String

String

String

String

## Operators (Internal) with Static Passwords

**Description:**

Reports operators with static password credentials

**Class:**

Compliance

**Filters:**

**Fields in Report**

User ID  
Logon ID  
Last Name  
First Name  
Status

**Returns:**

String  
String  
String  
String  
String

## Provisioning Task Attempts

**Description:**

Reports detail of attempts to use provisioning tasks by users

**Class:**

Security Policy

**Filters:**

Task ID  
User ID

**Fields in Report**

Task ID  
User ID  
Last Name  
First Name  
Action  
Remaining Attempts  
Serial

**Returns:**

String  
String  
String  
String  
String  
Integer  
String

## Provisioning Tasks

**Description:**

Reports detail of provisioning tasks

**Class:**

Security Policy

**Filters:**

Task ID

**Fields in Report**

Task ID  
Task Start Date  
Task Stop Date  
Created by  
User ID  
Last Name  
First Name  
Status  
Max Attempts  
Attempts Count  
Used Serial  
ICE  
Container

**Returns:**

String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
String  
String  
String  
String  
Integer  
Integer  
String  
String  
String

## Provisioning Tasks - Outstanding

**Description:**

Lists all outstanding provisioning tasks

**Class:**

Security Policy

**Filters:**

**Fields in Report**

Task ID  
User ID  
Last Name  
First Name  
Token Type

**Returns:**

String  
String  
String  
String  
String

## Push OTP Authentication History

**Description:**

Reports on push notification and authentication result history in chronological descending order (Push OTP is not available with SafeNet Authentication Service – PCE/SPE editions)

**Class:**

Compliance

**Filters:**

User ID

Result

Date Range [ Start Date, End Date ], Current Month, Last X Months [1-12]

**Fields in Report**

Push Notification Time

OS Type

Device Type

Organization

User ID

User IP

Location

Source

Agent

Resource

Push Notification Result

Auth Time

Token Serial

Auth Result

Auth Message

**Returns:**

Value: mm/dd/yyyy hh:mm:ss xM (AM or PM)

String

String

String

String

String

String

String

String

String

String

Value: mm/dd/yyyy hh:mm:ss xM (AM or PM)

String

String

String

## RADIUS Attributes – by Group

**Description:**

Reports RADIUS attributes applied to a group

**Class:**

Security Policy

**Filters:**

Group Name

**Fields in Report**

Group Name

Vendor ID

Attribute

Auth Node

Value

Modified Date

Modified by

**Returns:**

String

String

String

String

Integer

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

## RADIUS Attributes – by User

**Description:**

Reports RADIUS attributes applied to a user

**Class:**

Security Policy

**Filters:**

User ID

**Fields in Report**

User ID

Last Name

First Name

Custom #1

Vendor ID

Auth Node

Attribute

Value

Modified Date

Modified by

**Returns:**

String

String

String

String

String

String

String

Integer

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

## SIM Provisioning Tasks

**Description:**

All SIM provisioning tasks

**Class:**

Security Policy

**Filters:**

Date Range/Current Month/Last X Months

**Fields in Report**

Task ID  
MSISDN  
Slot #  
User Name  
Serial  
State  
Failed Attempt Count  
Result  
OTA Server Message  
Max. Retry Value

**Returns:**

String  
String  
Integer  
String  
String  
String  
Integer  
String  
String  
Integer

## SIM Slot Information

**Description:**

Information on SIM cards with a token provisioned

**Class:**

Security Policy

**Filters:**

MSISDN

Start Date

End Date

**Fields in Report**

MSISDN

Slot #

Serial

Token Type

Slot State

Description

**Returns:**

String

Integer

String

String

String

String

## SMS Message Report

**Description:**

Reports the number of SMS message sent in a time period

**Class:**

Billing

**Filters:**

Start Date

End Date

**Fields in Report**

Month

SMS/OTP

SMS/Alter and Messages

**Returns:**

String

String

String

## SMS Message Report - Detailed

**Description:**

Details of SMS message sent in a time period

**Class:**

Billing

**Filters:**

Messages in

Start Date

End Date

**Fields in Report**

Time

Message Type

User ID

Sent To

Gateway

**Returns:**

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

String

String

String



## Token Requests

**Description:**

Reports requests for tokens and their current state

**Class:**

Security Policy

**Filters:**

Date Range/Current Month/Last X Months

**Fields in Report**

Request ID  
User ID  
First Name  
Last Name  
Process State  
Last Updated  
Email  
Token Type  
Provisioning Task  
Request Date  
Approved Level 1 By  
Approved Level 1 On  
Approved Level 2 By  
Approved Level 2 On  
Issued By  
Issued On  
Shipped By  
Shipped On  
Rejected By  
Rejected On

**Returns:**

String  
String  
String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Tokens – Count by type and state

**Description:**

Reports totals for each token type by state

**Class:**

Inventory

**Filters:**

Product

State

Start Date

End Date

**Fields in Report**

Token Type

State

Count

**Returns:**

String

String

Integer

## Tokens – Detail by serial number

### Description:

Reports details of each token by serial number

### Class:

Inventory

### Filters:

Product  
Serial Number  
Start Date  
End Date

### Fields in Report

Serial Number  
Type  
In-Service Date  
Activated Date  
State  
Last State Change Data  
Last PIN Change  
Last Auth Date  
Result  
Total OTP Pass  
Total OTP Fail  
Total Auth  
Encryption  
  
Mode  
Complexity  
Passcode Length  
Display Mask  
OPT/Cycle  
Synchronization  
  
PIN Side  
PIN Type  
Auto Shut-off  
  
Remote Unlock  
  
Allocation Date  
Allocation Type  
Transaction ID

### Returns:

String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
Integer  
Integer  
Integer  
Value: No  
Yes  
String  
String  
Integer  
String  
String  
Value: No  
Yes  
String  
String  
Value: No  
Yes  
Value: No  
Yes  
Value: No  
Yes  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
String

## Tokens – Expiring

**Description:**

Reports tokens that are nearing expiry or have already expired

**Class:**

Inventory

**Filters:**

Days till expiry

Start Date

End Date

**Fields in Report**

Serial

User ID

First Name

Last Name

State

Last Login

SecurID Token Type

In service Date

Expiry Date

**Returns:**

String

String

String

String

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Tokens – History, Detailed

**Description:**

Reports all events affecting a token

**Class:**

Inventory

**Filters:**

Serial Number

Date Range/Current Month/Last X Months

**Fields in Report**

Date

Serial Number

Action

Comment

Modified by

**Returns:**

Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

String

String

String

String

## Tokens – Inventory

**Description:**

Lists all tokens, their state, container, in-service date and expiration

**Class:**

Inventory

**Filters:**

**Fields in Report**

Token Type  
Serial Number  
State  
Container  
In-Service Date  
Expiration Date

**Returns:**

String  
String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Tokens – Lost/Faulty

**Description:**

Lists all tokens marked as lost/faulty

**Class:**

Inventory

**Filters:**

**Fields in Report**

Token Type  
Serial Number  
Last State Change Data  
Change by

**Returns:**

String  
String  
String  
String

## Tokens – Ownership

**Description:**

List all tokens and ownership

**Class:**

Inventory

**Filters:**

Type

**Fields in Report**

Token Type  
Serial Number  
Type  
Allocation Date  
Transaction #  
Reference  
Allocated by

**Returns:**

String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Integer  
String  
String

## Tokens – Suspended

**Description:**

Lists all tokens assigned to users in the Suspended state

**Class:**

Security Policy

**Filters:**

**Fields in Report**

User ID  
First Name  
Last Name  
Serial  
Token Type  
Comment  
Suspended Date  
Suspended By

**Returns:**

String  
String  
String  
String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String

## Transaction Log

**Description:**

Lists all transactions

**Class:**

Inventory

**Filters:**

**Fields in Report**

Transaction ID  
Reference  
Allocated by  
Allocation Date  
Quantity  
Type  
Product  
Capacity

**Returns:**

String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Integer  
String  
String  
Integer

## Transaction Log, Detailed

**Description:**

Lists all objects in a transaction

**Class:**

Inventory

**Filters:**

Transaction ID

**Fields in Report**

Transaction ID  
Reference  
Allocated by  
Allocation Date  
Type  
Product  
Serial Number

**Returns:**

String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String  
String  
String

## Users – Aliases

**Description:**

Reports on users and their aliases

**Class:**

Security Policy

**Filters:**

**Fields in Report**

User Name

First Name

Last Name

E-mail

Custom #1

Alias 1

Alias 2

**Returns:**

String

String

String

String

String

String

String





## Users – Expiring

**Description:**

Reports users that are nearing expiry or have already expired

**Class:**

Inventory

**Filters:**

Days till expiry

**Fields in Report**

User Name  
First Name  
Last Name  
Start Date  
End Date

**Returns:**

String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Users – Inactive

**Description:**

Reports Users that have not authenticated for N days

**Class:**

Compliance

**Filters:**

Days

**Fields in Report**

User ID  
Last Name  
First Name  
Method  
Serial Number  
Day

**Returns:**

String  
String  
String  
String  
String  
String

## Users – Locked account

**Description:**

Reports locked user accounts

**Class:**

Compliance

**Filters:**

**Fields in Report**

User ID  
Last Name  
First Name  
Date  
Modified by

**Returns:**

String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)  
String

## Users – Never authenticated

**Description:**

Reports users that have not authenticated

**Class:**

Compliance

**Filters:**

**Fields in Report**

User ID  
Last Name  
First Name

**Returns:**

String  
String  
String

## Users – No authenticated method

**Description:**

Reports users with no assigned authentication method

**Class:**

Compliance

**Filters:**

**Fields in Report**

User ID

Last Name

First Name

**Returns:**

String

String

String

## Users – With Static Passwords

**Description:**

Reports users able to authenticate with a static password

**Class:**

Compliance

**Filters:**

Method

**Fields in Report**

User ID

Last Name

First Name

Type

**Returns:**

String

String

String

String

## Users – With Tokens

**Description:**

Reports users with assigned authentication method, excluding passwords

**Class:**

Compliance

**Filters:**

Product

**Fields in Report**

User ID  
Last Name  
First Name  
Mobile Phone  
City  
State  
Country  
Custom Field 1  
Custom Field 2  
Custom Field 3  
Serial Number  
Token State  
Target  
Device Type  
Push OTP  
Last Auth Date

**Returns:**

String  
String  
String  
String  
String  
String  
String  
String  
String  
String  
String  
String  
String  
String  
String  
Value: yyyy/mm/dd hh:mm:ss xM (AM or PM)

## Support Contacts

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If you encounter a problem while installing, registering or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or Gemalto Customer Support. Gemalto Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Gemalto and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
Address	Gemalto 4690 Millennium Drive Belcamp, Maryland 21017, USA	
Phone	US	1-800-545-6608
	International	1-410-931-7520
Technical Support Customer Portal	<a href="https://serviceportal.safenet-inc.com">https://serviceportal.safenet-inc.com</a> Customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the Gemalto Knowledge Base.	