

SafeNet Authentication Client Integration Guide

Using SafeNet Authentication Client CBA for BitLocker

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Third-Party Software Acknowledgement

This document is intended to help users of Gemalto products when working with third-party software, such as BitLocker.

Material from third-party software is being used solely for the purpose of making instructions clear. Screen images and content obtained from third-party software will be acknowledged as such.

Description

SafeNet Authentication Client (SAC) is a public key infrastructure (PKI) middleware that provides a secure method for exchanging information based on public key cryptography, enabling trusted third-party verification of user identities. SAC enables the implementation of strong two-factor authentication using standard certificates, as well as encryption and digital signing of data. The SAC generic integration with CAPI, CNG, and PKCS#11 security interfaces enables out-of-the-box interoperability with a variety of security applications, offering security for web access, network logon, email, and data. PKI keys and certificates can be created, stored, and used securely with the hardware or software tokens.

BitLocker (formerly BitLocker Drive Encryption) is a full-disk encryption feature included with the Ultimate and Enterprise editions of Windows Vista and Windows 7, the Pro and Enterprise editions of Windows 8 and Windows 8.1, and Windows Server 2008 and later. BitLocker protects data by providing encryption for entire volumes. By default, BitLocker uses the AES encryption algorithm in cipher block chaining (CBC) mode with a 128-bit or 256-bit key, and can be combined with the Elephant diffuser for additional disk encryption-specific security, which is not provided by AES. CBC is not used over the entire disk, but rather for each disk sector.

An effective strong authentication solution must be able to address data breaches on the rise for companies to protect their information assets and comply with privacy regulations. Data encryption is a common technique used by enterprises today, but to be most effective, it must be accompanied by strong two factor user authentication to desktop, mobile, and laptop computer applications. Working together, encryption and authentication reduce risk and stop unauthorized access to sensitive data.

SafeNet smart card certificate-based tokens and secure USB certificate-based tokens are interoperable with BitLocker, providing a solution for encryption and strong access control that prevents unauthorized access to sensitive data and stops information loss and exposure. The integrated solution delivers greater security, reduced operational costs, and improved compliance by adding smart card-based strong user authentication to BitLocker.

Gemalto's X.509 certificate-based USB tokens and smart cards have been integrated with BitLocker, providing two-factor authentication at both pre-boot and Microsoft Windows levels.

The Gemalto's X.509 certificate-based USB tokens and smart cards provide secure storage for the certificates needed for endpoint encryption for BitLocker functionality to boot up. If Gemalto's X.509 certificate-based USB token or smart card is not inserted in the client machine, or if the certificates are deleted, revoked, or expired, the BitLocker software will not boot up and the data on the laptop will stay encrypted and secure.

This document provides guidelines for deploying certificate-based authentication (CBA) for user authentication to BitLocker using Gemalto tokens or smart cards.

It is assumed that the BitLocker environment is already configured and working with static passwords prior to implementing Gemalto multi-factor authentication.

BitLocker can be configured to support multi-factor authentication in several modes. CBA will be used for the purpose of working with Gemalto products.

Applicability

The information in this document applies to:

- **SafeNet Authentication Client (SAC) Typical installation mode** - SafeNet Authentication Client is public key infrastructure (PKI) middleware that manages Gemalto's tokens and smart cards.
- **SafeNet Authentication Minidriver Package** - IDGo800 Minidriver based package, uses Microsoft Smart Card Base Cryptographic Provider to manage Gemalto IDPrime MD smart cards.
- This document is intended for system administrators who are familiar with BitLocker, and those who are interested in adding certificate-based authentication (CBA) using SAC.

For more details about different SAC installation modes, please refer to the *Customization* section in the *SafeNet Authentication Client Administrator Guide*.

Environment

The integration environment that was used in this document is based on the following software versions:

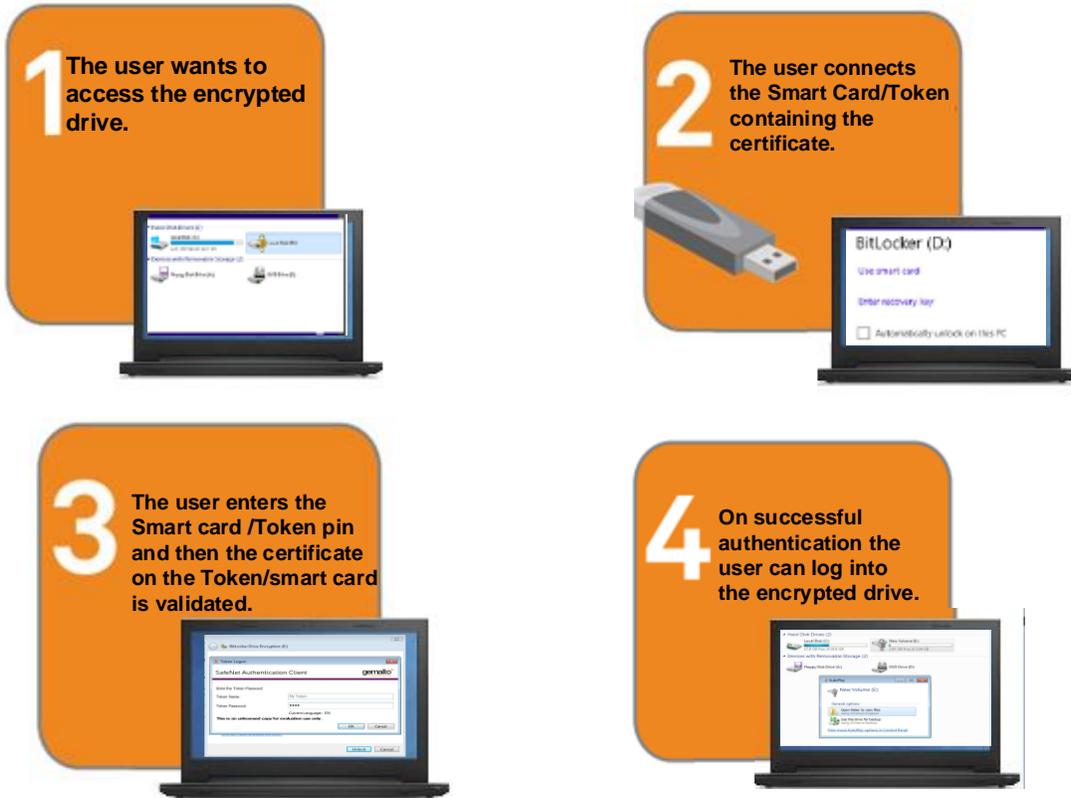
- **SafeNet Authentication Client (SAC) Typical installation mode** – 10.4
- **SafeNet Authentication Minidriver Package** - 10.4
- **BitLocker** – Windows 7, Windows 8.1, Windows 10 version1607.
- **Windows Server 2008R2** – Active Directory and Certificate management installed

Audience

This document is targeted to system administrators who are familiar with BitLocker, and are interested in adding multi-factor authentication capabilities during pre-boot using SafeNet tokens.

Authentication Flow

The diagram below illustrates the flow of certificate-based authentication for BitLocker using Smart card/Tokens:



Prerequisites

To enable users to perform pre-boot authentication with BitLocker using Gemalto tokens and smart cards, ensure the following:

- Users can authenticate through pre-boot from the BitLocker environment with a static password before configuring the BitLocker to use Gemalto tokens and smart cards.
- If SafeNet Authentication Manager (SAM) is used to manage the tokens, Token Policy Object (TPO) must be configured with MS CA connector. For further details, refer to the section “Connector for Microsoft CA” in the *SafeNet Authentication Manager Administrator’s Guide*.
- Users have a Gemalto token or smart card with valid certificate enrolled on it with the same object identifier (OID) that matches the OID configured for BitLocker.
- To use CBA, the Microsoft Enterprise Certificate Authority must be installed and configured. In general, any CA can be used. However, in this guide, integration is demonstrated using Microsoft CA.
- SafeNet Authentication Client (10.4) must be installed on all client machines.

Supported Tokens and Smart Cards in SafeNet Authentication Client

SafeNet Authentication Client (10.4) supports the following tokens and smart cards:

Certificate-based USB tokens

- SafeNet eToken 5110 GA
- SafeNet eToken 5110 FIPS
- SafeNet eToken 5110 CC

Smart Cards

- Gemalto IDPrime MD 830
- Gemalto IDPrime MD 840

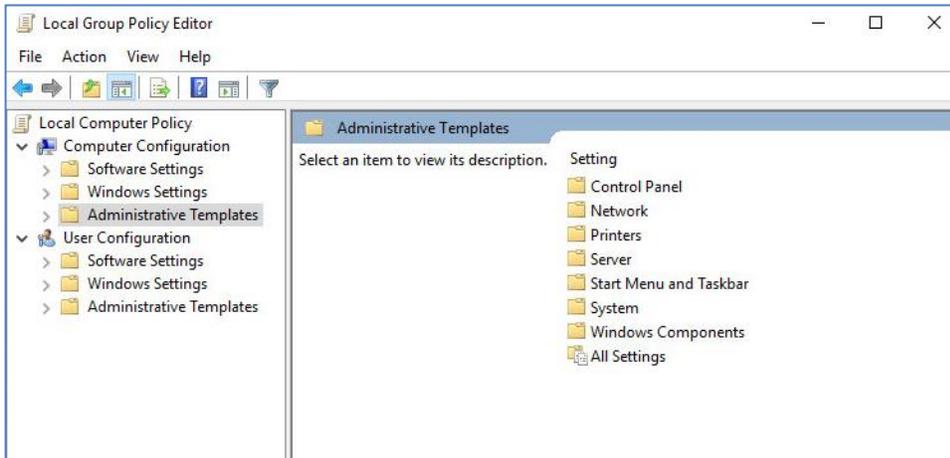
For a list of all supported devices please refer to *SafeNet Authentication Client Customer Release Notes*.

Configuring BitLocker

Complete the procedures in this section to configure BitLocker for two-factor authentication so users can authenticate using certificates on their smart cards or eTokens.

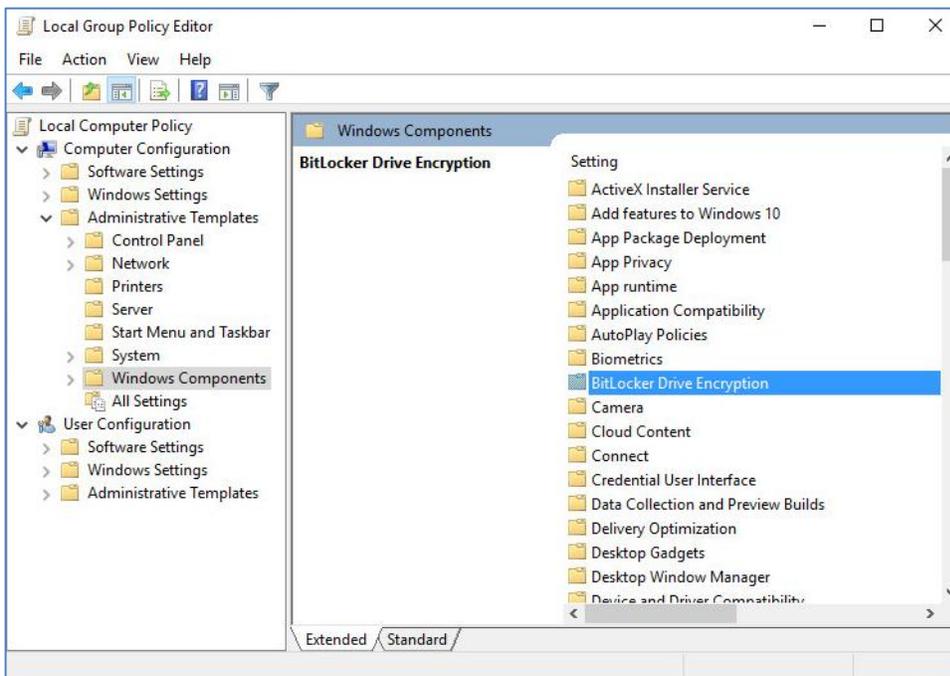
Configuring Group Policies for BitLocker

1. To open the **Local Group Policy Editor**, from the Windows **Start** menu, in the **Run** box or **Search programs and files** box, type **gpedit.msc**.
2. On the **Local Group Policy Editor** window, select **Local Computer Policy > Computer Configuration > Administrative Templates**.



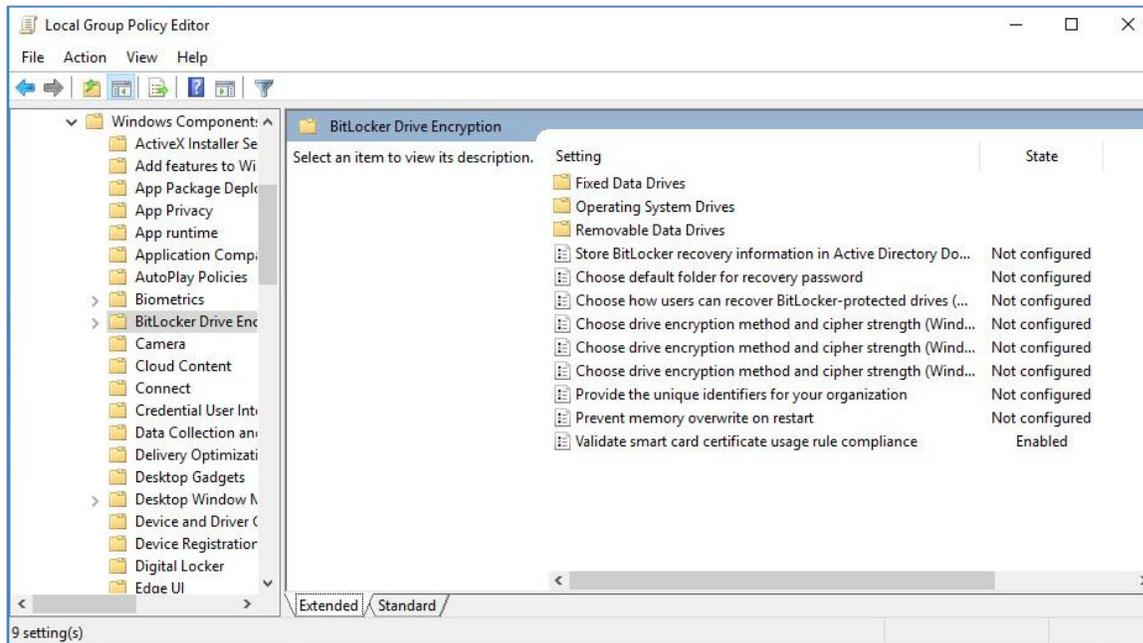
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

3. Select **Windows Components > BitLocker Drive Encryption**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

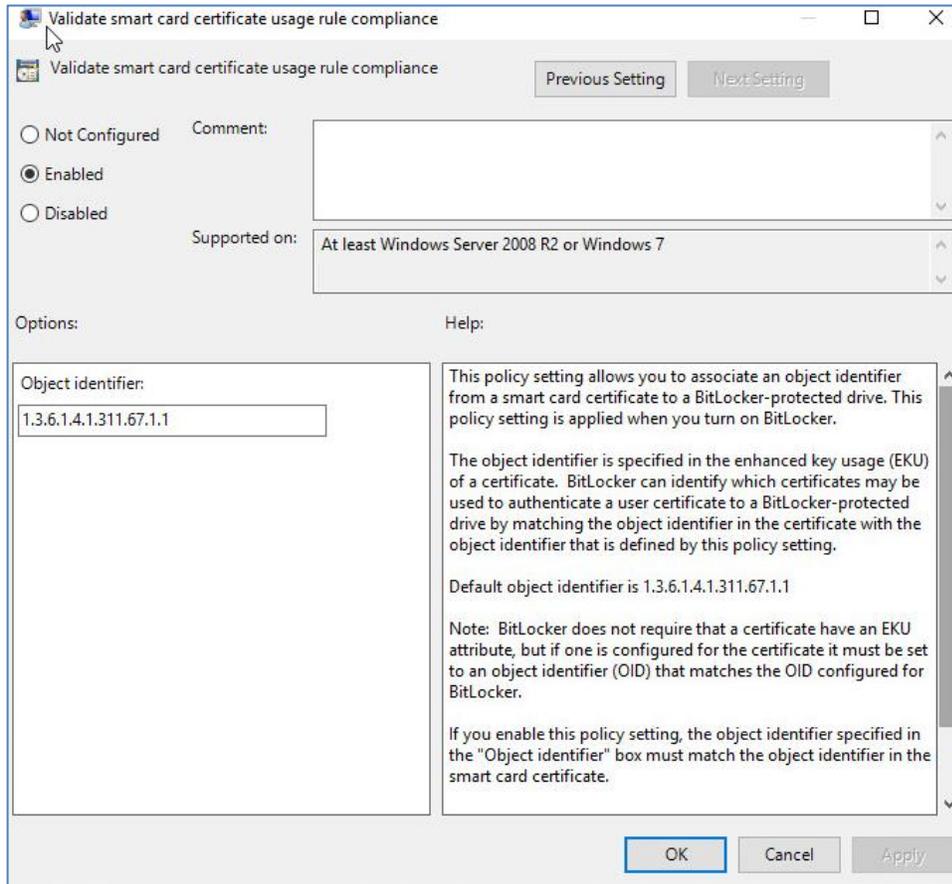
4. In the right panel, double-click **Validate smart card certificate usage rule compliance**



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

5. Perform the following steps:

- Click **Enabled**.
- In the **Object identifier** field, enter the certificate's object identifier (in this example: 1.3.6.1.4.1.311.67.1.1), and then click **OK**.



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NOTE: The Smart Card Certificate contains the same **Object identifier**.

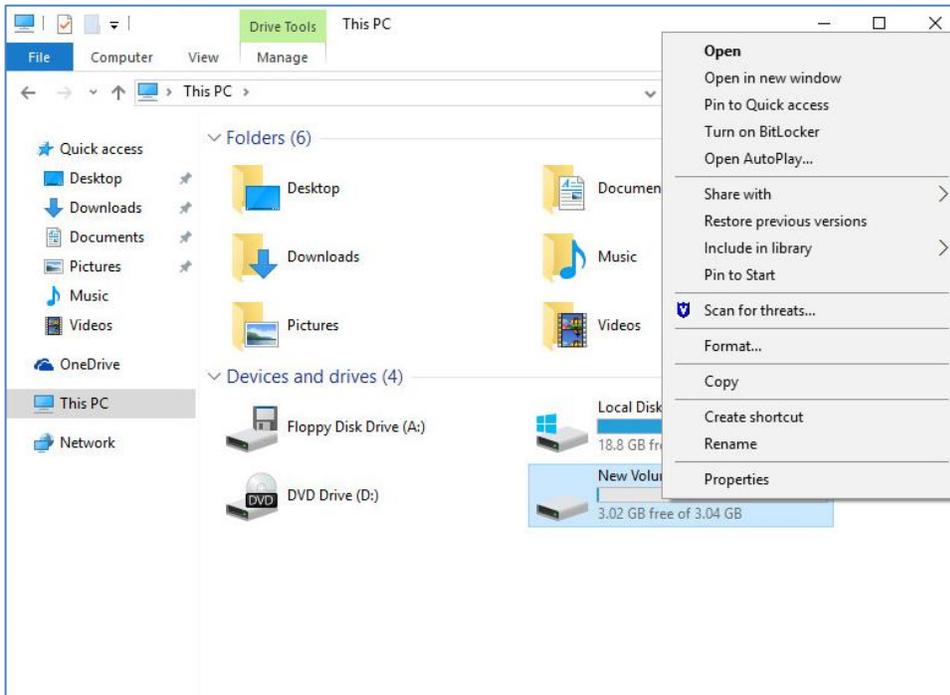
Running the Solution

Enabling BitLocker and Encrypting a Drive

Windows 10

In this example Windows 10 Version 1607 is demonstrated.

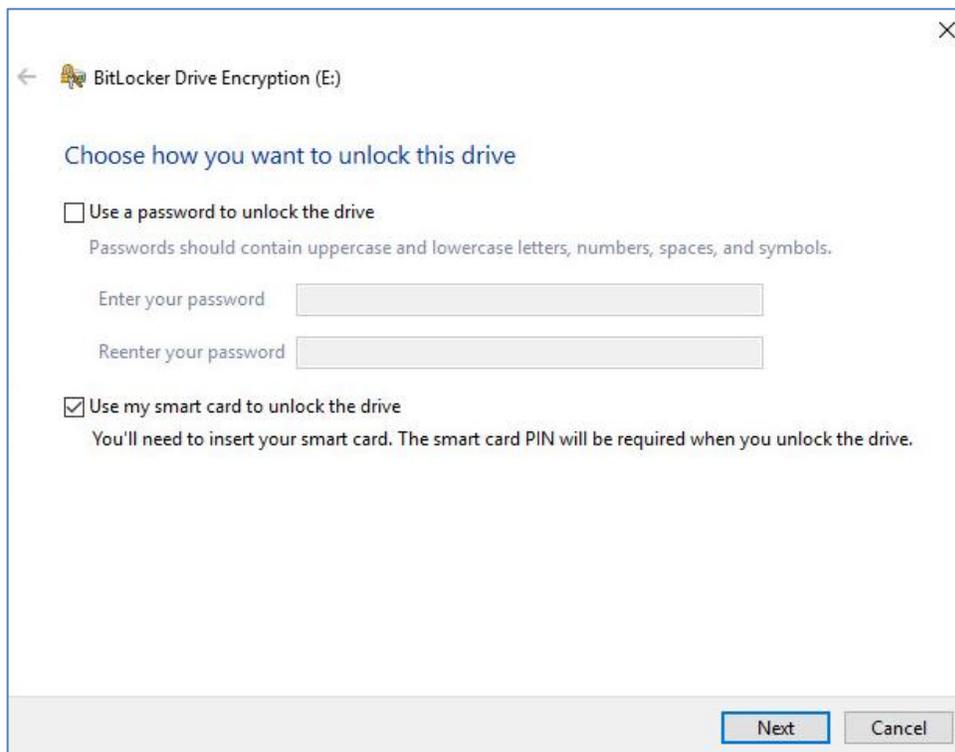
1. Open **My Computer**.
2. Right-click the drive to be encrypted, and then select **Turn on BitLocker**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

3. Connect the smart card or eToken containing the certificate.

4. On the **BitLocker Drive Encryption** window, select **Use my smart card to unlock the drive**, and then click **next**.



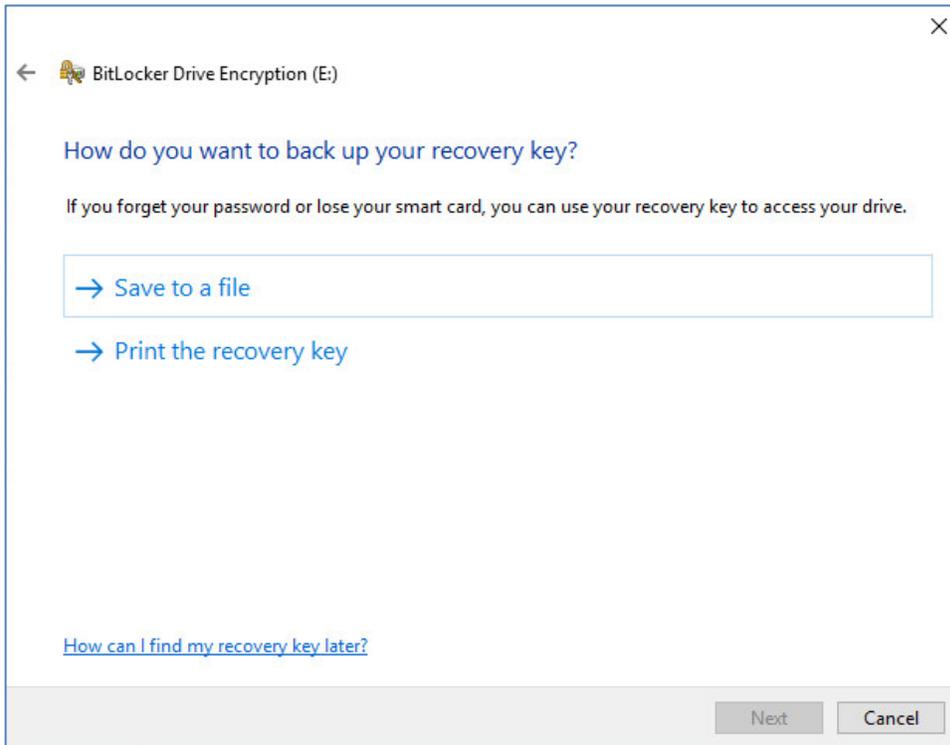
The screenshot shows a Windows dialog box titled "BitLocker Drive Encryption (E:)". The main heading is "Choose how you want to unlock this drive". There are two options:

- Use a password to unlock the drive
Passwords should contain uppercase and lowercase letters, numbers, spaces, and symbols.
Enter your password: [text box]
Reenter your password: [text box]
- Use my smart card to unlock the drive
You'll need to insert your smart card. The smart card PIN will be required when you unlock the drive.

At the bottom right, there are two buttons: "Next" (highlighted with a blue border) and "Cancel".

(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

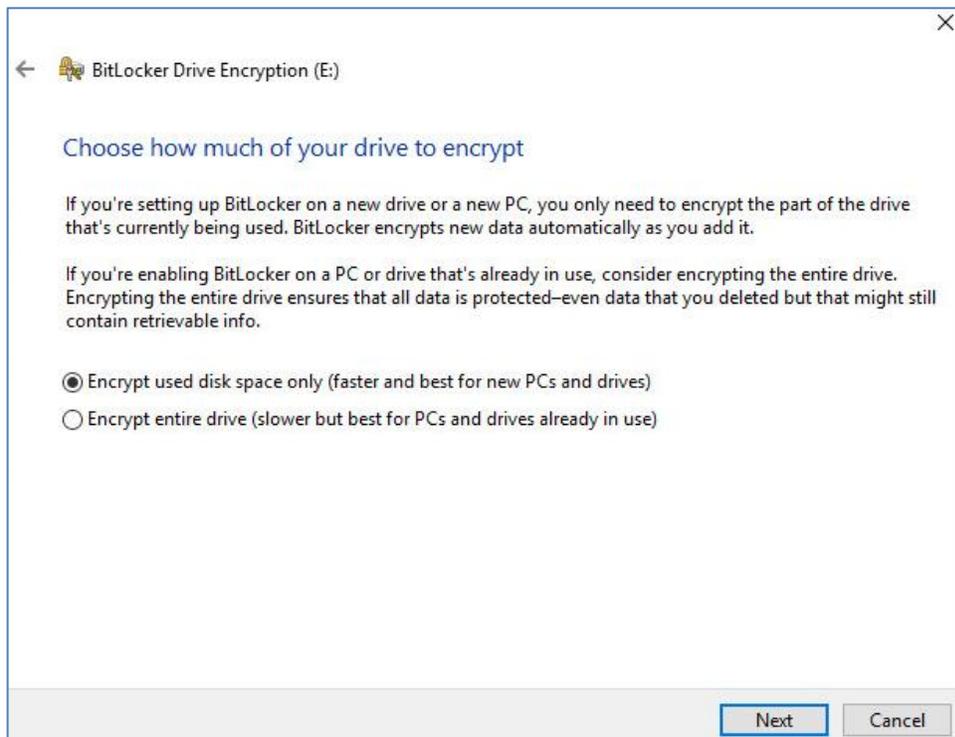
5. Select one of the following backup methods for the recovery key, and then click **Next**:
- **Save to a file** - Save the key as a file in a folder on another drive on your computer that will not be encrypted.
 - **Print the recovery key** - Print a hard copy of the recovery key.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

6. Select one of the following drive encryption options, and then click **Next**.

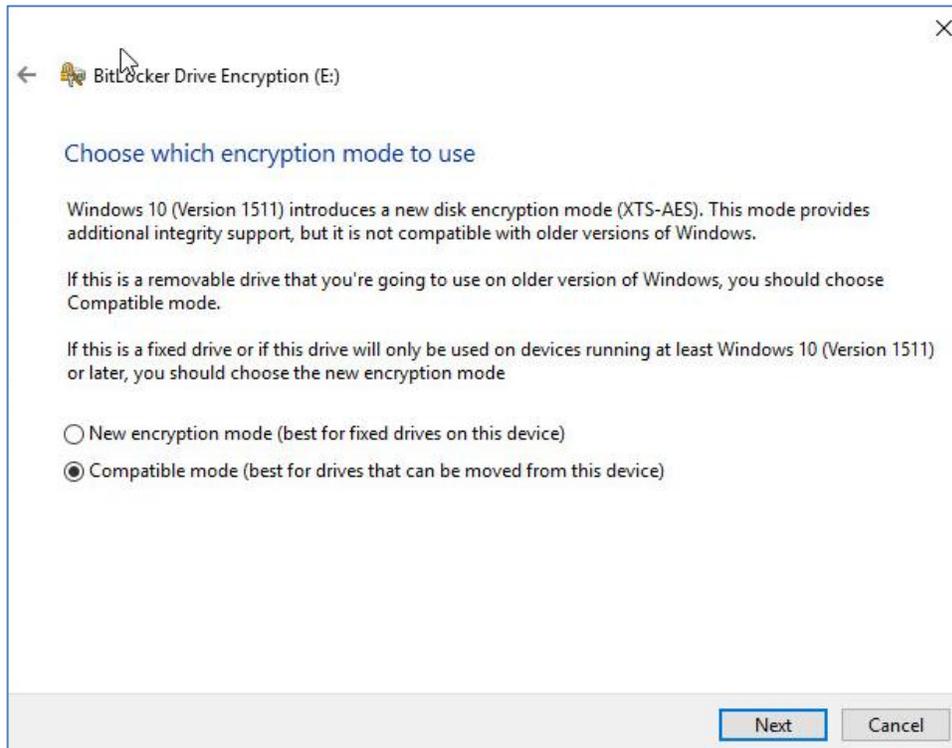
- **Encrypt used disk space only (faster and best for new PCs and drives)**
- **Encrypt entire drive (slower but best for PCs and drives already in use)**



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

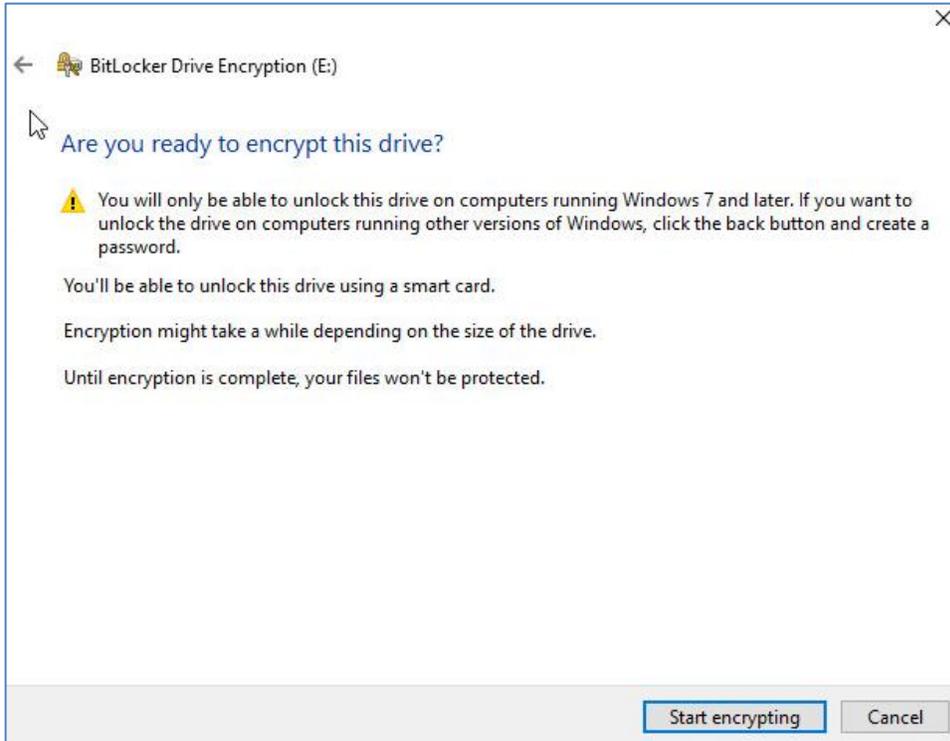
7. Choose one of the following encryption modes:

- **New encryption mode (best for fixed devices on this device)**
- **Compatible mode (best for drives that can be moved from this device)**



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

8. When you are ready to encrypt the drive, click **Start encrypting**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

9. When encryption is complete, click **Close**.

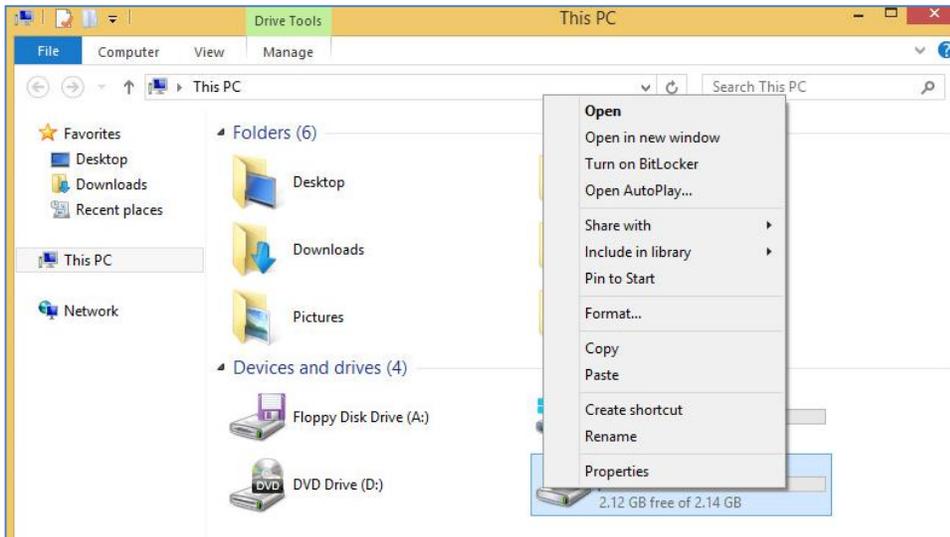


(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

10. Restart the machine to activate locking of the encrypted drive.

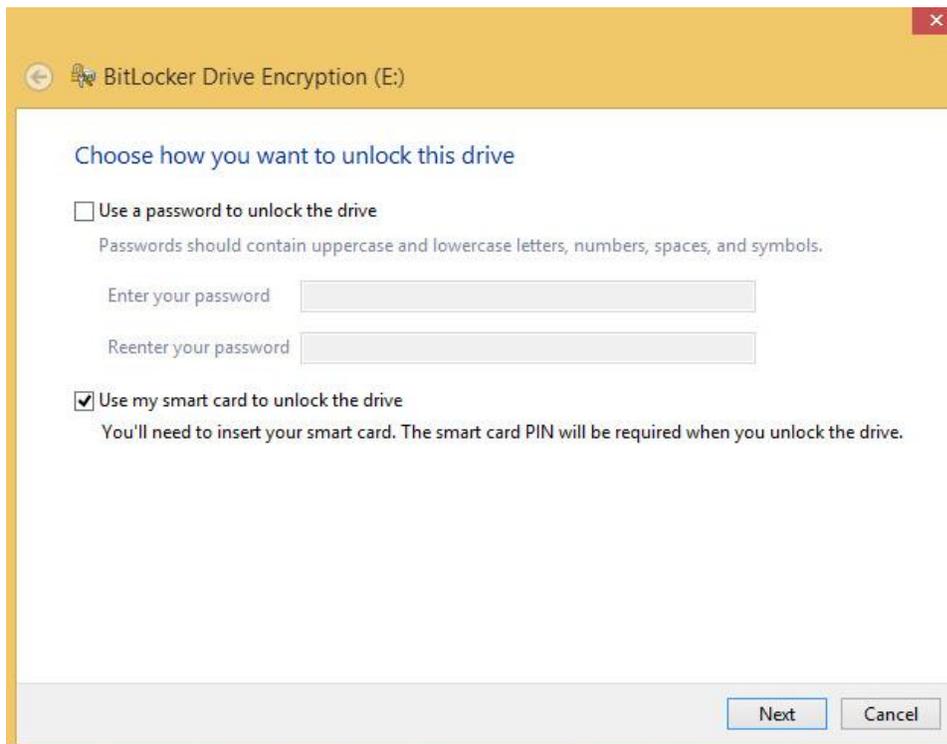
Windows 8.1

1. Open Windows **My Computer**.
2. Right-click the drive to be encrypted, and then select **Turn on BitLocker**.



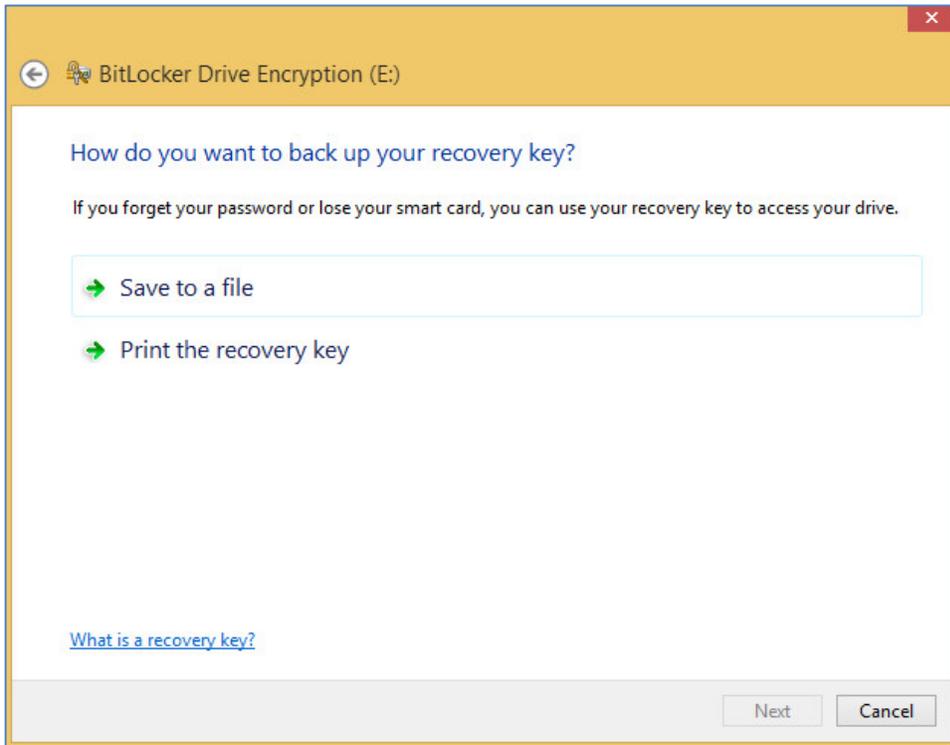
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

3. Connect the smart card or eToken containing the certificate.
4. On the **BitLocker Drive Encryption** window, select **Use my smart card to unlock the drive**, and then click **next**.



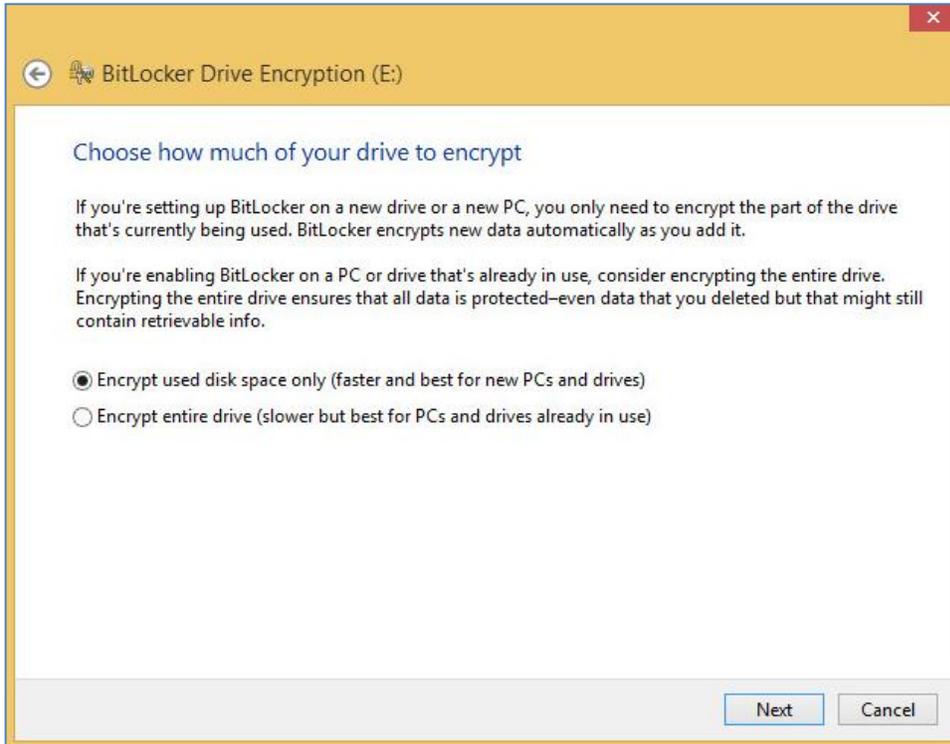
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

5. Select one of the following methods for the recovery key, and then click **Next**:
- **Save to a file** - saves the key as a file in a folder on another drive on your computer that will not be encrypted.
 - **Print the recovery key** - prints a hard copy of the recovery key.



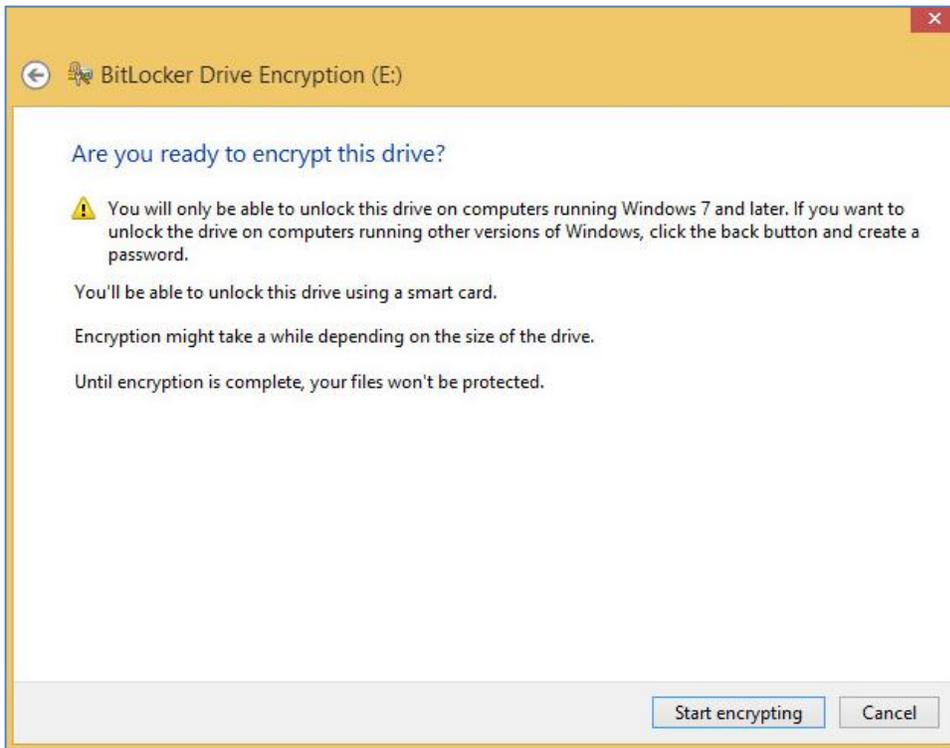
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

6. Select one of the following drive encryption options, and then click **Next**.
- **Encrypt used disk space only (faster and best for new PCs and drives)**
 - **Encrypt entire drive (slower but best for PCs and drives already in use)**



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

- When you are ready to encrypt the drive, click **Start encrypting**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

- When encryption is complete, click **Close**.

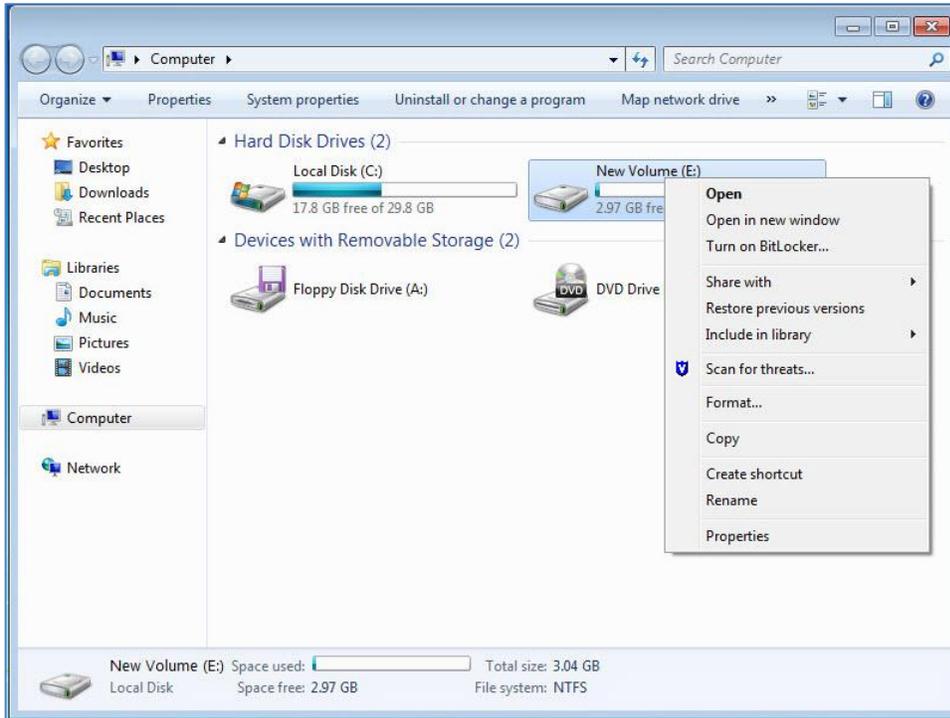


(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

- Restart the machine to activate locking of the encrypted drive.

Windows 7

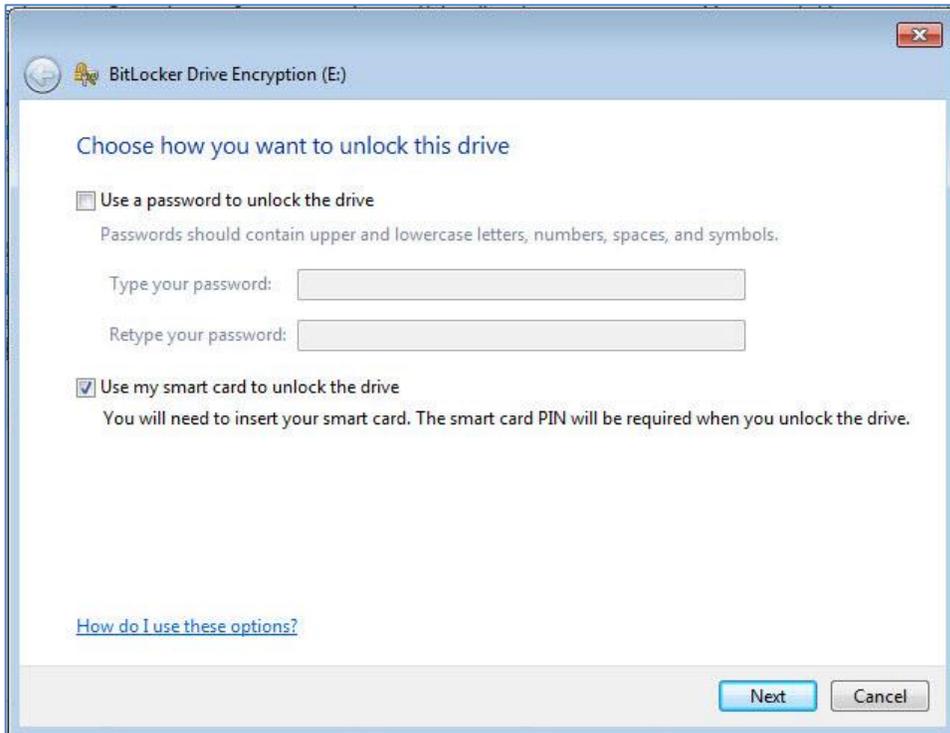
1. Open Windows **My Computer**.
2. Right-click the drive to be encrypted, and then select **Turn on BitLocker**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

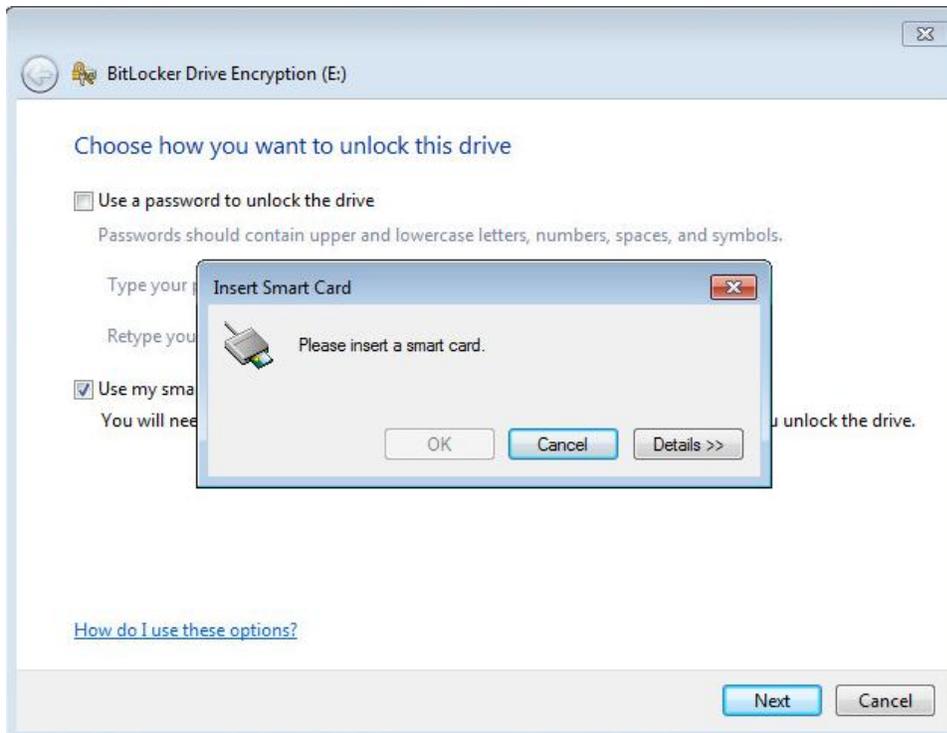
3. Connect the smart card or eToken containing the certificate.

4. On the **BitLocker Drive Encryption** window, select **Use my smart card to unlock the drive**, and then click **next**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

5. When the **Insert Smart Card** window opens, click **Cancel**



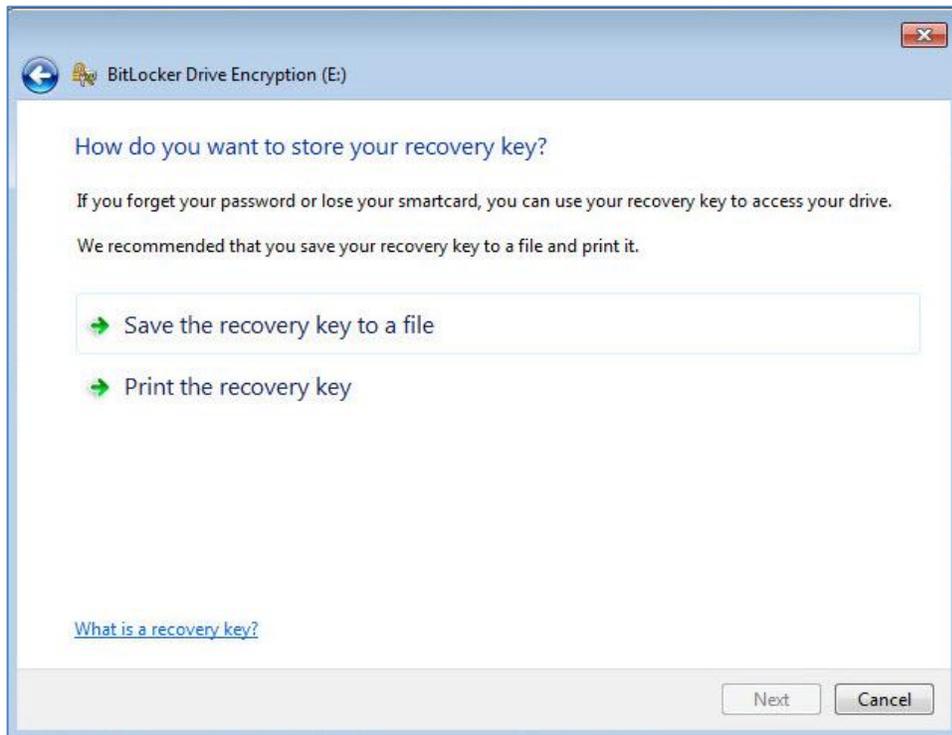
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).



NOTE: When backwardly compatible IDGo 800 is installed, the **Insert Smart Card** prompt does not appear. Just click **Next**.

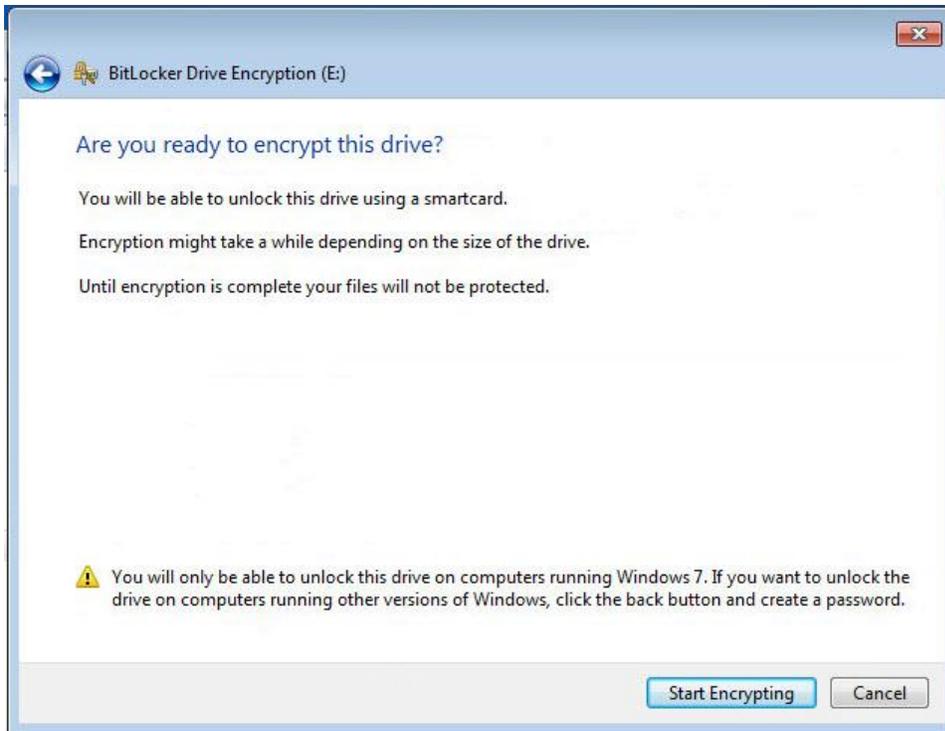
6. Select one of the following methods for the recovery key, and then click **Next**:

- **Save the recovery key to a file** - saves the key as a file in a folder on another drive on your computer that will not be encrypted.
- **Print the recovery key** - prints a hard copy of the recovery key.



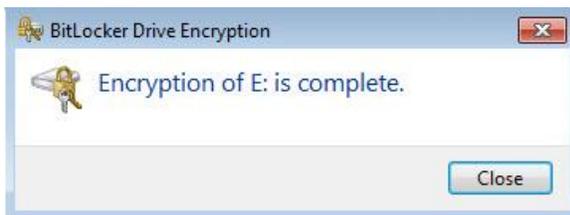
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

7. When you are ready to encrypt the drive, click **Start encrypting**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

8. When encryption is complete, click **Close**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

9. Restart the machine to activate locking of the encrypted drive.

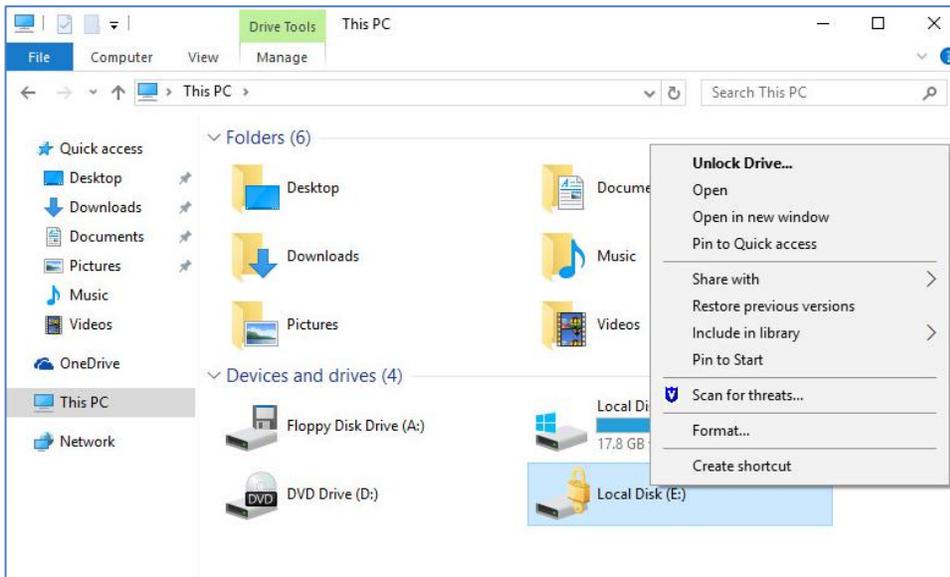
Unlocking the Drive

Windows 8.1 and Windows 10

In this example Windows 10 Version 1607 and Windows 8.1 follow the same steps.

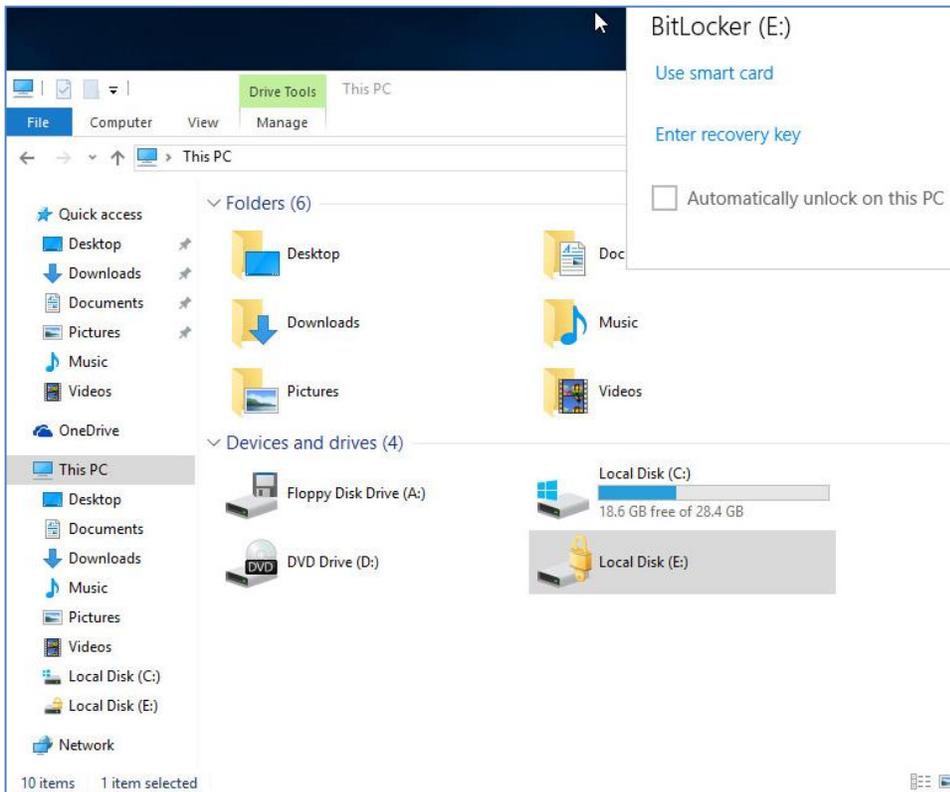
Before proceeding, make sure that SafeNet Authentication Client is installed on the client machine.

1. Open Windows **My Computer**.
2. Right-click the encrypted drive and click **Unlock Drive**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

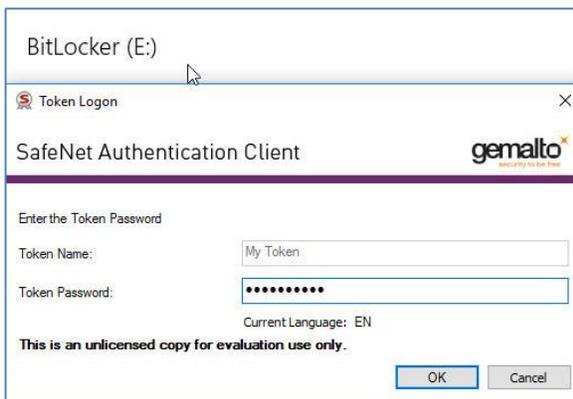
3. Connect the smart card or eToken to the machine, and then click **Use smart card**.



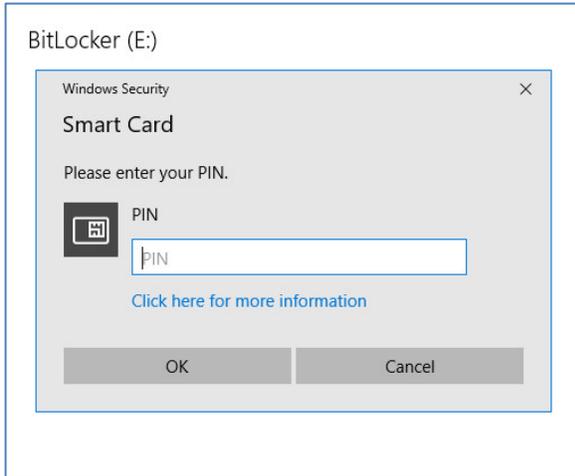
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

4. On the **Token Logon** window (**SafeNet Authentication Client** or **SafeNet Minidriver Package**), enter the eToken password or PIN in the **Token Password** field, and then click **OK**.

SafeNet Authentication Client

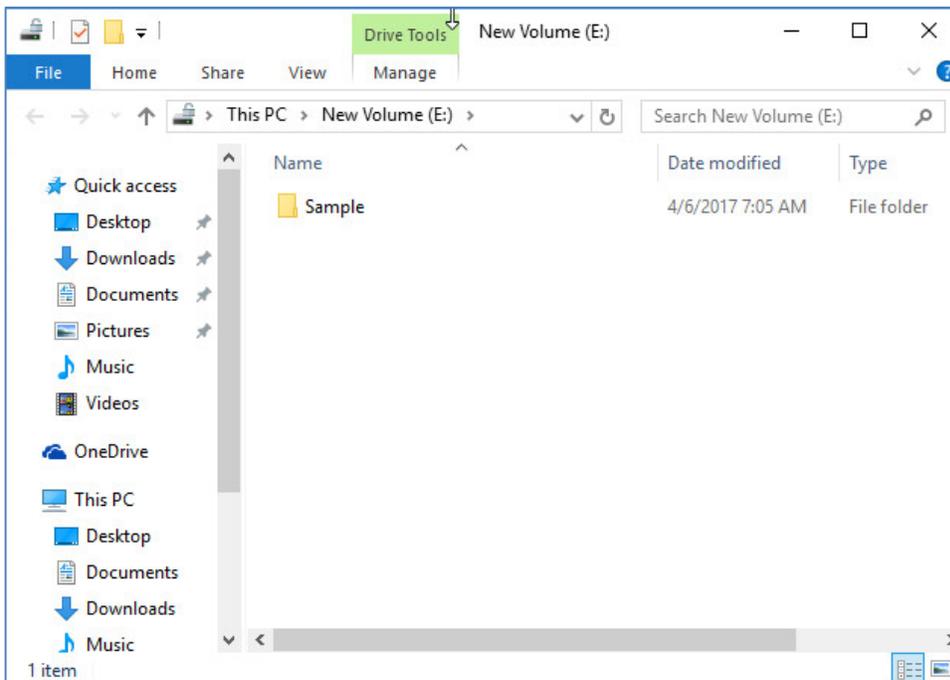


SafeNet Minidriver Package:



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

If the credentials are valid, the contents of the drive are displayed.

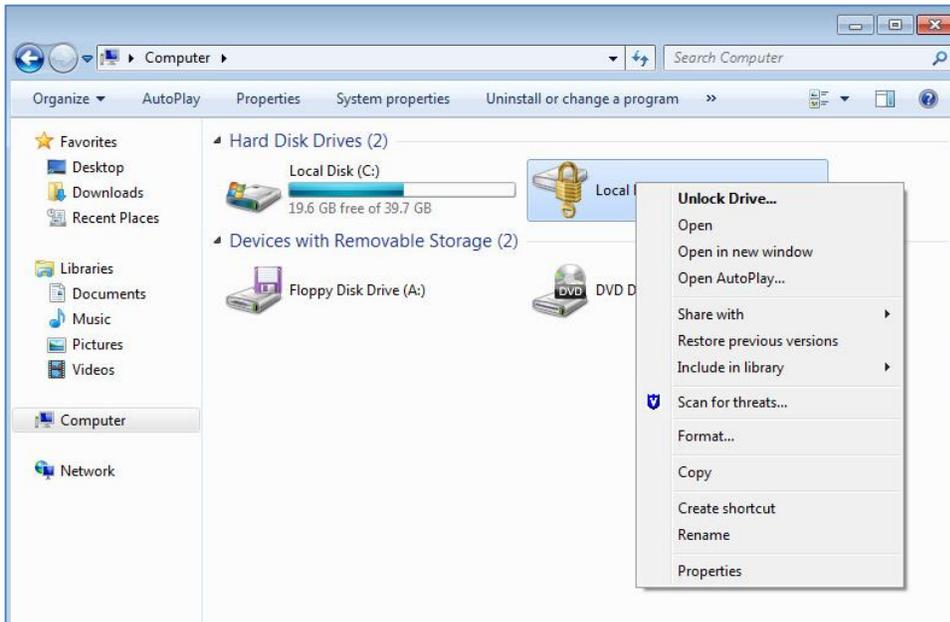


(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

Windows 7

Before proceeding, make sure that SafeNet Authentication Client is installed on the client machine.

1. Open Windows **My Computer**.
2. Right-click the encrypted drive and click **Unlock Drive**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

3. Connect the smart card or eToken to the machine, and then click **Unlock**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

4. When the **Insert Smart Card** window opens, click **Cancel**



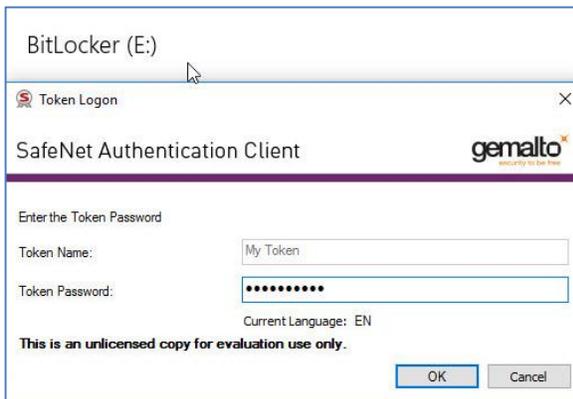
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).



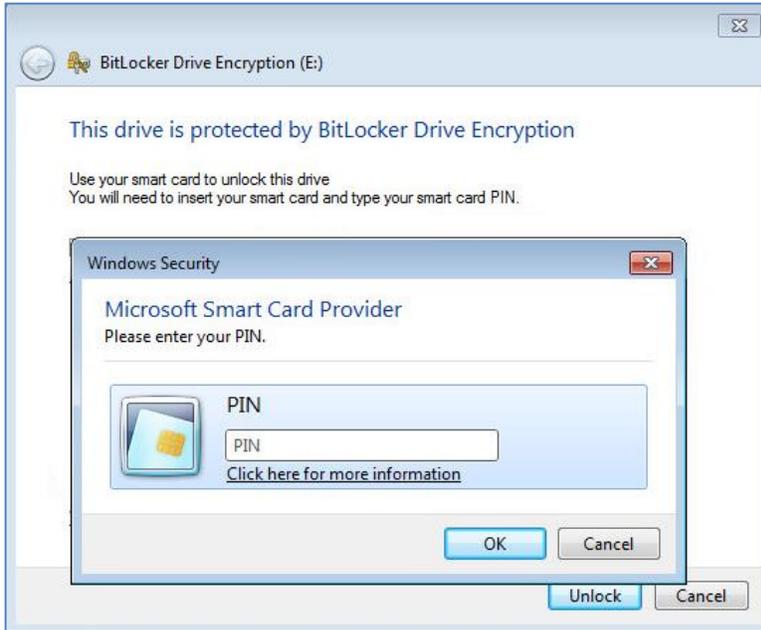
NOTE: When backwardly compatible IDGo 800 is installed, the **Insert Smart Card** prompt does not appear. Just click **Next**.

5. On the **Token Logon** window (**SafeNet Authentication Client** or **SafeNet Minidriver Package**), enter the eToken password or PIN in the **Token Password** field, and then click **OK**.

SafeNet Authentication Client

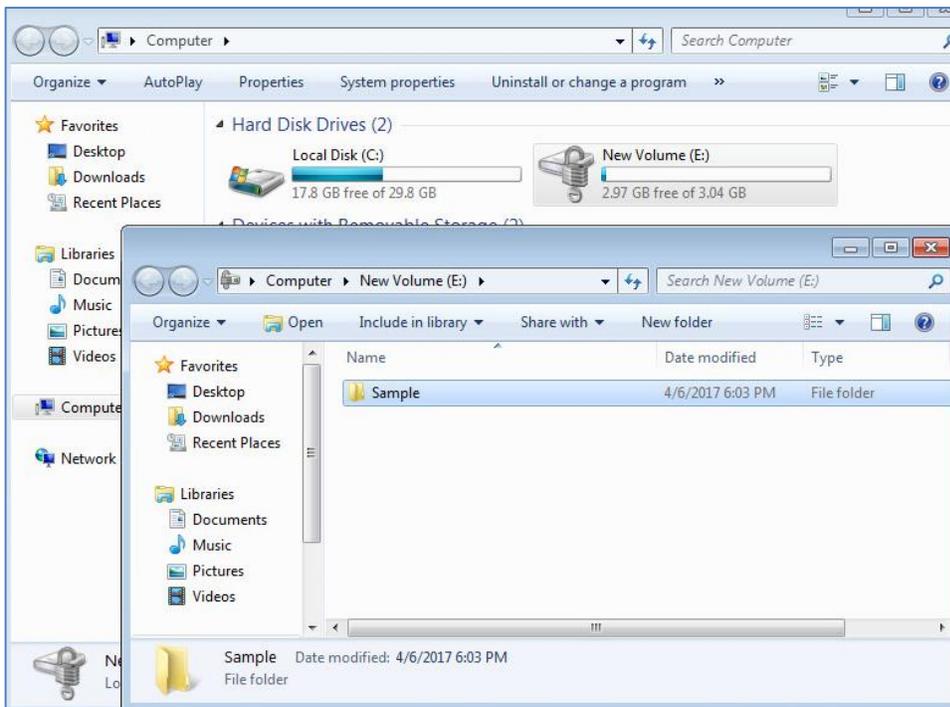


SafeNet Minidriver Package



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

If the credentials are valid, the contents of the drive are displayed.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

Appendix

Using Self-Signed Certificates

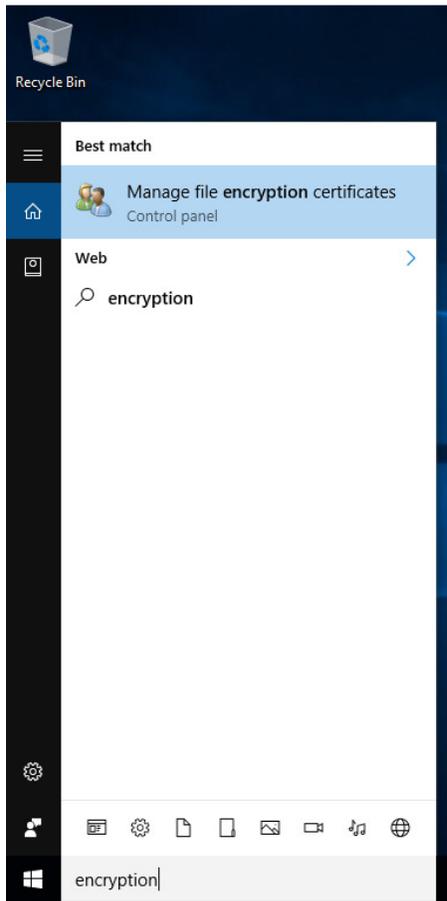
In this example, Windows 10 Version 1607 is demonstrated.

BitLocker can be used with self-signed certificates on stand-alone SAC clients.

Enrolling a Self-signed Certificate on the Smart Card or eToken

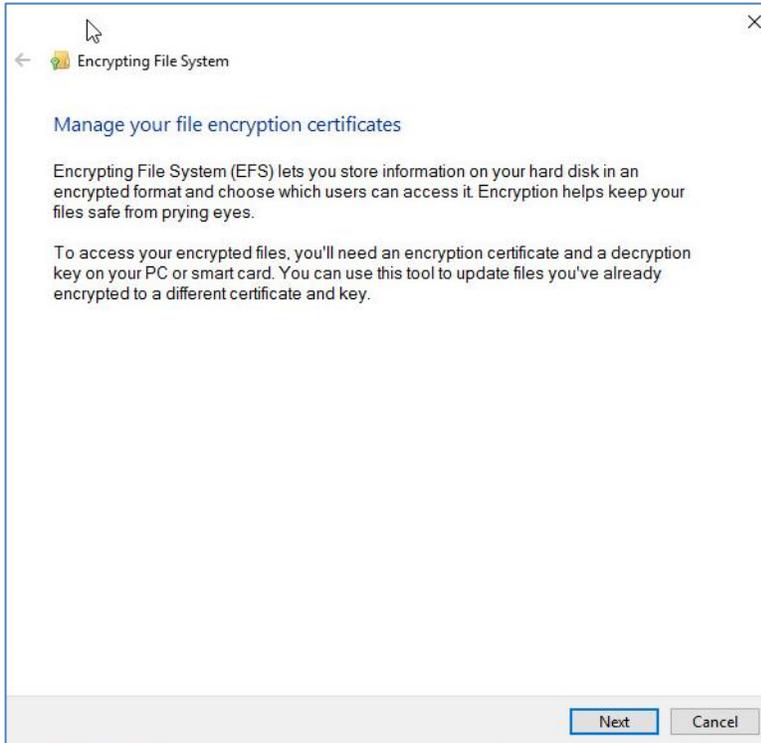
To enroll a self-signed certificate on the SafeNet eToken so that it can be used with BitLocker:

1. From the Windows **Start** menu, open **Control Panel**.
2. Search on the keyword, **encryption**, and then select **Manage file encryption certificates**.



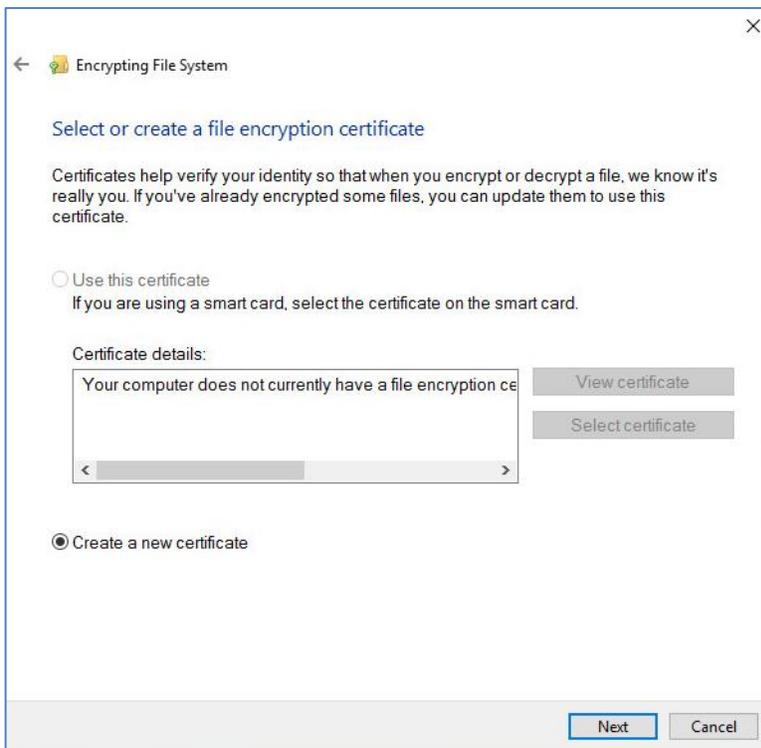
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

3. On the Encrypting File System window, click **Next**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

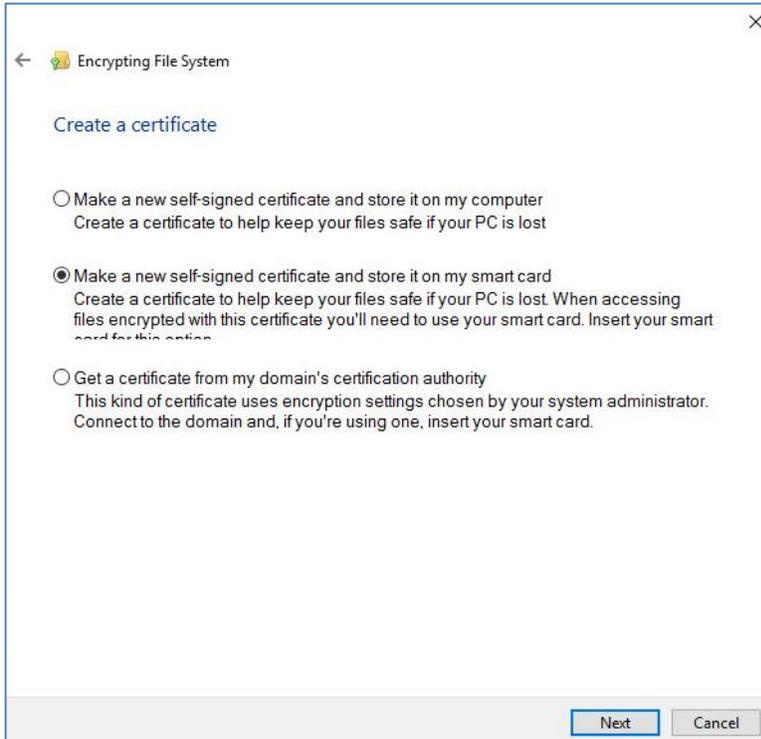
4. Select **Create a new certificate**, and then click **Next**.



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

5. Connect the Token/Smart Card

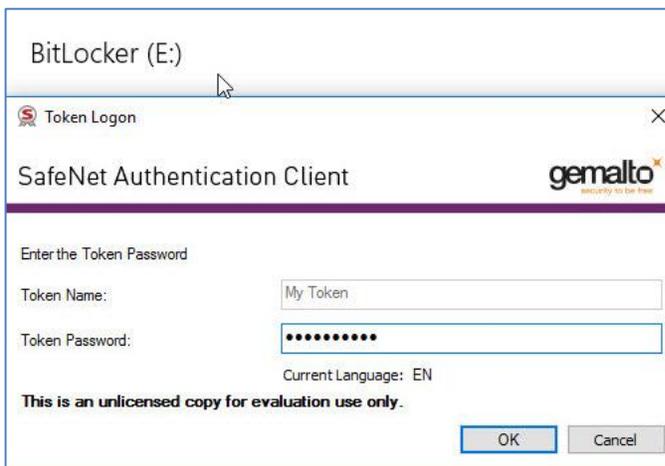
6. Select **Make a self-signed certificate and store it on my smart card**, and then click **Next**.



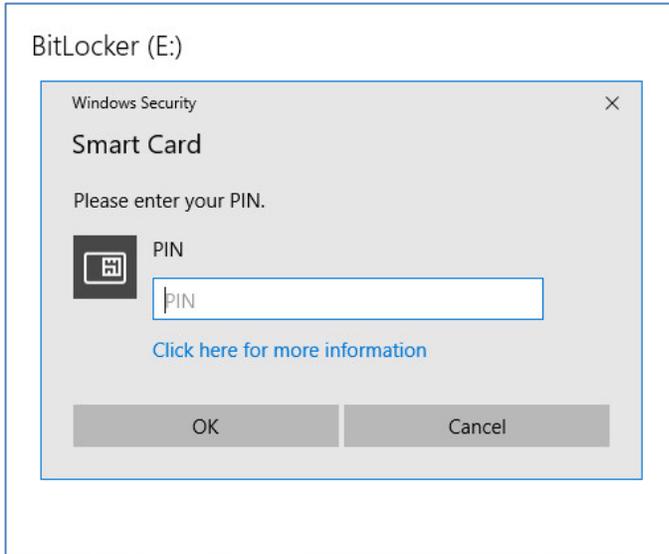
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

7. On the **Token Logon** window (**SafeNet Authentication Client** or **SafeNet Minidriver Package**), enter the eToken password or PIN in the **Token Password** field, and then click **OK**.

SafeNet Authentication Client



SafeNet Minidriver Package:



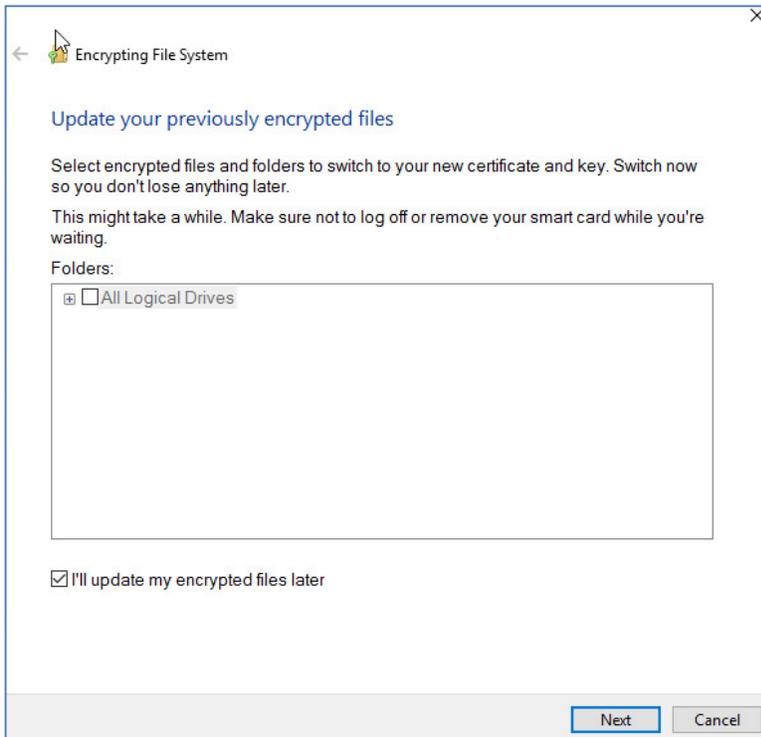
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

A self-signed certificate will be generated on the eToken



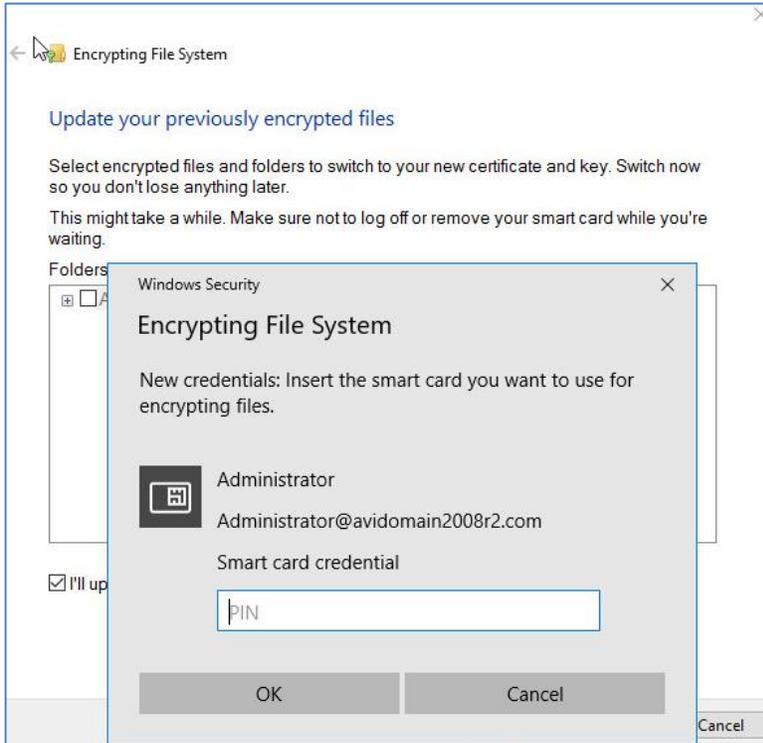
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

8. After the certificate is created, do one of the following and click **Next**.
- Under **Folders**: select previously encrypted files and folders to switch to your new certificate and key.
 - Select **I'll update my encrypted files later** to use the self-signed certificate only for BitLocker.



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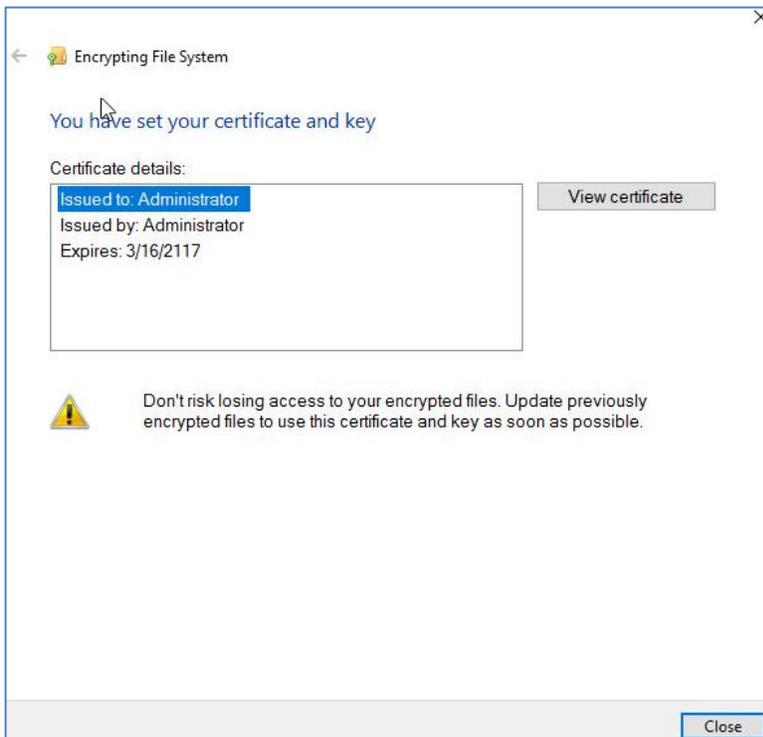
9. Enter the eToken/Smart card password or PIN in the **Token Password** Click **OK**



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The wizard confirms the creation of the certificate.

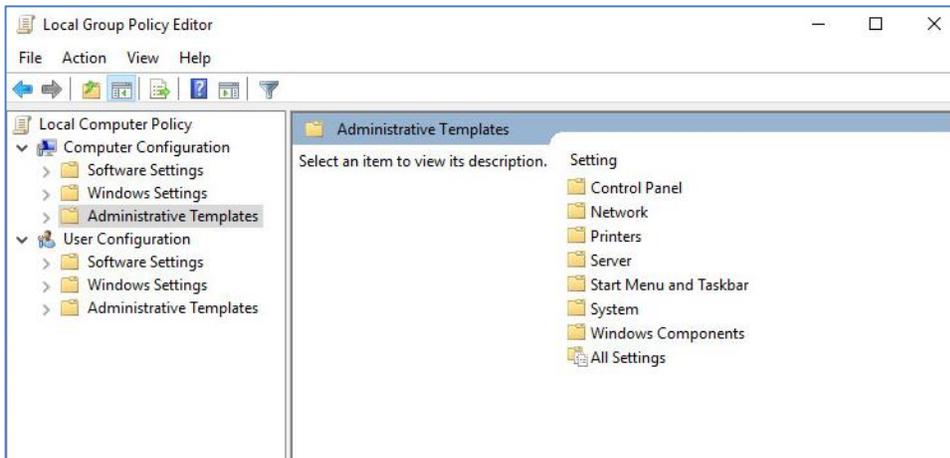
10. Click **Close** to exit the wizard



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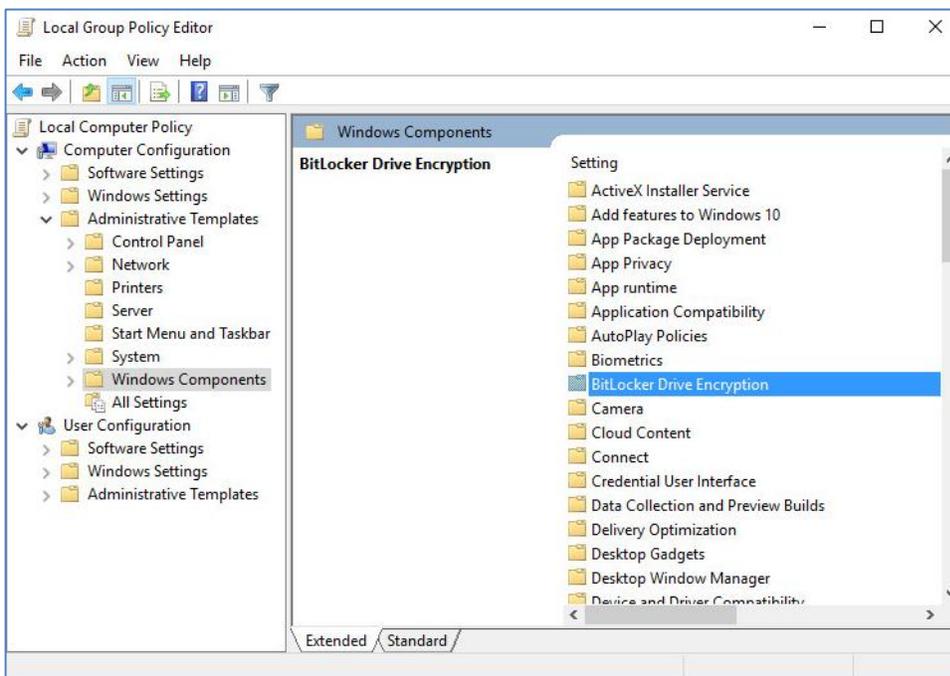
Configuring Group Policies for BitLocker

1. Open the **Local Group Policy Editor** - from the Windows **Start** menu, in the Run box or Search programs and files box, type **gpedit.msc**.
2. On the **Local Group Policy Editor** window, select **Local Computer Policy > Computer Configuration > Administrative Templates**.



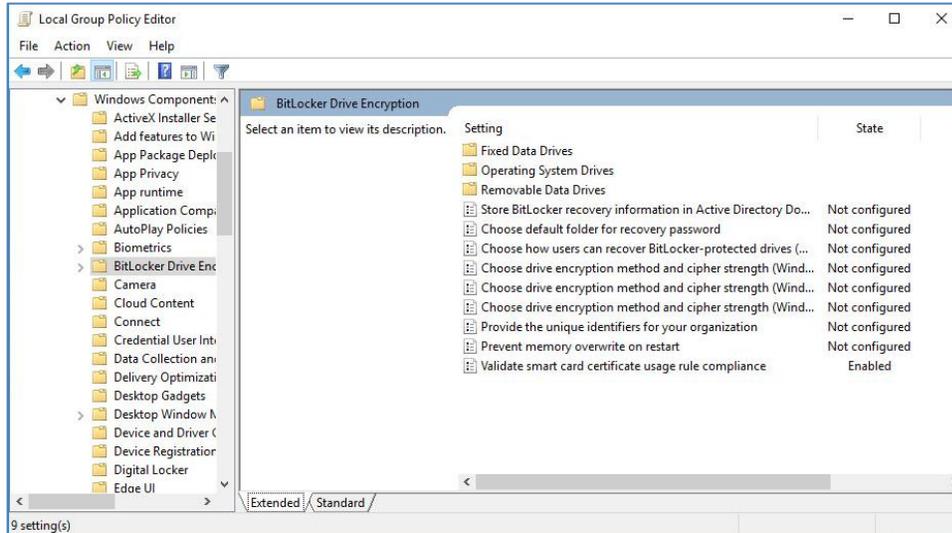
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3. Select **Windows Components > BitLocker Drive Encryption**.



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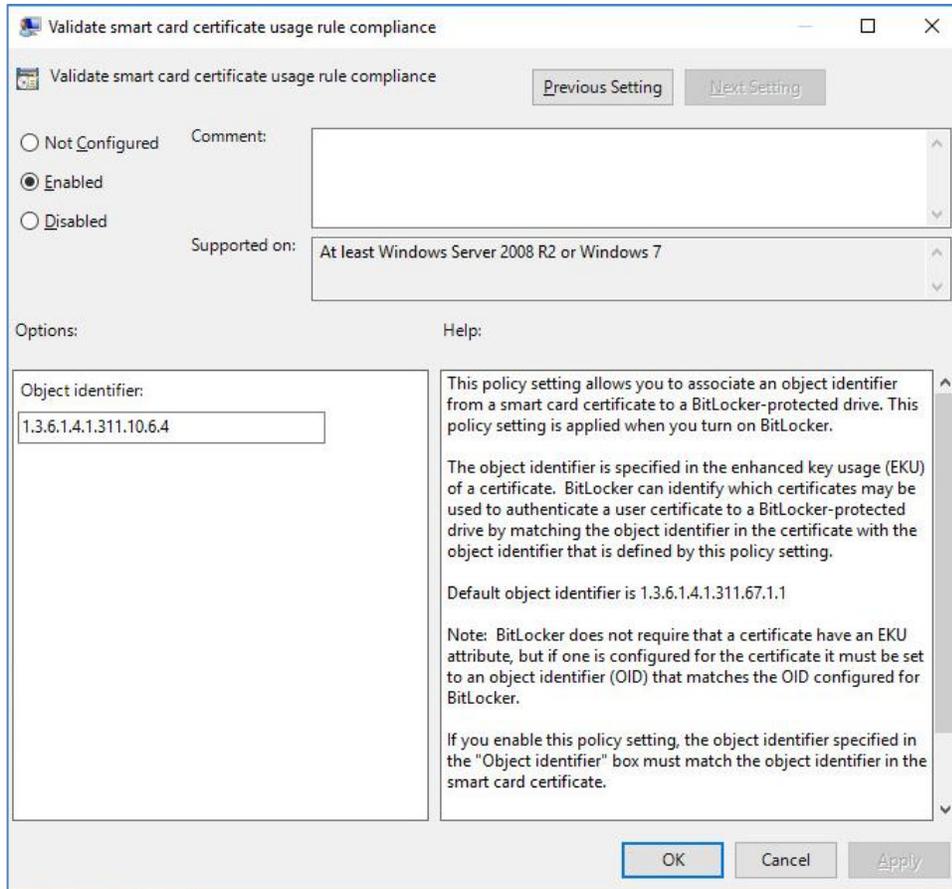
4. In the right panel, double-click **Validate smart card certificate usage rule compliance**.



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5. Perform the following steps:

- Click **Enabled**
- Enter the **Object identifier** setting to match the object identifier of the certificate you just created (in this example the OID for EFD certificate is 1.3.6.1.4.1.311.10.6.4)
- Click **OK** to apply the settings.



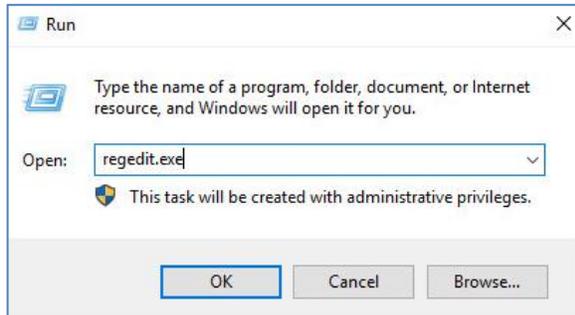
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

Allowing Self-signed Certificates

By default, self-signed certificates are not allowed with BitLocker.

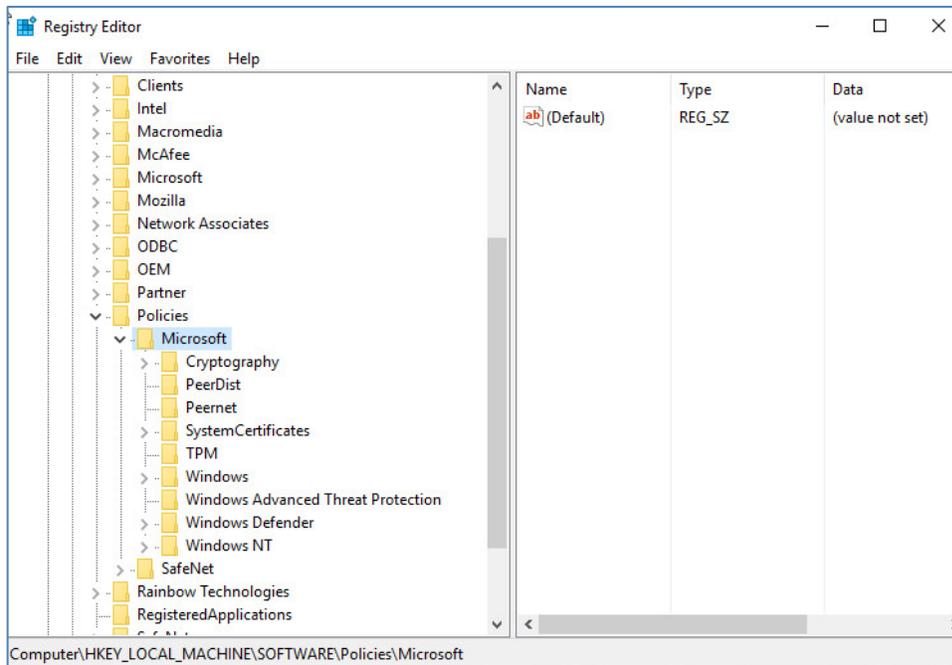
To enable the use of self-signed certificates, perform the following steps:

1. From the Windows **Start** menu, in the **Run** box, type **regedit.exe**, and then click **OK**.



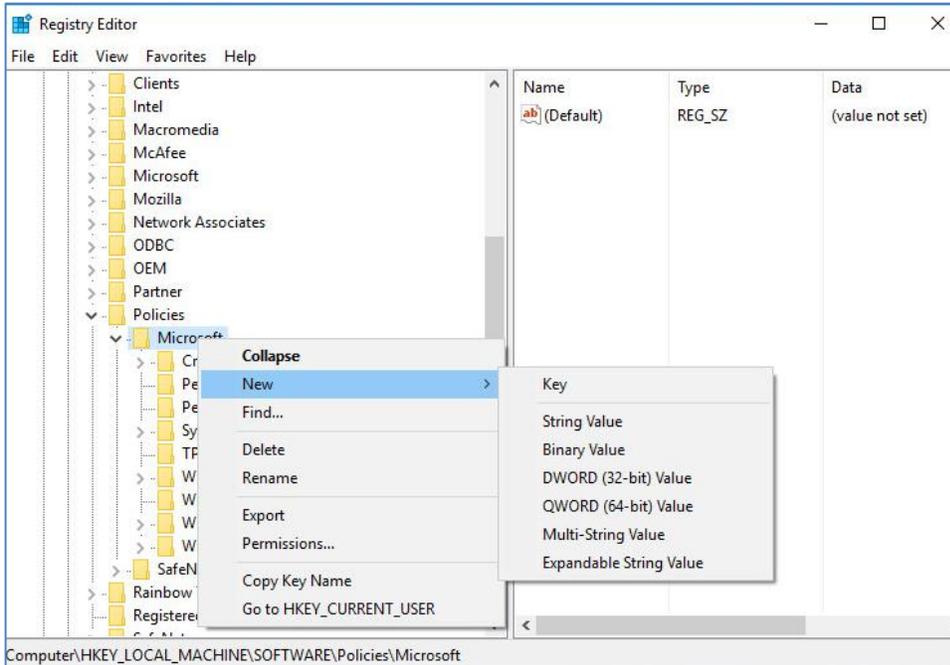
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

2. Browse to **HKEY_LOCAL_MACHINE\SOFTWARE\Policies\Microsoft**, and then right-click **Microsoft**.



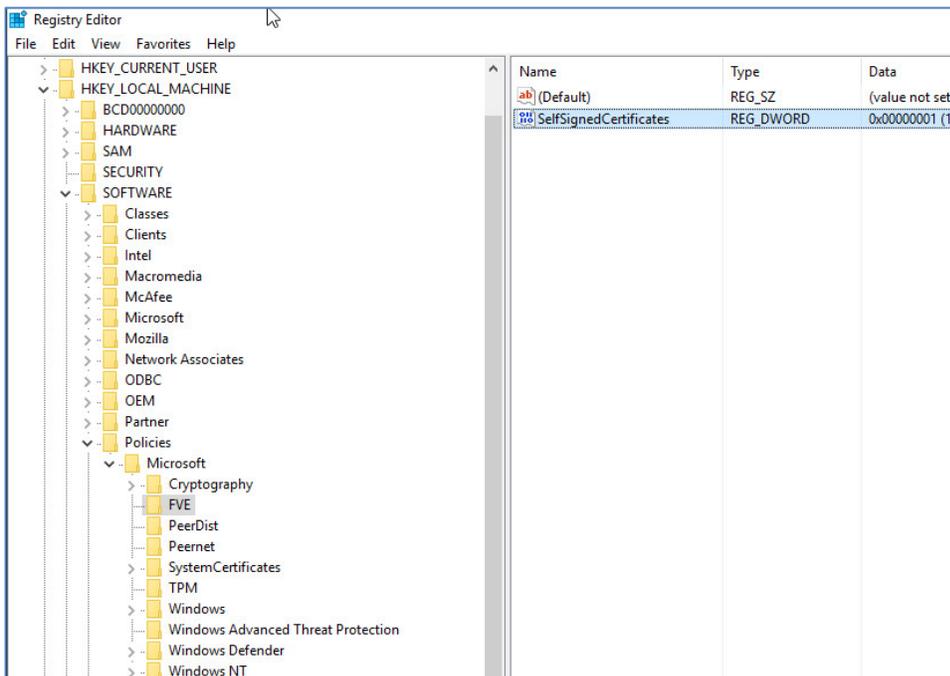
(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

3. Select **New > Key**, and then name the key **FVE**. (If Key FVE already exists, skip this step).



(The screen image above is from Microsoft Corporation®. Trademarks are the property of their respective owners).

4. Right-click **FVE**.
5. Select **New > DWORD (32-bit) Value**, name the value **SelfSignedCertificates**, and then enter a value of **1**.



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6. Close the Registry Editor.

Support Contacts

If you encounter a problem while installing, registering, or operating this product, refer to the documentation. If you cannot resolve the issue, contact your supplier or [Gemalto Customer Support](#).

Gemalto Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Gemalto and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

Customer Support Portal

The Customer Support Portal, at <https://supportportal.gemalto.com>, is a where you can find solutions for most common problems. The Customer Support Portal is a comprehensive, fully searchable database of support resources, including software and firmware downloads, release notes listing known problems and workarounds, a knowledge base, FAQs, product documentation, technical notes, and more. You can also use the portal to create and manage support cases.



NOTE: You require an account to access the Customer Support Portal. To create a new account, go to the portal and click on the **REGISTER** link.

Telephone Support

If you have an urgent problem, or cannot access the Customer Support Portal, you can contact Customer Support by telephone. Calls to Customer Support are handled on a priority basis.

Region	Telephone number (Subject to change. An up-to-date list is maintained on the Customer Support Portal)
Global	+1-410-931-7520
Australia	1800.020.183
China	North: 10800-713-1971 South: 10800-1301-932
France	0800-912-857
Germany	0800-181-6374
India	000.800.100.4290
Israel	180-931-5798
Italy	800-786-421
Japan	0066 3382 1699

Region	Telephone number (Subject to change. An up-to-date list is maintained on the Customer Support Portal)
Korea	+82 2 3429 1055
Netherlands	0800.022.2996
New Zealand	0800.440.359
Portugal	800.863.499
Singapore	800.1302.029
Spain	900.938.717
Sweden	020.791.028
Switzerland	0800.564.849
United Kingdom	0800.056.3158
United States	(800) 545-6608