SafeNet Authentication Client

Integration Guide

Using SafeNet Authentication Client CBA for BIG-IP® ACCESS Policy Manager[™] (APM)



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Third-Party Software Acknowledgement

This document is intended to help users of Gemalto products when working with third-party software, such as BIG-IP® ACCESS Policy Manager[™] (APM).

Material from third-party software is being used solely for the purpose of making instructions clear. Screen images and content obtained from third-party software will be acknowledged as such.

Description

Remote access poses both a security and a compliance challenge to IT organizations. The ability to positively identify users (often remote users) requesting access to resources is a critical consideration in achieving a secure remote access solution. Deploying remote access solution without strong authentication is like putting your sensitive data in a vault (the datacenter), and leaving the key (user password) under the door mat.

A robust user authentication solution is required to screen access and provide proof-positive assurance that only authorized users are allowed access.

PKI is a strong effective authentication solution to the functional, security, and compliance requirements.

SafeNet Authentication Client (SAC) is a public key infrastructure (PKI) middleware that provides a secure method for exchanging information based on public key cryptography, enabling trusted third-party verification of user identities. SafeNet certificate-based tokens provide secure remote access, as well as other advanced functions, in a single token, including digital signing, password management, network logon, and combined physical/logical access.

The tokens come in different form factors, including USB tokens, smart cards, and software tokens. All of these form factors are interfaced using a single middleware client, SafeNet Authentication Client (SAC). The SAC generic integration with CAPI, CNG, and PKCS#11 security interfaces enables out-of-the-box interoperability with a variety of security applications, offering secure web access, secure network logon, PC and data security, and secure email. PKI keys and certificates can be created, stored, and used securely with the hardware or software tokens.

BIG-IP Access Policy Manager (APM) is a flexible, high-performance access and security solution that provides unified global access to your applications and network. By converging and consolidating remote access, LAN access, and wireless connections within a single management interface, and providing easy-to-manage access policies, BIG-IP APM helps you free up valuable IT resources and scale cost-effectively.

BIG-IP APM protects your public-facing applications by providing policy-based, context-aware access to users while consolidating your access infrastructure. It also provides secure remote access to corporate resources, such as Microsoft Exchange, SharePoint, and VDI, from all networks and devices.

This document provides guidelines for deploying certificate-based authentication (CBA) for user authentication to F5 BIG IP APM using SafeNet tokens.

It is assumed that the F5 BIG IP APM environment is already configured and working with static passwords prior to implementing SafeNet multi-factor authentication.

F5 BIG IP APM can be configured to support multi-factor authentication in several modes. CBA will be used for the purpose of working with SafeNet products.

Applicability

The information in this document applies to:

- SafeNet Authentication Client (SAC)—SafeNet Authentication Client is the middleware that manages SafeNet tokens.
- F5 BIG IP APM



NOTE: This guide is applicable to both BIG-IP VE and BIG-IP Hardware appliance.

Environment

The integration environment that was used in this document is based on the following software versions:

- SafeNet Authentication Client (SAC)—10.2
- F5 BIG IP APM—12.0

Audience

This document is targeted to system administrators who are familiar with F5 BIG IP APM, and are interested in adding multi-factor authentication capabilities using SafeNet tokens

CBA Flow using SafeNet Authentication Client

The diagram below illustrates the flow of certificate-based authentication:



- 1. A user attempts to connect to the F5 BIG IP APM server using a browser. The user inserts the SafeNet token on which his certificate resides, and, when prompted, enters the token password.
- 2. After successful authentication, the user is allowed access to internal resources.

Prerequisites

This section describes the prerequisites that must be installed and configured before implementing certificatebased authentication for F5 BIG IP APM using SafeNet tokens:

- To use CBA, the Microsoft Enterprise Certificate Authority must be installed and configured. In general, any CA can be used. However, in this guide, integration is demonstrated using Microsoft CA.
- If SAM is used to manage the tokens, Token Policy Object (TPO) should be configured with MS CA Connector. For further details, refer to the section "Connector for Microsoft CA" in the SafeNet Authentication Manager Administrator Guide.
- Users must have a SafeNet token with an appropriate certificate enrolled on it.
- SafeNet Authentication Client 10.2 must be installed on all client machines.

Supported Tokens in SafeNet Authentication Client

SafeNet Authentication Client supports a number of tokens that can be used as a second authentication factor for users who authenticate to F5 BIG IP APM.

SafeNet Authentication Client 10.2 (GA) supports the following tokens:

Certificate-based USB tokens

- SafeNet eToken 5100/5105
- SafeNet eToken 5200/5205
- SafeNet eToken 5200/5205 HID

Smart Cards

- SafeNet eToken 4100
- IDPrime MD 840
- IDPrime MD 840 B
- IDPrime MD 3840
- IDPrime MD 3840 B
- IDPrime MD 830-FIPS
- IDPrime MD 830-ICP
- IDPrime MD 830 B
- IDPrime MD 3810
- IDPrime MD 3811
- IDPrime .NET (only SAC PKCS#11 and IDGo 800 Minidriver interfaces)

Certificate-based Hybrid USB Tokens

- SafeNet eToken 7300
- SafeNet eToken 7300-HID
- SafeNet eToken 7000 (SafeNet eToken NG-OTP)

Software Tokens

- SafeNet Virtual Token
- SafeNet Rescue Token

Configuring F5 BIG-IP APM

A virtual server is created on BIG-IP, on which an Access Policy is applied. To set up the virtual server, log in to the management portal of APM as a BIG-IP administrator. Configure the Access Policy, Webtop, and the virtual server.



NOTE: If the virtual server and Webtop are already configured on BIG-IP APM, skip the configuration steps for the virtual server and Webtop. Edit the Access Profile accordingly.

To access the management portal of F5 BIG-IP APM:

1. Browse to the public DNS/public IP of the BIG-IP APM Amazon instance.

IT Agility. Your Way.**	BIG-IP® Configuration Utility F5 Networks, Inc.
Hostname Ip-10-0-0-180.ap-northeast- 1.compute.internal IP Address 10.0.0.180 Username admin	Welcome to the BIG-IP Configuration Utility. Log in with your username and password using the fields on the left.
Password Log in	

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Enter administrator login credentials and then click Log in.

On successful authentication, you are logged in as an administrator in the management portal.



Adding Root CA Certificates

1. Click System on the left side of the screen, then select File Management>SSL Certificate List>Import.

System		
Configuration	÷	
Device Certificates	÷	
File Management	Þ	Data Group File List
Disk Management		iFile List >
Software Management	÷	External Monitor
License		SSI Cartificate List
Resource Provisioning		Apasho Cartificate List
Platform		
High Availability	F	
Archives	(+) >	and the second se
Services		
Preferences		
sFlow	÷	
SNMP) –	
Crypto Offloading	÷	
Users	Þ	
Logs		

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

The SSL Certificate/Key Source window opens.

System » File Manageme	System » File Management : SSL Certificate List » Import SSL Certificates and Keys					
SSL Certificate/Key Source						
Import Type	Certificate					
Certificate Name	Create New Overwrite Existing					
Certificate Source	Upload File Paste Text Choose file No file chosen					
Free Space on Disk	192 MB					
Cancel Import						

2. Complete the SSL Certificate/Key Source fields as follows:

Import Type	elect Certificate from the drop-down menu.		
Certificate Name	Select Create New and enter a name in the Certificate Name field		
Certificate Source	Select Upload File to upload the root CA (mentioned in the prerequisites).		

- 3. Click Import.
- 4. To check the imported Root CA click **System>File Management>SSL Certificate List**. The list of imported certificates are displayed.

← → C (steps://ec2-5	4-178-156-198.ap-northeast-1.compute.amazonaws.com/xui/					습 🖸
Hollington (p. 10-0-0-180 ap northead) (P.Accenter, 10.0.0-160	Toompute Informal Disite Apr.20, 2016 Unice address Tame 912 / M/ (PDT) Rule: Accessibilitier				Partico Coneton	T Logod
(CONLINE (ACTIVE)						
Main Help About	System + File Management : SSI, Certificate List					
Statistics	C + Data Group File List // Ve List External Monitor Program File List SSL Centicale List Apache Centincale List					
IApps	1 Geach					Import. Create.
Wizards	V - Name	# Contents	© Common Name	a Organization	# Expiration	Partition / Path
	CACert	R\$A Cettifcate	sam-WIN-1CJE11MMHQN-CA		Dec 22, 2020	Common
S DNS	B SAMCERT	RSA Certificate	SAMINT-SAM-CA		Aug 17, 2020	Common
RR Local Traffic	SAMSFNT_sami_koj_metadab_cent	RSA Certificate			Jun 4, 2034	Common
-	E SAM_sami_ko_metodata_cen	RSA Certificate			Jan 15, 2034	Common
Acceleration	8452_sami_idp_metadata_cen	RSA Certificate	idp1.cryptocard.com		Nov 21, 2031	Common
PP Access Policy	SASsam_ktp_metadata_ser	RSA Certificate	idp1 cryptocard.com		Nov 21, 2031	Common
	Ca-bundle	Certificate Bundle			Aug 22, 2018 - Jul 19, 204	2 Common
Device Management	E detaur	RSA Certificate & Key	localhostlocaldomain	MyCompany	Apr 21, 2024	Common
(m) Naturry	Grute	RSA Certificale	support 15 com	F5 Networka	Aug 13, 2031	Common
and another	ArchiveDelote					
(T+) System						
Configuration						
Device Certificates						
File Management	Data Group File List					
Disk Management	Fields					
Software Management	External Monitor					
Liconse	Program File List					
Resource Provisioning	RSI: Cardicale List (0) >					
Destroye	Apache Certificate Lij SSL Certificate List					

Configuring Client SSL Profiles

1. Click the Main tab, then click Local Traffic>Profiles>SSL>Client.



(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

The Client Profile List window opens.

Loc	al Traffic Profil	es:SSL:Client											
•	• Services	+ Content	÷.	Persistence	Protocial	ISI.	+ Authentication	+ Message Rout	ng + Ottier	2			
			Search										Greate
1	+ Name										Application	* Parent Profile	· Partition / Path
0	SAMCERT											clientssl	Common
0	TestSint											clientssi	Common
8	certinspectionpra	seep										clientssi	Common
	clientssi											(none)	Common
10	clientsst-insecure	compatible										cilientsal	Common
63	clientssi-secure											clientssi	Common
10	crypto-server-defa	ault-cherdssl										chentsal	Common
151	wom-default-clien	taal										clientssi	Common

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Click Create on the top right of the screen.

The New Server SSL Profile window opens.

Local Traffic » Profiles : SSL : Client » New Client SSL Profile				
General Properties				
Name				
Parent Profile	⊂lientssl ▼			

- 3. Enter a unique profile name in the Name field.
- 4. Select clientssl in from the Parent Profile drop-down list.

5. Scroll down to the **Client Authentication** area and select the **Custom** check-box at the top right corner to enable the Client Authentication fields.

Client Authentication		Custom 🖻
Client Certificate	request r	2
Frequency	once •	2
Retain Certificate	€ Enabled	8
Certificate Chain Traversal Depth	9	8
Trusted Certificate Authorities	None	8
Advertised Certificate Authorities	None	8
Certificate Revocation List (CRL)	None •	8
Allow Expired CRL	0	2

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

6. Complete the **Client Authentication** fields as follows.

Client Certificate	Select Request
Trusted Certificate Authorities	Select the root CA that was defined in Adding Root CA Certificates

Configuring Webtop

When a user is allowed access based on an Access Policy, that user is typically assigned a Webtop. A Webtop is the successful endpoint for a Web application or a network access connection.

To create a Webtop:

1. Go to Access Policy>Webtops>Webtop List and click the + icon.

Access Policy			
Access Profiles	F		
AAA Servers	÷		
ACLs	÷		
SSO Configurations	÷		
SAML	Þ		
Local User DB	F		
Webtops	۱.	Webtop List	÷
Hosted Content	+	Webtop Links	÷
Secure Connectivity	÷		
Network Access	÷		
Application Access	÷		
Portal Access	+		
Manage Sessions			
Reports	÷		
Customization	÷		
Dashboard	۳		

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

The New Webtop window opens.

Access Policy » Webtops » New Webtop						
General Properties						
Name						
Type Cancel	Full ▼ Network Access Portal Access Full Select					

2. Complete the General Properties fields as follows.

Name	Enter a Webtop name
Туре	Select Full from the drop-down menu

3. Click Finished.

Configuring the Webtop Links

Webtop links are the links to the resources, for example: Rupiwebtop, that are being added to the Webtop. After successful authentication, the links to the resources will be displayed on the assigned Webtop.

To create the Webtop links:

1. Go to Access Policy>Webtops>Webtop Links and click the + icon.

Access Policy			
Access Profiles	÷		
AAA Servers			
ACLS	÷		
SSO Configurations	÷		
SAML	>		
Local User DB	÷		
Webtops	Þ	Webtop List	•
Hosted Content	>	Webtop Links	$(\mathbf{\dot{\circ}})$
Secure Connectivity	(\Rightarrow)		
Network Access	÷		
Application Access	÷		
Portal Access	+		
Manage Sessions			
Reports	>		
Customization	+		
Dashboard	÷.		

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Complete the New Webtop Link fields as follows:

Name	Enter a name for the Webtop link. For example, Rupiwebtop .
Description	(Optional) Type a description for this link.
Link Type	Select either Application URL or Hosted Contents . For example: if your resource is an application, select Application URL .
Application URL	This field is available only when Application URL is selected as the Link Type . Specify the URL of the application.
Hosted File	This field is available only when Hosted Contents is selected as the Link Type . Specify the hosted file.
Caption	By default, the caption is the same as the Webtop link name; however, it may be changed to a unique value if desired.

3. Click Finished.

Configuring the Access Profile

The Access Profile module is used to define the criteria for granting access to the various servers, applications, and other resources on the network.

To create an Access Profile:

1. Click Access Policy>Access Profiles.

The General Properties window opens.

General Properties	
Name	
Parent Profile	access
Profile Type	All
Profile Scope	Profile •

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Complete the General Properties fields as follows:

Name	Enter a profile name e.g. SAS_OWA_Policy
Profile Type	Select All from the drop-down menu. Leave all fields with their default settings.

3. Under Language Settings, select a language in the Factory Builtin Languages list and then click << to move the selected language to the Accepted Languages list.

Additional Languages	Afar (aa) • Add				
	Accepted Languages			Factory BuiltIn Languages	
Languages		4 +	<< >>	English (en) Japanese (ja) Chinese (Simplified) (zh-cn) Chinese (Traditional) (zh-tw) Korean (ko) Spanish (es) French (fr) German (de)	4

Cancel Finished

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4. Click Finished.

Editing the Access Profile

Using an Access Policy, you can define a sequence of checks to enforce the required level of security on a user system before a user is granted access to servers, applications, and other resources on your network.

An Access Policy can also include authentication checks to authenticate a user before access is granted to the network resources. The Access Policy can be edited as per requirements.

A sample Access Policy looks like this:

Start - X-	Successful +
	falback +→>
Add New Macro	

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To edit the Access Profile:

1. From the main screen, go to Access Policy>Access Profiles List.

Acce	ss Policy	» Access	Profiles : Access Pro	files List							
⇔ -	Access I	Profile List	Access Policy Sync	Windows Group Policy List	CAPTCHA Configuration List						
*			Sea	rch							Create
	- Status	▲ Name			\$ At	plication	Access Policy	Export	Сору	Virtual Servers	Partition / Path
	1	SAS_OWA	Policy				Edit	Export	Copy		Common
	pa .	Test					Edit	Export	Сору	Test_vs	Common
in i	300	access					(none)	(none)	(none)		Common

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

 In the Access Profiles List tab, find the Access Policy you want to edit and then click Edit in the Access Policy column. The Visual Policy editor opens in a new window or a new tab, depending on your browser settings. This is the new blank policy that you have just created.

(5)		
Access Policy: /Common/SAS_OWA_Policy	Edit Endings	(Endings: Allow, Deny [default])
Start <u>fallback</u> + <u>Deny</u>		
Add New Macro		

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

To view the Authentication, Authorization, and Accounting servers (AAA) as well as the resources assigned to an Access Policy:

- 1. Click Access Policy>Access Profiles.
- 2. From the Access Profiles list, select Access Profile.
- 3. Click the Access Policy tab.

CONLINE (ACTIVE) Standalone					
Main Help About	Access Policy » Access	Profiles : Access Profiles List » SAS_OWA_Policy			
Statistics	🔅 🗸 Properties	SSO / Auth Domains Access Policy			
iApp	General Properties				
🔁 Wizards	Visual Policy Editor	Edit Access Policy for Profile "SAS_OWA_Policy"			
REAL LOCAL Traffic AAA Servers					
~	Aame		\$ Type		
Acceleration	SAS_OWA_Policy_aaa_sr	Vī	RADIUS		
Access Policy	Webtops				
Access Profiles	Name URI				
AAA Servers >	OWĄ_WTOP				
ACLs	Webtop Links				
SSO Configurations	Name URI				
SAML	OWA https://202.122.13	4.51/owa			
Local User DB					

Adding On-Demand Certificate Authentication

The logon page requires entering a username and password.

To add a logon page on the local traffic virtual server:

1. In the Visual Policy editor, click the + symbol after Start.

	 6	Ibac	k
-	/		
_	 · .		

(The screen image above is from F5 Networks[®] software. Trademarks are the property of their respective owners.)

2. Click the Authentication tab, select On-Demand Cert Auth and click Add Item.

	AD Auth	Active Directory authentication of end user credentials
0	AD Query	Active Directory query to pull user attributes for use with resource assignment or other functions, such as mapping
	Client Cert Inspection	Check the result of client certificate authentication by the Local Traffic Client SSL profile
0	CRLDP Auth	Certificate Revocation List Distribution Point (CRLDP) client certificate authentication
	HTTP Auth	HTTP authentication of end user credentials
0	Kerberos Auth	Kerberos authentication, typically following an HTTP 401 Response action
	LDAP Auth	LDAP authentication of end user credentials
0	LDAP Query	LDAP guery to pull user attributes for use with resource assignment or other functions, such as LDAP group
	LocaIDB Auth	Local Database Authentication
ø	NTLM Auth Result	NTLM authentication of end user credentials
	OCSP Auth	Online Certificate Status Protocol (OCSP) client certificate authentication
۲	On-Demand Cert Auth	Dynamically initiate an SSL re-handshake and validate the received client certificate
	OTP Generate	Generate One Time Passcode (OTP)
0	OTP Verify	Verify One Time Passcode (OTP)
	RADIUS Acct	Send accounting messages to a RADIUS server when users log on and off
0	RADIUS Auth	RADIUS authentication of end user credentials
	RSA SecurID	RSA SecurID two-factor authentication of end user credentials
0	SAML Auth	SAML Auth using SAML Service Provider Interface
	TACACS+ Acct	Send accounting messages to a TACACS+ server when users log on and off
Can	el Add Item	

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

- 3. A properties screen opens after clicking on Add item.
- 4. From the Auth Mode list, select one of the following and click on Save:
 - Request This is the default mode.
 - Required For an iPod or an iPhone, this is mandatory.

(While testing we used request)



NOTE: To pass a certificate check using Safari, the certificate must be selected multiple times.

Properties Branch Rules		
lame: On-Demand Cert Auth(1)		
On-Demand Cert Auth		
Auth Mode	Auth Mode Request V	

Assigning a Custom Variable

1. In the Visual Policy editor, click the + symbol after the On-Demand Cert Auth>Successful branch.



(The screen image above is from F5 Networks[®] software. Trademarks are the property of their respective owners.)

2. Click the Assignment tab, select Variable Assign and click ADD Item.

Beg	in typing to search		Q
Logo	n Authentication Assignme	nt Endpoint Security (Server-Side) Endpoint Security (Client-Side) General Purpose	
	ACL Assign	Assign existing Access Control Lists (ACLs)	
\bigcirc	AD Group Resource Assign	Map ACLs and resources based on user Active Directory group membership	
	Advanced Resource Assign	Expression-based assignment of Connectivity Resources, Webtop, and ACLs	
\bigcirc	BWC Policy	Assign Bandwidth Controller policies	
	Citrix Smart Access	Enable Citrix SmartAccess filters when deploying with XenApp or XenDesktop	
	Dynamic ACL	Assign and map Access Control Lists (ACLs) retrieved from an external directory such as RADIUS or LDAP	
	LDAP Group Resource Assign	Map ACLs and resources based on user LDAP group membership	
0	Links Sections and Webtop Assign	Assign a Webtop, Webtop Links and Webtop Sections	
	Pool Assign	Assign a Local Traffic Pool	
	RDG Policy Assign	Assign an access profile to use to authorize host/port on the Remote Desktop Gateway	
	Resource Assign	Assign Connectivity Resources	
0	Route Domain and SNAT Selection	Dynamically select Route Domain and SNAT settings	
	SSO Credential Mapping	Enables Single Sign-On (SSO) credentials caching and assigns SSO variables	
۲	Variable Assign	Assign custom variables, configuration variables, or predefined session variables	
Cancel Add Item			

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

3. Under Variable Assign, click ADD new entry and click on change.

Properties* Branch Rules			
Name: Variable Assign(1)			
Variable Assign	Variable Assign		
Add new entry Insert Before: 1 V			
Assigr	ment		
1 empty <u>change</u>	×		

- 4. Under Custom Variable and Custom Expression enter the following expressions and click Finished.
 - Custom Variable (Unsecure): session.logon.last.domain
 - Custom Expression:

set upn [mcget {session.logon.last.upn}];

```
if {[string first "@" $upn] >= 0} {
```

return [string range $\sup [expr { [string first "@" <math>upn] + 1 }] end];$

```
} else {
```

return "";

}

Custom Variable 🔻 Unsecure 🔻	= Custom Expression V
session.logon.last.domain	<pre>if {[string first "@" \$upp] >= 0} { return [string range \$upp] [expc { [string first "@" \$upp] + 1 }] end]; } else { return ";</pre>
Cancel Finished	Help

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

5. Repeat the above to add another two expressions and click Save.

Variable Assignment 2:

- Custom Variable (Unsecure):session.logon.last.username
- Custom Expression:

set upn [mcget {session.logon.last.upn}];

```
if {[string first "@" $upn] >= 0} {
  return [string range $upn 0 [expr { [string first "@" $upn] - 1 } ]];
  } else {
  return $upn;
}
```

Variable Assignment 3:

- Custom Variable (Unsecure): session.logon.last.upn
- Custom Expression:

set e_fields [split [mcget {session.ssl.cert.x509extension}] "\n"];

foreach qq \$e_fields {

```
if {[string first "othername:UPN" q] \ge 0 {
```

}

}

return "";

ſP	roperties Branch Rules
Na	me: Variable Assign
v	ariable Assign
	Add new entry Insert Before: 1 V
1	Assignment
1	<pre>session.logon.last.upn = set e_fields [split [mcget {session.ssl.cert.x509extension}] "\n"]; foreach qq \$e_fields { if {[string first "othername:UPN" \$qq] >= 0} { return [string range \$qq [expr { [string first "<" \$qq] + 1 }] [expr { [string first ">" \$qq] - 1 }]; } return "; <u>change</u></pre>
2	<pre>session.logon.last.username = set upn [mcget {session.logon.last.upn}]; if {[string first "@" \$upn] >= 0} { return [string range \$upn 0 [expr { [string first "@" \$upn] - 1 }]; } else { return \$upn; } change</pre>
3	session.logon.last.domain = set upn [mcget {session.logon.last.upn}]; if {[string first "@" \$upn] >= 0} { return [string range \$upn [expr { [string first "@" \$upn] + 1 }] end]; } else { return ""; } <u>chance</u>

Adding the Log Custom Message Variable

1. Click the + icon after Variable Assign.



(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Click the General Purpose tab, select logging and click Add item

Beg	Begin typing to search		
	n Authentication Assignme	nt Endpoint Security (Server-Side) Endpoint Security (Client-Side) General Purpose	
0	Decision Box	Create a custom decision page with two choices to display to the user	
\bigcirc	Email	Configure Email messages for reporting	
0	Empty	An Empty Action for constructing custom Branch Rules	
\bigcirc	iRule Event	Raises an iRule ACCESS_POLICY_AGENT_EVENT event for use with custom iRules	
0	Local Database	Allows read/write access to a local on-box user database	
۲	Logging	Log custom messages and session variables for reporting and troubleshooting	
0	Message Box	Create a custom message to display to the end user, with prompt to continue	

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

- 3. In the Log Message field, enter After cert parsing and click Add new entry.
- 4. Under Session Variables, select Custom from the drop-down list and in the empty field next to that, enter session.logon.last.username.

Properties Branch Rules Name: Logging		
Logging		
Log Message	After Cert parsing	*
Add new entry		Insert Before: 1 🔻
	Causion Visionklas	
1 Custom	session.logon.last.username	X

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

5. Click Save.

Adding AD Query

See the Appendix on page Error! Bookmark not defined. for details on how to configure the AD Server.

1. Click the + icon after Logging.



(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Click the Authentication tab and select AD Query from the list then click Add Item.

Beg	in typing to search		R
Logo	n Authentication Assignm	ent Findpoint Security (Server-Side) Endpoint Security (Client-Side) General Purpose	
	AD Auth	Active Directory authentication of end user credentials	11
۲	AD Query	Active Directory query to pull user attributes for use with resource assignment or other functions, such as AD group mapping	1
	Client Cert Inspection	Check the result of client certificate authentication by the Local Traffic Client SSL profile	
\bigcirc	CRLDP Auth	Certificate Revocation List Distribution Point (CRLDP) client certificate authentication	
	HTTP Auth	HTTP authentication of end user credentials	
\bigcirc	Kerberos Auth	Kerberos authentication, typically following an HTTP 401 Response action	
	LDAP Auth	LDAP authentication of end user credentials	
0	LDAP Query	LDAP query to pull user attributes for use with resource assignment or other functions, such as LDAP group mapping	,
	LocalDB Auth	Local Database Authentication	
\bigcirc	NTLM Auth Result	NTLM authentication of end user credentials	
	OCSP Auth	Online Certificate Status Protocol (OCSP) client certificate authentication	
\bigcirc	On-Demand Cert Auth	Dynamically initiate an SSL re-handshake and validate the received client certificate	
	OTP Generate	Generate One Time Passcode (OTP)	
0	OTP Verify	Verify One Time Passcode (OTP)	
	RADIUS Acct	Send accounting messages to a RADIUS server when users log on and off	
0	RADIUS Auth	RADIUS authentication of end user credentials	
	RSA SecurID	RSA SecurID two-factor authentication of end user credentials	
\bigcirc	SAML Auth	SAML Auth using SAML Service Provider Interface	
	TACACS+ Acct	Send accounting messages to a TACACS+ server when users log on and off	
Canc	el Add Item	TRACTICE C. C. C. C. C. C. C.	Help

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3. From the Server drop-down menu, select AD Server.

Properties Branch Rules		
Name: AD Query		
Active Directory		
Туре	Query	
Server	/Common/TestAD 🔻	
SearchFilter	*	
Fetch Primary Group	Enabled V	
Cross Domain Support	Disabled T	
Fetch Nested Groups	Disabled V	
Complexity check for Password Reset	Disabled V	
Max Password Reset Attempts Allowed	3 •	
Prompt user to change password before expiration	none V 0	

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

4. From the Fetch Primary Group drop-down menu, select Enabled.

5. Click the Branch Rules tab and then click **change**.



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6. In the User's Primary Group ID field, enter the primary group ID of the user. (See the Appendix on page Error! Bookmark not defined. for details on how to locate the Primary Group ID.

Simple Advanced	_	
User's Primary Group ID is 100	×	
AND Add Expression		
OR		
Add Expression		

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7. Click Finished and then click Save.

Adding Message box

1. Click on the + icon after AD Query (user primary group id is 100) branch.

Start fallback +	Successful +X <u>Variable Assign</u> fallback + <u>AD Query</u> fallback	ary Group ID is 100 +→>-
On-Demand Cert Auth	fallback + ->>	

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Click the General Purpose tab, select Message Box and then click Add Item.

Beg	Begin typing to search		
	n Authentication Assignme	nt Endpoint Security (Server-Side) Endpoint Security (Client-Side) General Purpose	
0	Decision Box	Create a custom decision page with two choices to display to the user	
\bigcirc	Email	Configure Email messages for reporting	
0	Empty	An Empty Action for constructing custom Branch Rules	
\bigcirc	iRule Event	Raises an iRule ACCESS_POLICY_AGENT_EVENT event for use with custom iRules	
0	Local Database	Allows read/write access to a local on-box user database	
\bigcirc	Logging	Log custom messages and session variables for reporting and troubleshooting	
۲	Message Box	Create a custom message to display to the end user, with prompt to continue	

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

3. In the message field enter **AD qry ok** and click **Save**.

Properties Branch Rules			
Name: Message Box(3)]		
Message Box	Message Box		
Customization			
Language	en 🔻	Reset all defaults	
Message AD qry ok			
Link Click here to continue			

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

4. Click the + icon after the fallback>AD query.

Start fallback +	Successful + \rightarrow Variable Assian fallback + \rightarrow Logging fallback + \rightarrow User Primary Group ID is 100 + \rightarrow Message Box(3) fallback + \rightarrow fallback + \rightarrow fallback + \rightarrow
	+ →)

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

5. Add another message box as performed above and write **AD Qry failed** under message and click **Save**.

Properties <u>Branch Rul</u>	es		
Name: Message Box(2)			
Message Box			
Customization	Customization		
Language	en 🔻		Reset all defaults
Message AD Qry failed			
Link Click here to continue			

Adding a Webtop

When a user is successfully authenticated, they are presented with a Webtop containing customized resources.

To add a Webtop:

1. Click the + icon after fallback>Message Box 3.

Start	 $\frac{x}{\text{Successful}} + \rightarrow - \underbrace{\frac{x}{\text{Variable Assign}}}_{\text{fallback}} + \rightarrow - \underbrace{\frac{x}{\text{Logging}}}_{\text{fallback}} + \rightarrow - \underbrace{\frac{x}{\text{Logging}}}_{\text{fallback}} + \underbrace{\frac{x}{\text{Variable Assign}}}_{\text{fallback}} + $
	falback +→>

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Click the Assignment tab, select Advanced Resource Assign, and then click Add Item.

L			
	Begi	in typing to search	
	Logor	n Authentication Assignmen	t Endpoint Security (Server-Side) Endpoint Security (Client-Side) General Purpose
	0	ACL Assign	Assign existing Access Control Lists (ACLs)
	\bigcirc	AD Group Resource Assign	Map ACLs and resources based on user Active Directory group membership
	0	Advanced Resource Assign	Expression-based assignment of Connectivity Resources, Webtop, and ACLs
	\bigcirc	BWC Policy	Assign Bandwidth Controller policies
	0	Citrix Smart Access	Enable Citrix SmartAccess filters when deploying with XenApp or XenDesktop
	\bigcirc	Dynamic ACL	Assign and map Access Control Lists (ACLs) retrieved from an external directory such as RADIUS or LDAP
1.1			

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

3. Under Resource Assignment, click Add new entry.

ſP	Properties*	<u>es</u>]	
Na	ame: Advanced Resour	e Assign	
R	Resource Assignmen		
1	Add new entry		
1	Expression: Empty	<u>change</u>	
1	Add/Delete		

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

- 4. Under Expression, click Add/Delete.
- 5. Select the Webtop Links and Webtop tabs to define each item.

Q	Begin typing to search	in Current Tab 🔻
Static	ACLs 0/0 Portal Access 0/3 Webtop Link	ks 0/2 Webtop 0/2 Static Pool 0/1 Show 4 more tabs
	Common/OWA	
	Common/OWA_Web	

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

6. Click Update for the expression. The Resource Assignment window becomes active.

- 7. Click Save.
- 8. The final visual policy editor looks as follows:

Start fallback +	$\frac{x}{A \text{ Logging}} + \rightarrow \frac{x}{A \text{ Logging}} + \frac{x}{A \text{ Logging}$
On-Demand Cert Auth	fallback + →> Message Box(2) falback + →> Denv
	fallback + →>

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Configuring the Virtual Server

When using BIG-IP APM, virtual servers are configured with specific settings for network access connections or web application access. The IP address assigned to a host virtual server is the one that is typically exposed to the Internet.

With the Access Policy Manager, you can configure a remote access connection to one or more internal web applications. Using web applications, you create an Access Policy and local traffic virtual server so that end users can access internal web applications through a single external virtual server.

To create a virtual server for a secure connection:

1. Click the Main tab on the navigation pane, select Local Traffic>Virtual Servers>Virtual Server List and click +.

Hostname: ip-10-0-0-180.ap-northeast- IP Address: 10.0.0.180	1.compute.internal Date: Jun 27, 2016 Time: 1:28 AM (PDT)
ONLINE (ACTIVE) Standalone	
Main Help About	
Statistics	
iApps	
Wizards	
S DNS	
Local Traffic	
Network Map	
Virtual Servers	Virtual Server List
Policies	 Virtual Address List
Profiles	▹ Statistics
iRules	+
Pools	3.
Nodes	2
Monitors	\mathbf{D}
Traffic Class	Ð
Address Translation	- 6

(The screen image above is from F5 Networks[®] software. Trademarks are the property of their respective owners.)

2. Complete the New Virtual Server fields as follows:

Name	Enter a name for the virtual server.
Destination	Enter the virtual server host IP address.
Service Port	Select HTTPS.

HTTP Profile	Select HTTP.	
SSL Profile (Client)	From the Available list, select the name of the Client SSL profile you previously created, and using the Move button, move the name to the Selected list.	
SSL Profile (Server)	If your web application server is using HTTPS services, select the server SSL profile to use with this virtual server.	
Access Profile	Select the Access Profile to associate with this virtual server. You must create an Access Profile before you define the virtual server as there is no default Access Profile available.	
Rewrite Profile	If you are creating a virtual server to use with web applications, select the rewrite profile.	

General Properties	
Name	
Description	
Туре	Standard
Source Address	
Destination Address/Mask	
Service Port	Select V
Notify Status to Virtual Address	
State	Enabled V

Configuration: Basic V			
Protocol	TCP T		
Protocol Profile (Client)	tcp	▼	
Protocol Profile (Server)	(Use Client Profile)	▼	
HTTP Profile	None 🔻		
FTP Profile	None V		
RTSP Profile	None v		
SSL Profile (Client)	Selected	Available /Common SAMCERT TestSfnt certinspectionpradeep clientssl	•
SSL Profile (Server)	Selected	Available /Common apm-default-serverssl crypto-client-default-serverssl pcoip-default-serverssl serverssl	•
SMTPS Profile	None 🔻		
Client LDAP Profile	None 🔻		
Server LDAP Profile	None v		
SMTP Profile	None v		
Service Policy	None v		
VLAN and Tunnel Traffic	All VLANs and Tunnels v		
Commentation Transferra			

Content Rewrite	
Rewrite Profile	None
HTML Profile	None v
Access Policy	
Access Profile	None
Connectivity Profile	None
Per-Request Policy	None V
VDI Profile	None T
Application Tunnels (Java & Per-App VPN)	Enabled
OAM Support	Enabled
Acceleration: Basic V	
Rate Class	None T
OneConnect Profile	None
NTLM Conn Pool	None 🔻
HTTP Compression Profile	None
Web Acceleration Profile	None
SPDY Profile	None v

Resources		
iRules	Enabled Up Down	Available Common Sys_APM_ExchangeSupport_OA_BasicAuth Sys_APM_ExchangeSupport_OA_NtimAuth Sys_APM_ExchangeSupport_helper Sys_APM_ExchangeSupport_main
Policies	Enabled	Available
Default Pool +	None •	
Default Persistence Profile	None •	
Fallback Persistence Profile	None 🔻	
Cancel Repeat Finished		

3. Click Finished.

Running the Solution

Once the BIG-IP local traffic virtual server is configured with an appropriate Access Policy, the administrator provides users with the address of BIG-IP local traffic virtual server.

1. Browse to the local traffic virtual server configured in APM, select the certificate from the certificate list and click **OK**.

Select a certificate	
elect a certificate to which you want	to authenticate 54.178.231.57:44
Subject	Issuer
Bandi Pradeep Kumar	SafeNet Global Issuing C
pradeep	SAMINT-SAM-CA
Users	SAMINT-SAM-CA
Cutfort information	
Certificate information	ОК

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

The SafeNet Authentication Client Logon window opens.

Token Logon		X
SafeNet Authentication	Client	gemalto [×]
Enter the Token Password Token Name: Token Password:	Current Language: EN	OK Cancel

- Enter the Token/smart card Name and Password and click OK.
 The AD qry ok window opens.
- 3. Click Click here to continue.



After Successful Authentication

On successful authentication:

1. Click the Click here to continue link. The Webtop assigned in the Access Policy is displayed.

f 5	Welcome to 13 Networks 🧕 Logand
Applications and Links Submit Page	🔍 find known – O' Hilp -

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Click the Webtop link (for example, **safenet** in the screen above). The resource page is displayed for the user to provide credentials for the exchange server.



(The screen image above is from Microsoft[®] software. Trademarks are the property of their respective owners.)

SafeNet Authentication Client : Integration Guide Using SafeNet Authentication Client CBA for F5 BIG IP APM Document Number: 007-013678-001

APPENDIX

DNS and NTP Settings on the BIG-IP System

For BIG-IP APM, you must have DNS and NTP settings configured. To configure these setting, use the following procedures.

Configuring DNS

Configure DNS on the BIG-IP system to point to the corporate DNS server.

DNS lookups go out over one of the interfaces configured on the BIG-IP system, not the management interface. The management interface has its own separate DNS configuration.

The BIG-IP system must have a route to the DNS server. The Route configuration is done on the **Main** tab. Expand **Network** and then click **Routes**. For specific instructions on configuring a route on the BIG-IP system, see the BIG-IP online help or documentation.

- 1. Select the Main tab and click System>Configuration.
- 2. From the Device menu, click **DNS**.
- 3. In the Address field, under the DNS Lookup Server List row, enter the IP address of the DNS server.
- 4. Click Add.
- 5. Click Update.

Configuring NTP

For authentication to work properly, you must configure NTP on the BIG-IP system.

- 1. Select the Main tab and click System>Configuration.
- 2. From the Device menu, click NTP.
- 3. In the Address field, enter the fully-qualified domain name (or the IP address) of the time server that you want to add to the Address List.
- 4. Click Add.
- 5. Click Update.

Configuring the Active Directory Server

1. Go to Main>Access Policy>AAA Server>Active Directory and then click the + icon in the right corner of the window.

Access Policy			
Access Profiles	Þ		
AAA Servers	×	RADIUS	÷
ACLs	Þ	LDAP	(\cdot)
SSO Configurations	E.	Active Directory	•
SAML	÷	SecurID	(\cdot)
Local User DB	Þ	HTTP	(\cdot)
Webtops	Þ	Oracle Access Man	ager
Hosted Content	Þ	OCSP Responder	÷
Secure Connectivity	\odot	CRLDP	(\cdot)
Network Access	×.	TACACS+	(\cdot)
Application Access	÷	Kerberos	(\cdot)
Portal Access	E.	SAML	(\cdot)
Manage Sessions			
Reports	×.		
Customization	×.		
Dashboard			

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

2. Under General Properties, complete the details, and then click Finished.

Name	Enter a name for the authentication server you are creating.
Domain Name	Enter the Windows Domain name. You must enter the FQDN.
Domain Controller Pool Name	Enter the Active Directory server configured with this role.
Admin Name	Enter an administrator name that has Active Directory administrative permissions.
Admin Password	Enter the administrative password for the server.
Verify Admin Password	Enter the administrative password for the server again.

General Properties	
Name	
Туре	Active Directory
Configuration	
Domain Name	
Server Connection	€ Use Pool C Direct
Domain Controller Pool Name	
Domain Controllers	IP Address: Hostname: Add Edit Delete
Server Pool Monitor	none
Admin Name	
Admin Password	
Verify Admin Password	
Kerberos Preauthentication Encryption Type	None
Timeout	15 seconds
Cancel Repeat Finishe	d

(The screen image above is from F5 Networks® software. Trademarks are the property of their respective owners.)

How to find the primary group ID

1. Go to the CA server and click Start>Administrative tools>Active directory users and computers.



2. Expand the domain name and click Users.

Active Directory Users and Com	puters			
File Action View Help				
⊨ 🔿 2 📅 🔏 🖬 🗙 🛙	i 🧟 😹 🛛 🖬	1 🙁 😹 🗂 🕇	7 🗾 🍇	
Active Directory Users and Comput	Name	Туре	Description	
Saved Queries Substrate Source	Administrator Administrator Alowed ROD bob Cert Publishers Cert Publishers Cert Publishers Cert Publishers Domain Admins Domain Admins Domain Cont Domain Cont Domain Cont Domain Cont Domain Cont Comain Con	User User Security Group User Security Group Security Group	Bull-in account for admini Members in this group can Members in this group can DNS dentises in this group can DNS dentises tho are permi DNS dentise who are permi DNS dentise who are permi All domain controllers in th All domain controllers in th All domain controllers in th Members of this group are Members in this group can Bull-in account for guest Key Distribution Center Se Servers in this group are Members of this group are	
	stestuser	User User		
		172302		

3. Right-click the user name of the user and click **Properties**.

4. Click the Attribute Editor tab and scroll down to the primary group id of that user.

Attribute Value Attributes: Attribute Attribute Value personal Title onot set> photo onot set> postalAddress onot set> postalCode onot set> preferredDeliveryOffic onot set> preferredDeliveryMet onot set> preferredDoliveryOffic onot set> preferredDoliveryMet onot set> preferredDoliveryMet onot set> preferredDoliveryMet onot set> preferredDoliveryMet	Published Certificates M	lember Of	Password	Replication	Dial-in Obj	ect
Address Account Profile Telephones Organization Personal Virtual Desktop COM+ Attribute Editor Attributes:	Demote control	Envi i	Domete F) Jackton Cr	Sessions Profile	
Serieral Address Account Prome releptiones Organization Personal Virtual Desktop COM+ Attributes: Attributes: Attribute Value personal Title (not set>) photo (not set>) physicalDeliveryOffic (not set>) postalAddress (not set>) postalCode (not set>) preferedDeliveryMet (not set>) preferedDeliveryMet (not set>) preferedDoliveryMet (not set>) preferedDol (not set>) preferedDol (not set>) preferedDol (not set>) primaryGroupID 513 = (GROUP_RID_USERS) primaryTelexNumber (not set>) proxiedObjectName (not set>) v (not set>)		Annum 1	Deefile	Telephone	rvices Fronie	
Attributes: Value Attributes: Attributes: Attribute Value personal Title photo ont set> physical DeliveryOffic yostalAddress opostalCode opostalCode preferredDeliveryMet preferredLanguage preferredDul preferredOU primaryGroupID 513 = (GROUP_RID_USERS) primaryTelexNumber proxiedObjectName v	Remonal Virtual Deeld		COM	relephon	Attribute Editor	ori
Attributes: Attributes: Attribute Value personal Title	r craonar virtaar beakt	op I	COMP			
Attribute Value personal Title <pre>cnot set></pre> photo <pre>cnot set></pre> postal/Address <pre>cnot set></pre> postal/Address <pre>cnot set></pre> postal/Address <pre>cnot set> postal/Address <pre>cnot set> postal/Address <pre>cnot set> postal/Address <pre>cnot set> preferredDeliveryMet <pre>cnot set></pre> preferredDul <pre>cnot set> preferredOU <pre>cnot set></pre> preferredOU <pre>cnot set></pre> primaryGroupID <pre>513 = (GROUP_RID_USERS)</pre> primaryTelexNumber <pre>cnot set> profilePath <pre>cnot set> proxiedObjectName <pre>cnot set></pre></pre></pre></pre></pre></pre></pre></pre>	Attributes:					
personalTitle <pre>cnot set> photo </pre> cnot set> physicalDeliveryOffic <not set=""> postalAddress cnot set> postalCode cnot set> postalCode cnot set> preferredDeliveryMet <not set=""> preferredDeliveryMet <not set=""> preferredDU cnot set> preferredDU cnot set> preferredDU cnot set> primaryGroupID 513 = (GROUP_RID_USERS) primaryTelexNumber cnot set> profilePath cnot set> proxiedObjectName <pre>cnot set></pre> </not></not></not>	Attribute	Value				
photo cnot set> physicalDeliveryOffic (not set> postalAddress cnot set> postalCode (not set> postofficeBox (not set> preferredDeliveryMet (not set> preferredDU (not set> preferredOU 513 = (GROUP_RID_USERS)) primaryTelexNumber (not set> profilePath (not set> proviedObjectName (not set>	personalTitle	<not set=""></not>				
physicalDeliveryOffic <not set=""> postalAddress <not set=""> postalCode <not set=""> postOfficeBox <not set=""> preferredDeliveryMet <not set=""> preferredDeliveryMet <not set=""> preferredOU <not set=""> primaryGroupID 513 = (GROUP_RID_USERS) primaryInternationalIS <not set=""> primaryTelexNumber <not set=""> profilePath <not set=""> proxiedObjectName <not set=""> v</not></not></not></not></not></not></not></not></not></not></not>	photo	<not set=""></not>				
postal/Address postal/Address postal/Code postOfficeBox preferedDeliveryMet preferedDeliveryMet preferedDeliveryMet preferedDeliveryMet preferedDu ynot set> preferedOU ynot set> primaryGroupID 513 = (GROUP_RID_USERS) primaryTelexNumber ynot set> proxiedObjectName	physicalDeliveryOffic	<not set=""></not>				
postalCode <not set=""> postOfficeBox <not set=""> preferredDeliveryMet <not set=""> preferredLanguage <not set=""> preferredDU <not set=""> primaryGroupID 513 = (GROUP_RID_USERS) primaryInternationallS <not set=""> profilePath <not set=""> profilePath <not set=""> proxiedObjectName <not set=""></not></not></not></not></not></not></not></not></not>	postalAddress	<not set=""></not>				
postOfficeBox <pre>cnot set> preferredDeliveryMet <not set=""> preferredDeliveryMet <not set=""> preferredDU <pre>cnot set> primaryGroupID 513 = (GROUP_RID_USERS) primaryInternationalIS <not set=""> primaryTelexNumber <pre>cnot set> profilePath <pre>cnot set> proxiedObjectName <pre>cnot set></pre> </pre></pre></not></pre></not></not></pre>	postalCode	<not set=""></not>				
preferredDelivery/Met <not set=""> preferredLanguage <not set=""> preferredOU <not set=""> primary/GroupID 513 = (GROUP_RID_USERS) primaryInternationalIS <not set=""> profilePath <not set=""> proxiedObjectName <not set=""></not></not></not></not></not></not>	postOfficeBox	<not set=""></not>				
preferredLanguage <not set=""> preferredOU <not set=""> primaryGroupID 513 = (GROUP_RID_USERS) primaryInternationalIS <not set=""> profilePath <not set=""> proxiedObjectName <not set=""></not></not></not></not></not>	preferredDeliveryMet	<not set=""></not>				
preferredOU <not set=""> primaryGroupID 513 = (GROUP_RID_USERS) primaryInternationalIS <not set=""> profilePath <not set=""> proxiedObjectName <not set=""> <pre> </pre></not></not></not></not>	preferredLanguage	<not set=""></not>				
primaryGroupID 513 = (GROUP_RID_USERS) primaryInternationalIS <not set=""> primaryTelexNumber <not set=""> profileFath <not set=""> proxiedObjectName <not set=""></not></not></not></not>	preferredOU	<not set=""></not>				
primaryInternationalIS <not set=""> primaryTelexNumber <not set=""> profilePath <not set=""> proxiedObjectName <not set=""></not></not></not></not>	primaryGroupID	513 = (GF	OUP_RID_	USERS)		
primaryTelexNumber <not set=""> profilePath <not set=""> proxiedObjectName <not set=""></not></not></not>	primaryInternationalIS	<not set=""></not>				
profilePath <not set=""> proxiedObjectName <not set=""></not></not>	primaryTelexNumber	<not set=""></not>				
proxiedUbjectName <not set=""></not>	profilePath	<not set=""></not>				
	proxiedObjectName	<not set=""></not>			<u> </u>	
	4				Þ	
				_		
L GIV						
La la t						
	OK			Applu	Holo	
	OK		ancel	Apply	Неір	

Support Contacts

If you encounter a problem while installing, registering, or operating this product, please make sure that you have read the documentation. If you cannot resolve the issue, contact your supplier or Gemalto Customer Support. Gemalto Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Gemalto and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Contact Method	Contact Information	
Address	Gemalto, Inc. 4690 Millennium Drive Belcamp, Maryland 21017 USA	
Phone	United States	1-800-545-6608
Technical Support Customer Portal	International 1-410-931-7520 https://serviceportal.safenet-inc.com Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the Gemalto Knowledge Base.	